# Bliss® Smart Blinds

## App guide

iOS v3.0.x
Android v3.0.x
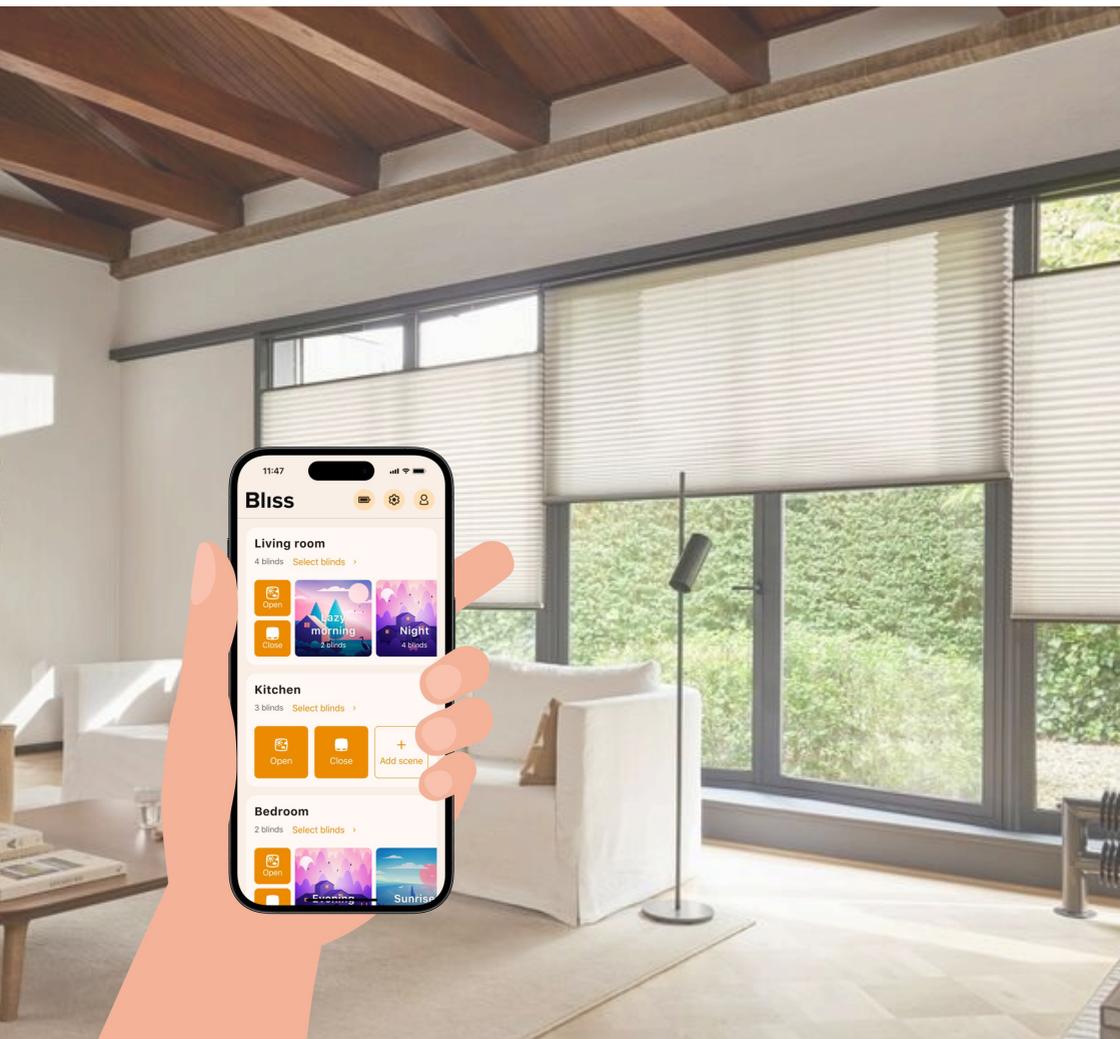
# Contents

# Contents

# Contents

# 1   Getting started

1.1   Installing the app

Search and install the free 'Bliss Smart Blinds' App onto your smart device. Available on:

- App Store, iOS 15.0 and later.
- Google Play, Android 9.0 and up.

Alternatively, scan the below QR code or visit: www.bliss-smartblinds.com/app

bliss-smartblinds.com/app

App Store is a service mark of Apple Inc.
Google Play and Android are trademarks of Google LLC.

Bliss® Smart Blinds App guide v3.0.x E-260101

# 1      Getting started

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1.2      Creating an account

To setup, operate blinds and share the account with other users, a Bliss® Account is required.

1.2.1    From the start-up screen, tap **'Create Account'**.

1.2.2    Enter a valid email address, create a password and accept the Terms of Use. Tap **'Sign Up'**.
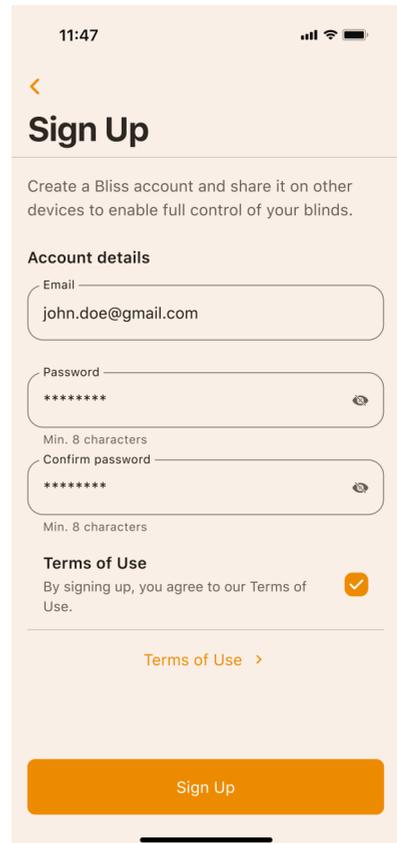
# 1 Getting started

## 1.2 Creating an account

**1.2.3** A confirmation message will appear stating the account was successfully created. Tap **'Continue'**.

**1.2.4** Tap **'Continue'** for Bluetooth permission.

# 1      Getting started

1.2      Creating an account

1.2.5      Tap **'Continue'** for Location permission.

1.2.6      Tap **'Continue'** for Push Notifications permission.
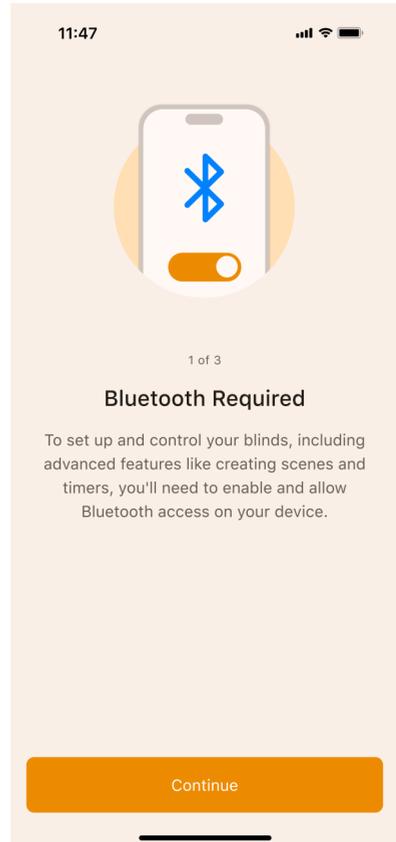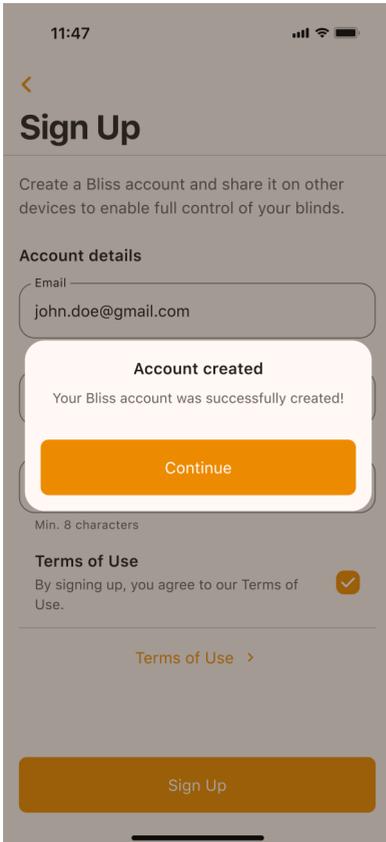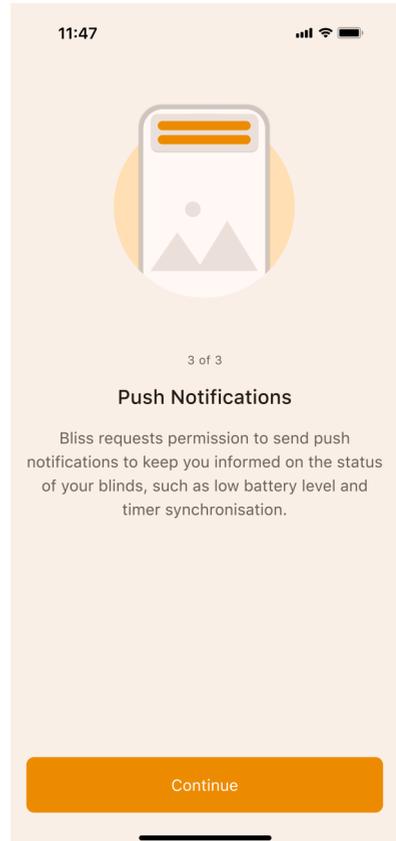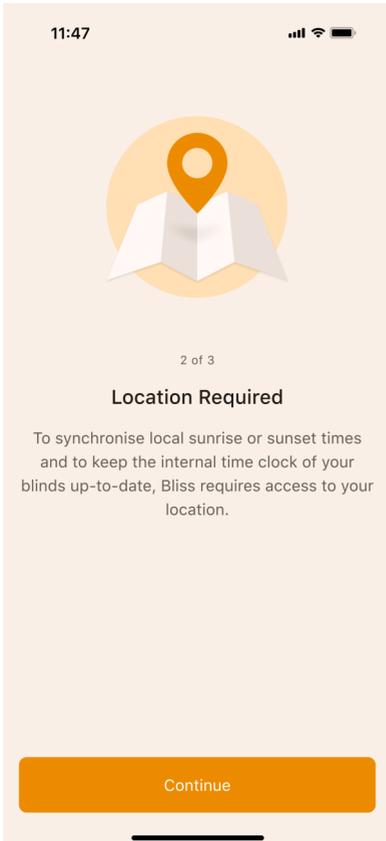
# 2    Home screen

## 2.1    Features and controls

| Ref. | Item | Ref. | Item |
|---|---|---|---|
| 1 | Battery status | 5 | Open all blinds |
| 2 | Profile menu | 6 | Activate scene |
| 3 | Settings menu | 7 | Close all blinds |
| 4 | Manual control screen | 8 | Add new scene |
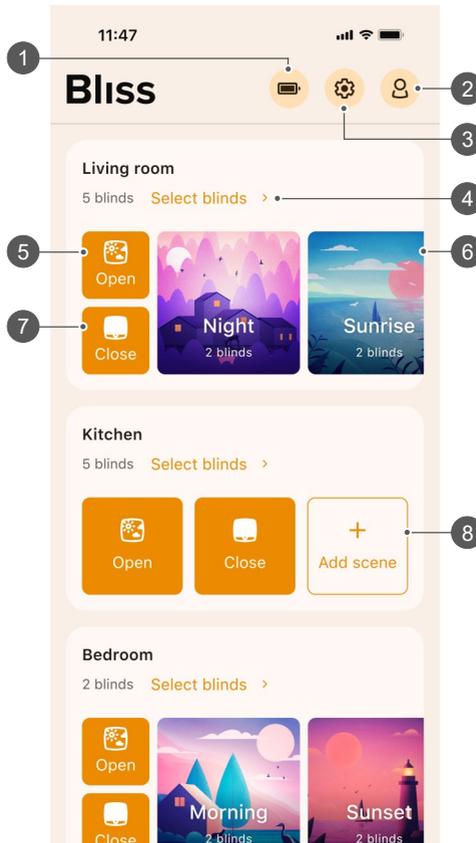
# 3 Adding blinds

## 3.1 Activate blind

Prepare blind for adding to the app. Remove the red pin and QR code product ID label.

Depending on the generation of blind, there are two different labels available, Gen 1 blinds are shipped with the dark orange label, while Gen 2 blinds are shipped with the pale orange label containing specific motor start-up instructions.



**Gen 1**

**Gen 2**

# 3    Adding blinds

3.1    Activate blind

**Roller Blinds**
**Double Roller Blinds**
**Shangri-La Blinds (Sheer)**

If motor has an ON/OFF
switch, slide to the ON
position  (Gen1 / Gen 2).

Motor will sound.

If no ON/OFF switch, press and hold the settings button for
6 seconds until the motor sounds with red LED flashes
(Gen 2).

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**Pleated Blinds (Top-Down, Bottom-Up)**
**Honeycomb Blinds (Top Down, Bottom-Up)**

Press and hold settings button for
6 seconds until the motor sounds
with red LED flashes.

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**Pleated Blinds**
**Honeycomb Blinds**
**Venetian Blinds**
**Roman Blinds**

Motor will sound 1x buzzer noise after
removing the red pin (Gen 1).

Press and hold settings button for 6 seconds until the motor
sounds with red LED flashes (Gen 2).

# 3    Adding blinds

3.1    Activate blind

### Vertical Venetian Blinds

Press and hold settings button for 6 seconds until the motor sounds with red LED flashes.



### Curtains

Press and hold settings button for 6 seconds until the motor sounds with red LED flashes.
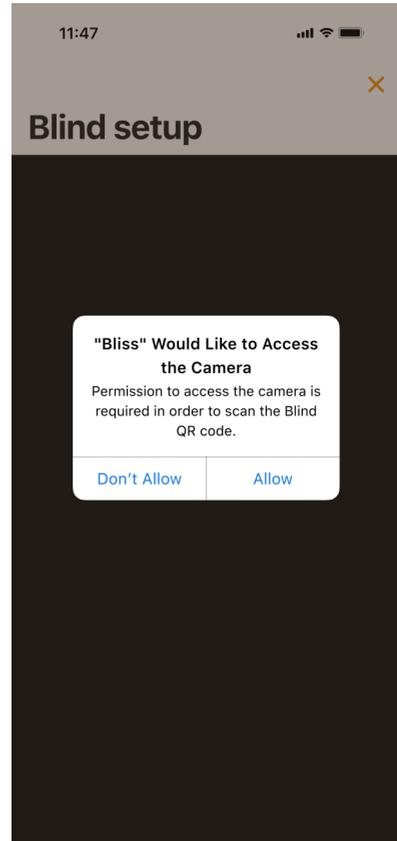
# 3 Adding blinds 🗎

## 3.2 Add first blind

3.2.1 Tap **'Add my first blind'**.
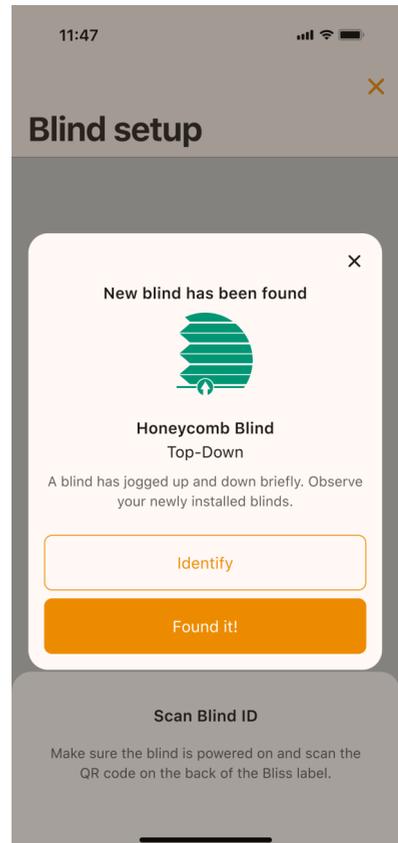
3.2.2 Tap **'Allow'** for camera permission.

# 3 Adding blinds

## 3.3 Scan QR code

3.3.1 Scan the QR code product ID label. Blind will jog after being found by the app.
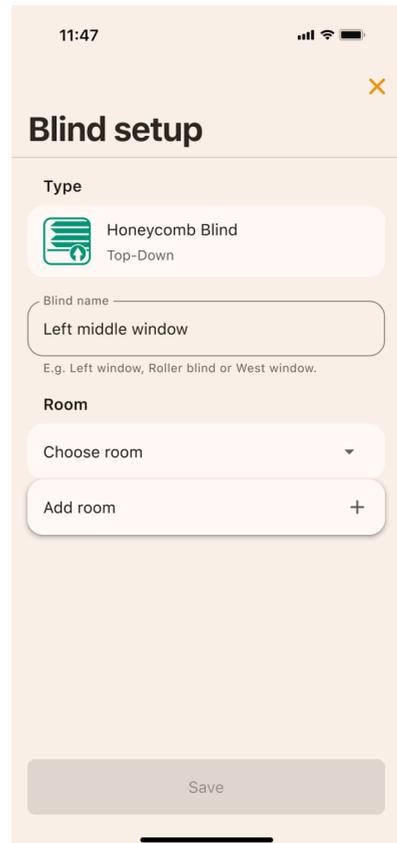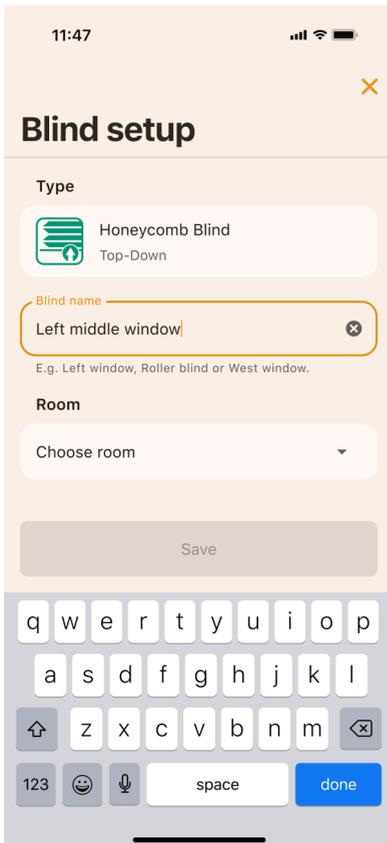
3.3.2 Tap **'Found it!'**.

# 3 Adding blinds

## 3.4 Add blind name

3.4.1     Tap entry field box and create new blind name.

3.4.2     Select **'Choose room'** and tap **'Add room'**.
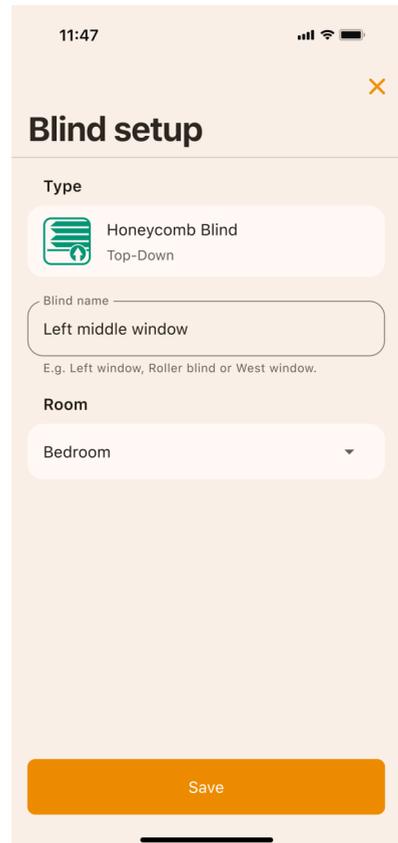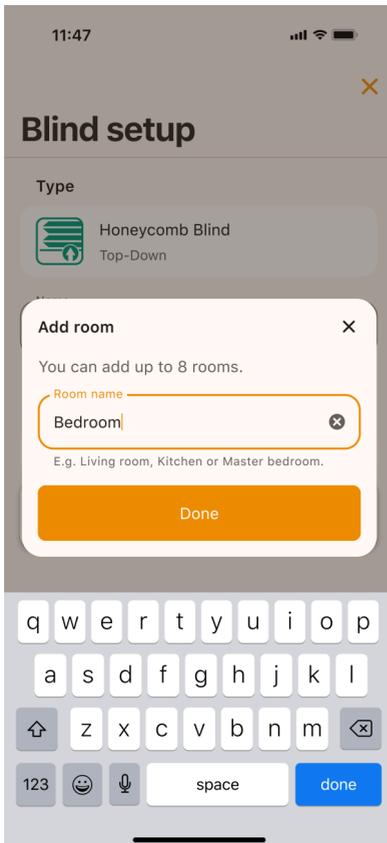
# 3 Adding blinds

## 3.5 Add room name

3.5.1     Tap entry field box and create new room name. Tap **'Done'**.

3.5.2     Tap **'Save'**.

# 3 Adding blinds

3.6 Automatic sub-branding

For an enhanced customer experience, if the blind is pre-programmed and assigned with sub-branding, the app will detect this and automatically change the look and feel after adding and saving the room name during blind setup.

3.6.1 Sub-brand page and contact details are shown. Tap **'Next'**.

3.6.2 App logo and colours will change to specific sub-brand appearance.
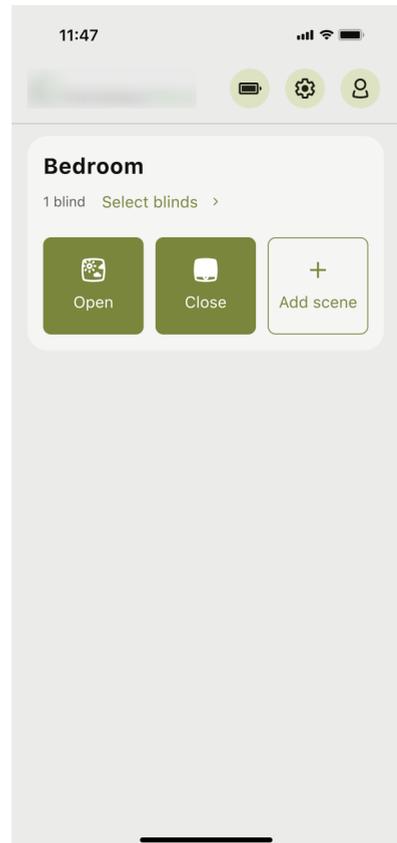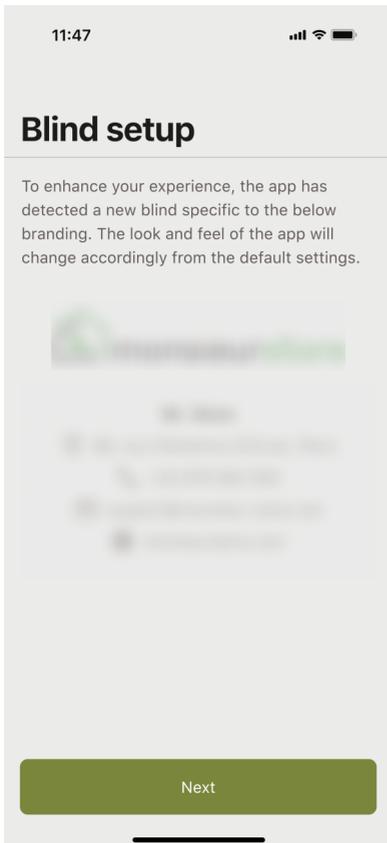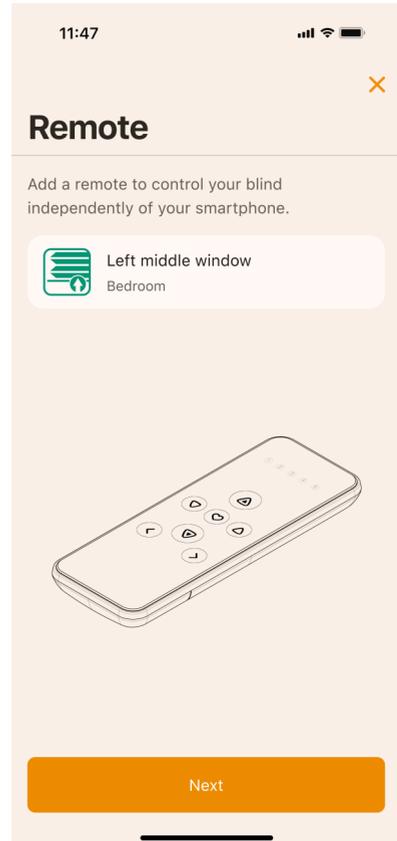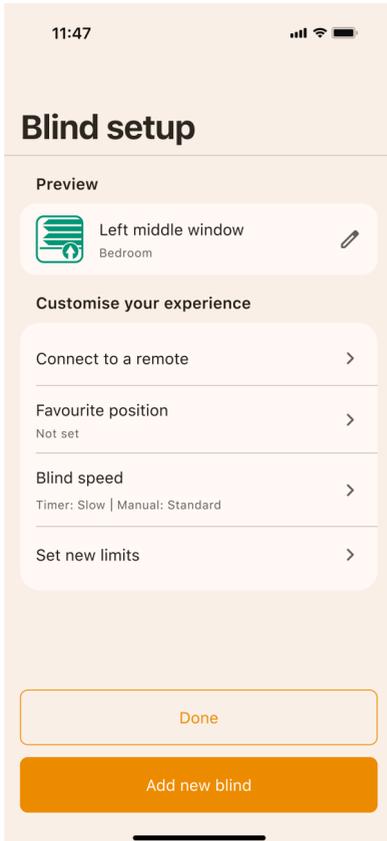
# 4     Customise blind settings

## 4.1     Adding a remote control

4.1.1     Tap **'Connect to a remote'**.

4.1.2     Tap **'Next'**. App will connect to the blind.
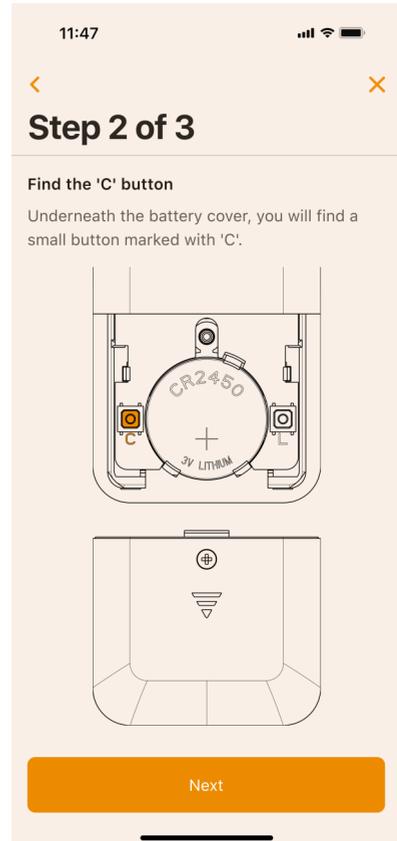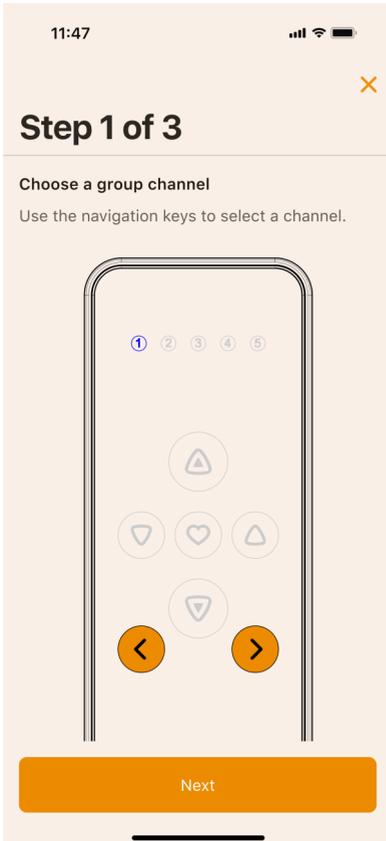
# 4     Customise blind settings

4.1     Adding a remote control

4.1.3     Choose a channel number on the remote. Tap **'Next'**.

4.1.4     Remove battery cover and locate button **'C'**.
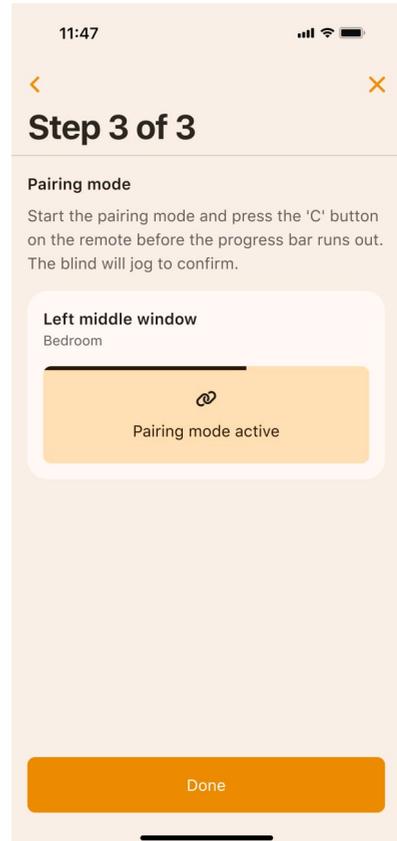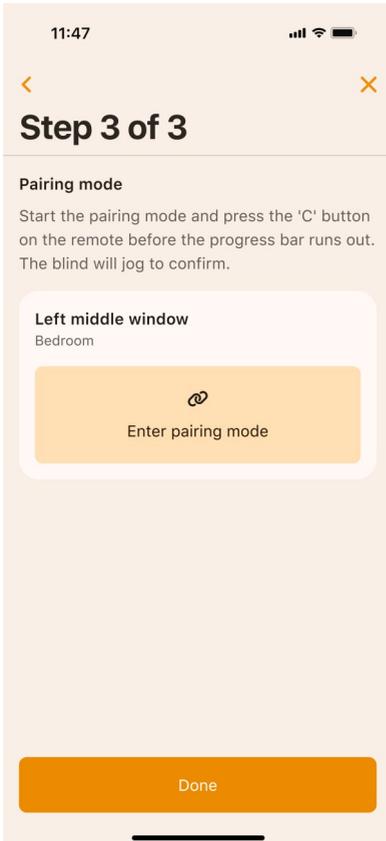
# 4 Customise blind settings 🗎

4.1 Adding a remote control

4.1.5 Tap **'Enter pairing mode'**.

4.1.6 Motor will sound (with red LED blink for Gen 2 blind).

Short press **'C'** button on the back of the remote before the progress bar runs out (approx. 15sec). Motor will jog and sound (with green LED flashes for Gen 2 blind) to confirm remote pairing is complete.[1]

[1] If no motor jog or sound (with green LED flashes), remote control is not paired.

| 11:47 ᵐ | all �{} ▬ |
|---|---|
| ‹ | ✕ |

## Step 3 of 3

**Pairing mode**

Start the pairing mode and press the 'C' button on the remote before the progress bar runs out. The blind will jog to confirm.

**Left middle window**
Bedroom

⚭
Enter pairing mode

**Done**

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| 11:47 | all �{} ▬ |
|---|---|
| ‹ | ✕ |

## Step 3 of 3

**Pairing mode**

Start the pairing mode and press the 'C' button on the remote before the progress bar runs out. The blind will jog to confirm.

**Left middle window**
Bedroom

⚭
Pairing mode active

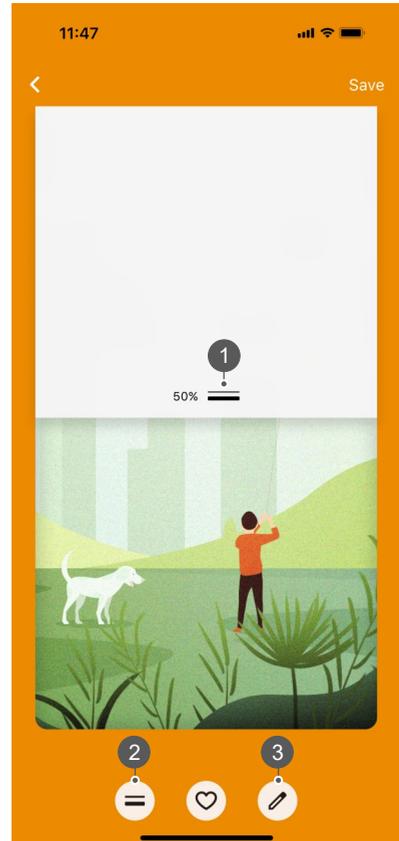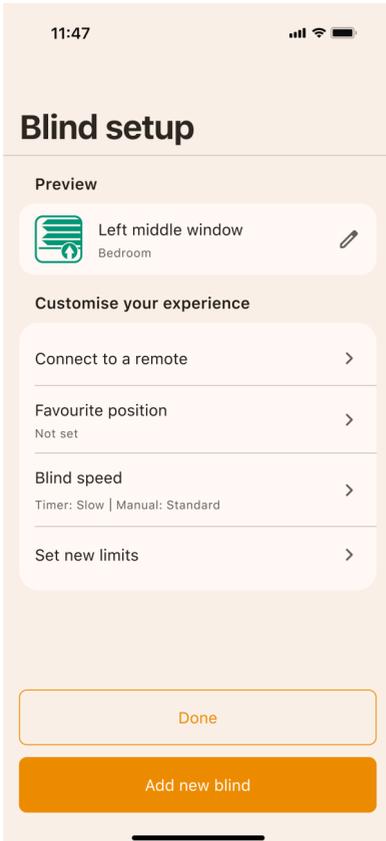**Done**

# 4    Customise blind settings

4.2    Adding a favourite position (Gen 2)

4.2.1    Tap **'Favourite position'**.

4.2.2    Operate blind to desired favourite position by:

- Moving the slider **1** up or down.

- Pressing the direction arrow button **2**.[1]

- Entering a percentage value into precise movement box **3**.
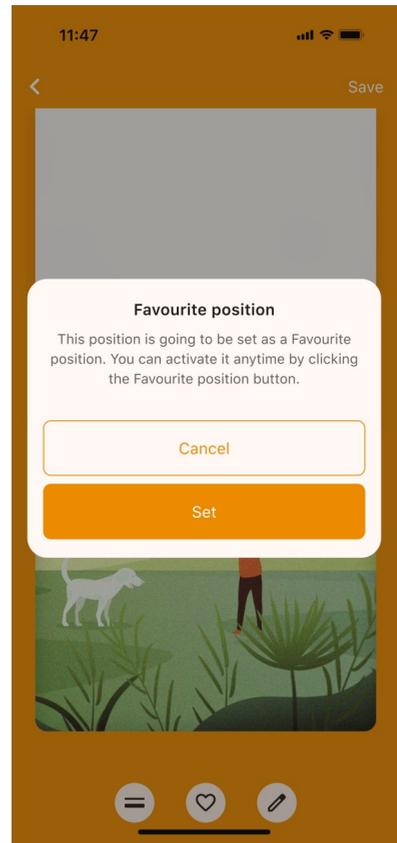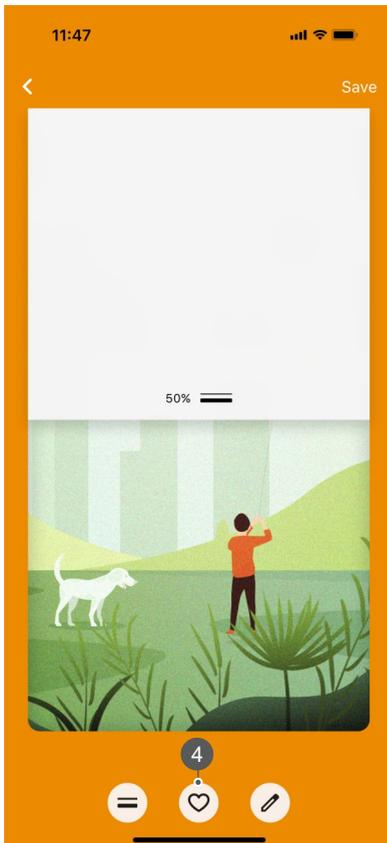
[1] Tap button to enable / disable arrow buttons.

# 4    Customise blind settings

4.2    Adding a favourite position (Gen 2)

4.2.3    Tap the favourite button ④.

4.2.4    Tap **'Set'**. Blind will jog and motor will sound with green LED flashes to confirm favourite position is saved.

# 4      Customise blind settings

4.2      Adding a favourite position (Gen 2)

4.2.5    Tap the back arrow **5**.

4.2.6    Saved favourite position shown in the blind setup menu.
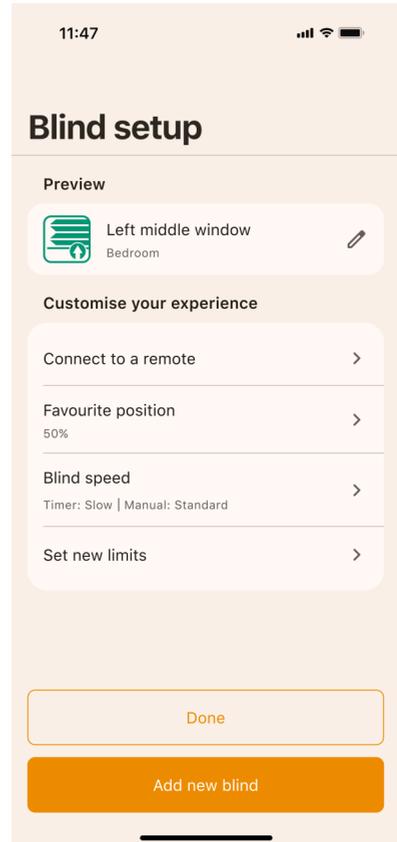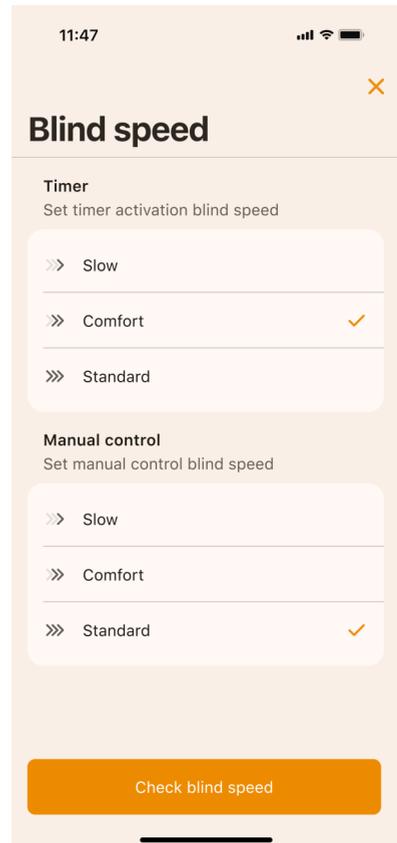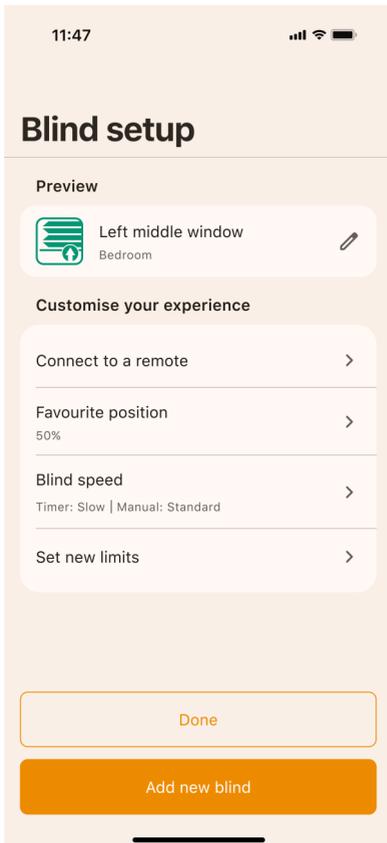
# 4 Customise blind settings

4.3 Change motor speed (Gen 2)

4.3.1 Tap **'Blind speed'**.

4.3.2 Select Slow, Comfort or Standard blind speed for timer activation and manual control. Tap **'Check blind speed'** to visually inspect real-time blind speed movement via the manual control screen.[1]

[1] Default speeds: Timer = Slow, Manual control = Standard.

# 4 Customise blind settings

4.3    Change motor speed (Gen 2)

4.3.3    Saved motor speeds shown in the blind setup menu. To add more blinds, tap **'Add new blind'** or **'Done'** to finish.
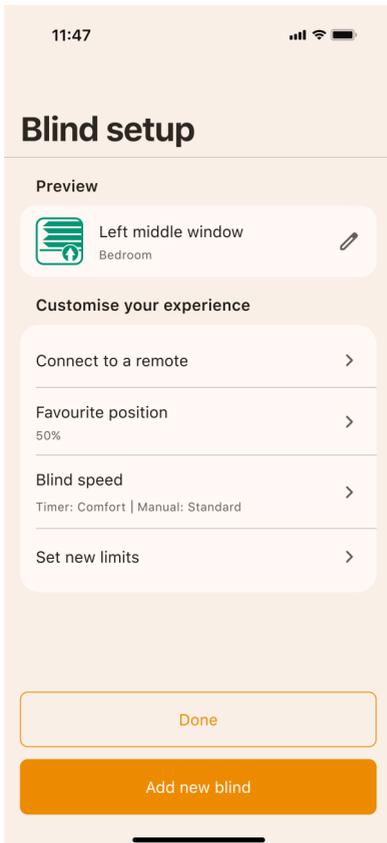
# 5 Battery health

## 5.1 Check battery status

5.1.1 Tap **'Check now'** or tap the battery status icon ❶.

5.1.2 Battery status is shown. Tap **'Update'**.
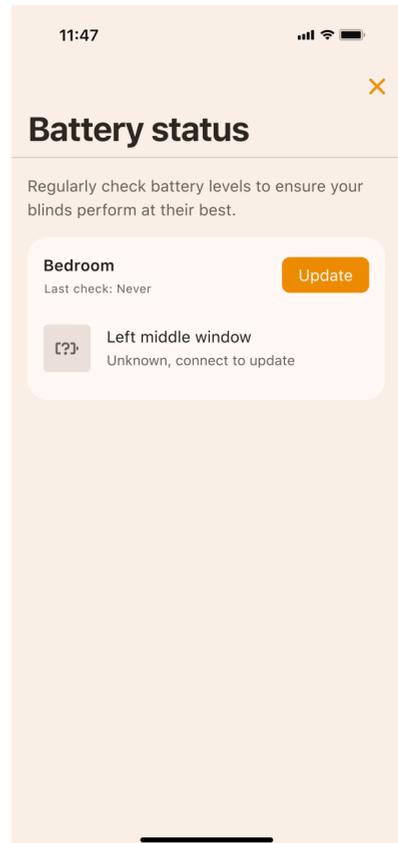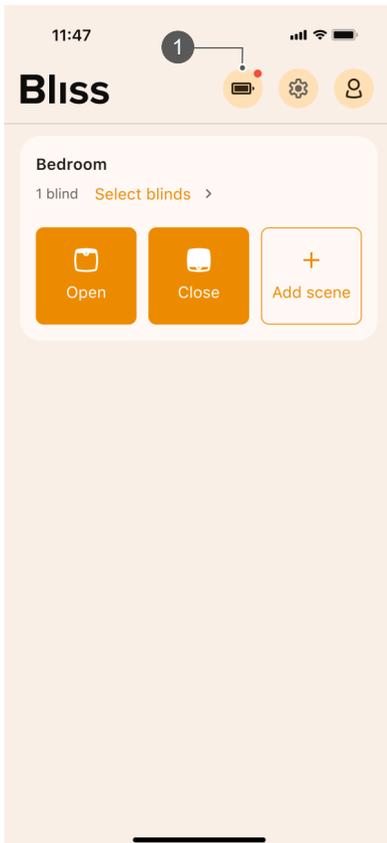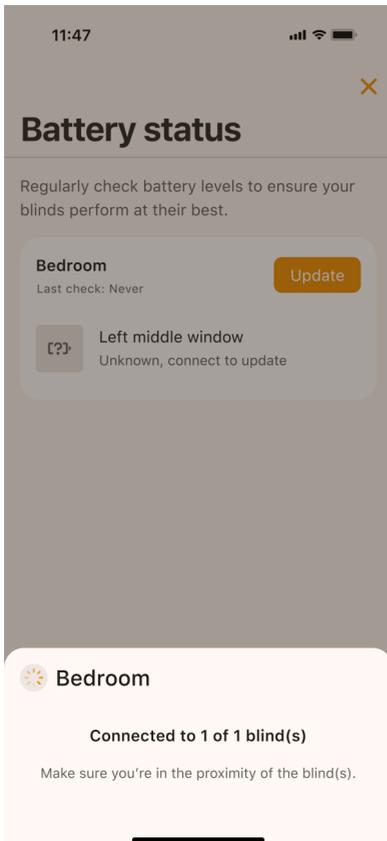
# 5    Battery health

## 5.1    Check battery status

5.1.3    App will connect to the blind and update the battery status.

5.1.4    Updated battery status is shown.
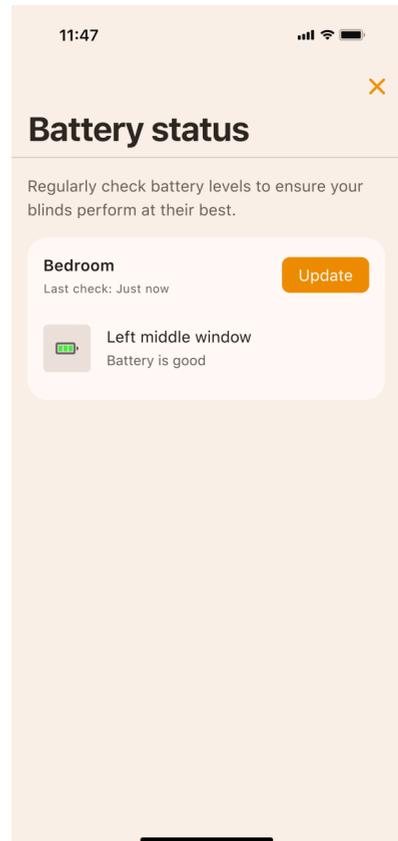
# 6 Operating blinds

## 6.1 Operate individual and groups of blinds

6.1.1 Tap **'Open'** ❶ or **'Close'** ❷ to operate all blinds in the room to the open or close position.

6.1.2 Tap **'Select blinds'** ❸ and choose blinds for manual control. Tap **'Next'**.[1]

[1] If only one blind is added to a room, app will navigate to the manual control screen.
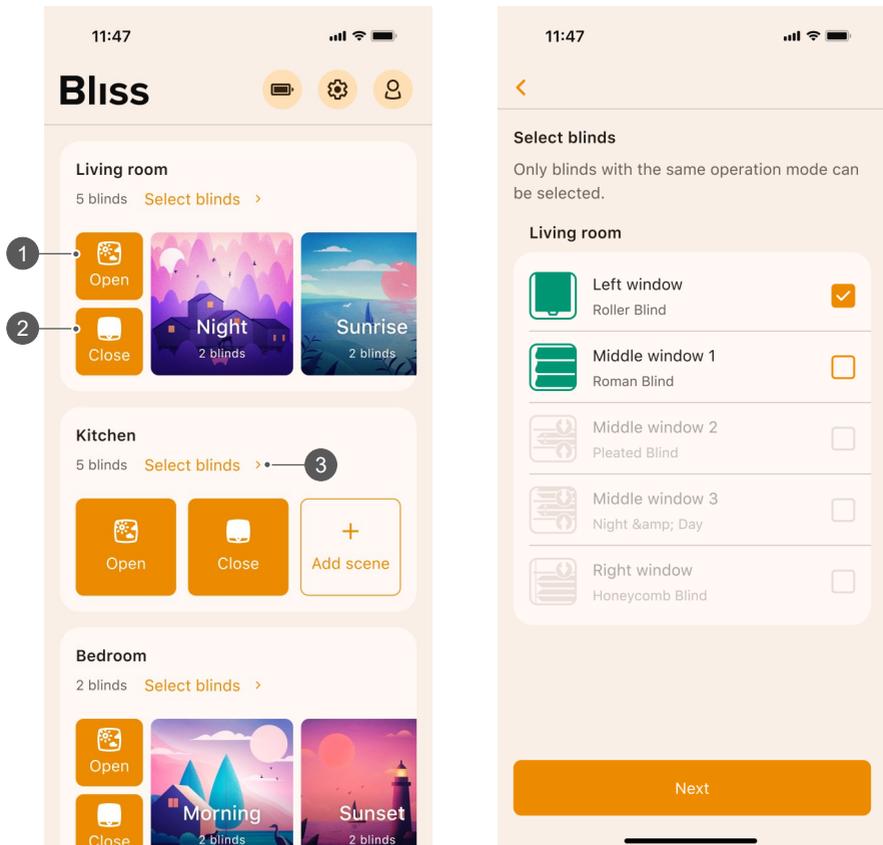
# 6 Operating blinds

6.1 Operate individual and groups of blinds

6.1.3 Manual control screen options:

- Moving the slider ④ up or down.
- Pressing the direction arrow buttons ⑤.[2]
- Pressing the Favourite button ⑥ (Gen 2).
- Entering a percentage value into precise movement box ⑦.

[2] Short press the up or down arrow 1x to step up / down (Gen 1) or move at slow adjustment blind speed (Gen 2). Long press to move towards upper or lower limit.
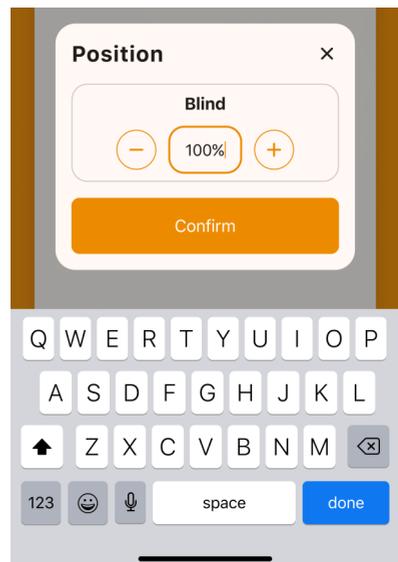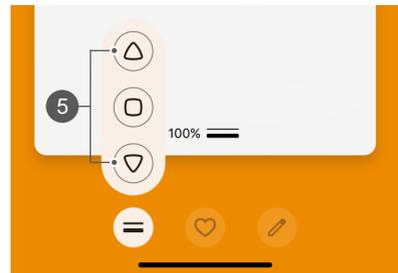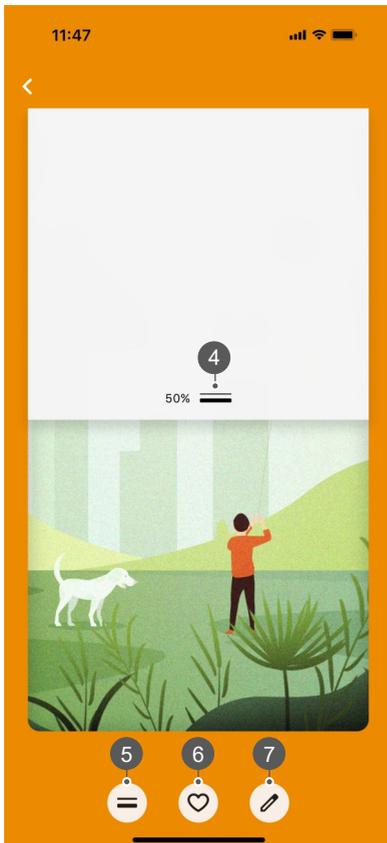
# 7 Scenes and timers

7.1 Adding a scene and timer (from home screen)

7.1.1 Tap **'Add scene'** **1** in room name wanting a new scene added.
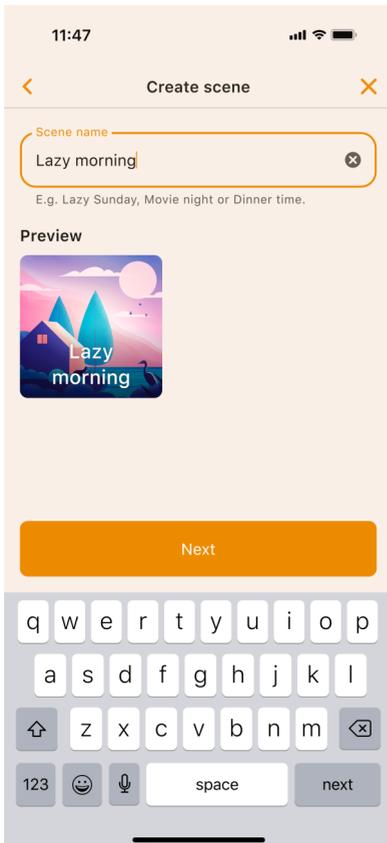
7.1.2 Choose a theme image to use with the scene name.
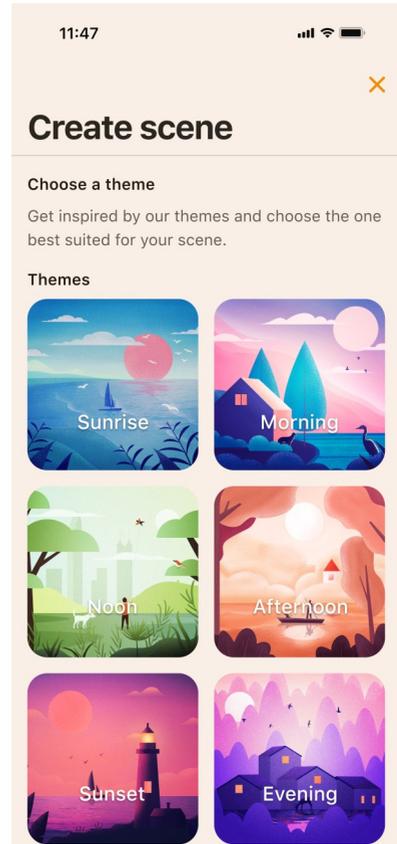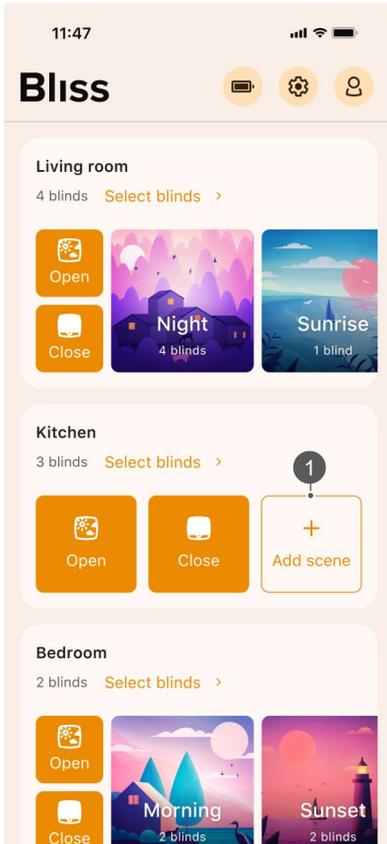
# 7 Scenes and timers

## 7.1 Adding a scene and timer (from home screen)

7.1.3    Enter a scene name. Tap **'Next'**.

7.1.4    Select blind to be added to scene name.
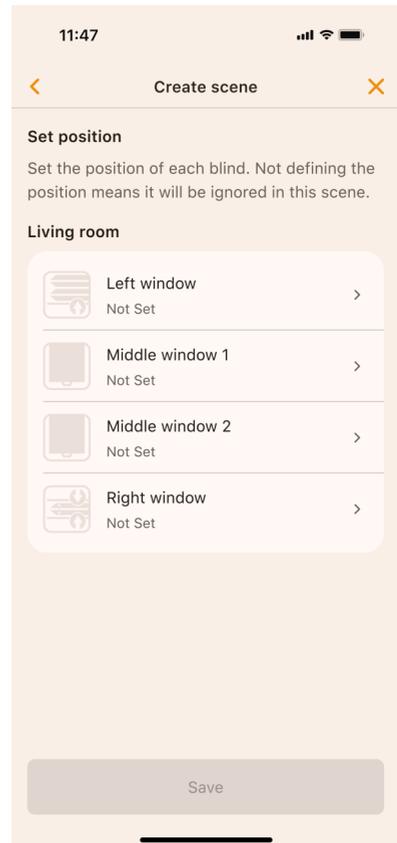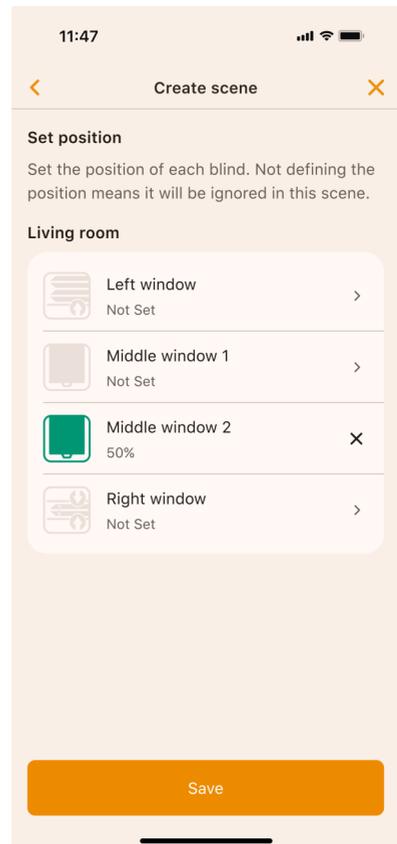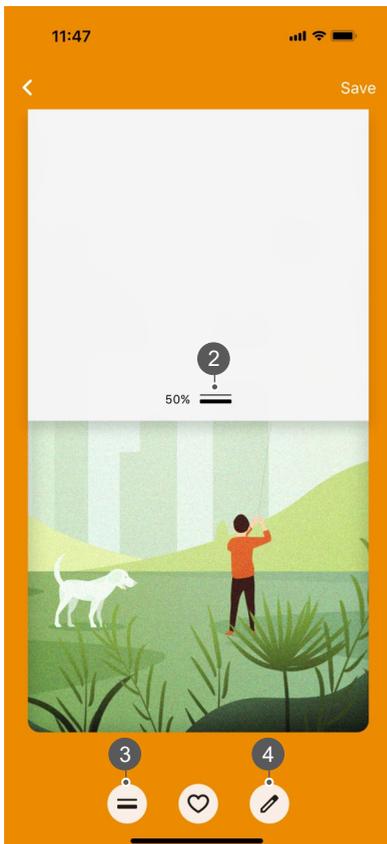
# 7 Scenes and timers

7.1 Adding a scene and timer (from home screen)

7.1.5 Operate blind to desired scene position by:

- Moving the slider **2** up or down.
- Pressing the direction arrow button **3** .[1]
- Entering a percentage value into precise movement box **4** .

7.1.6 Tap **'Save'**. Select additional blinds to add to the scene name, or tap **'Save'**.

[1] Tap button to enable / disable arrow buttons.

# 7 Scenes and timers

7.1 Adding a scene and timer (from home screen)

7.1.7 Tap **'Add timer'**.

7.1.8 Select activation time and days of the week. Tap **'Save'**. Motor will jog and sound (with green LED flashed for Gen2) to confirm timer is saved.[1]

[1] If no motor jog or sound (with green LED flashes), timer is not saved.
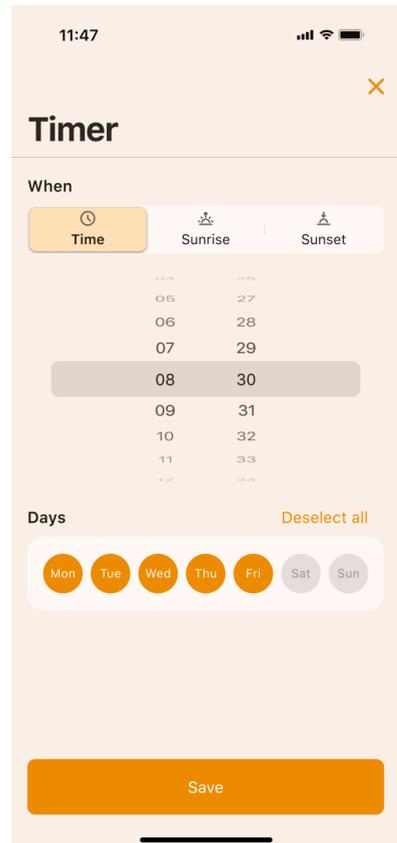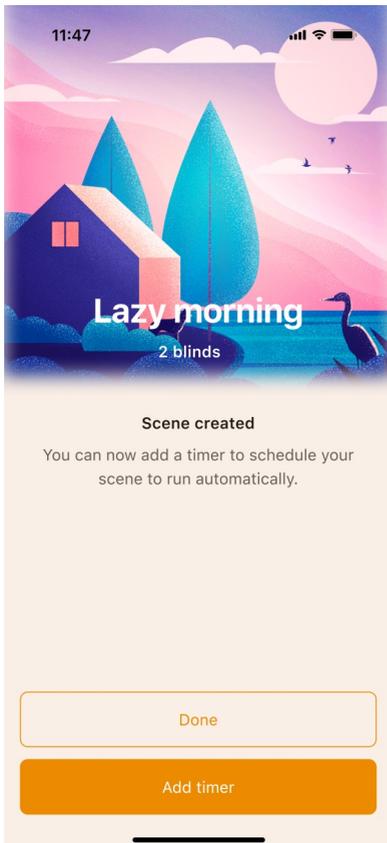
# 7　Scenes and timers

## 7.1　Adding a scene and timer (from home screen)
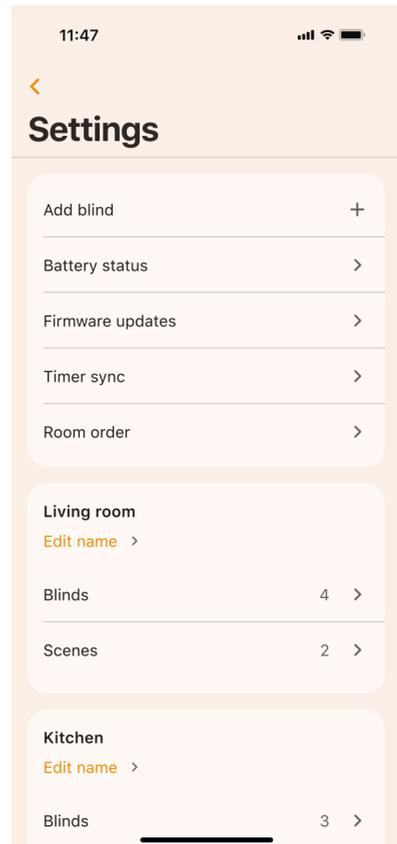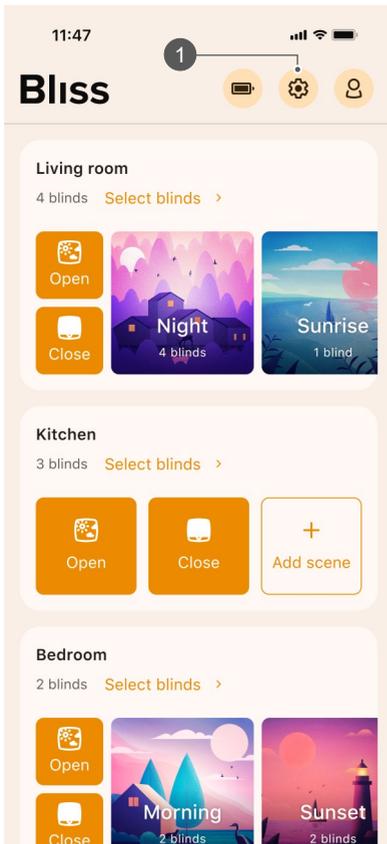
### 7.1.9　New scene name added to the room on home screen.
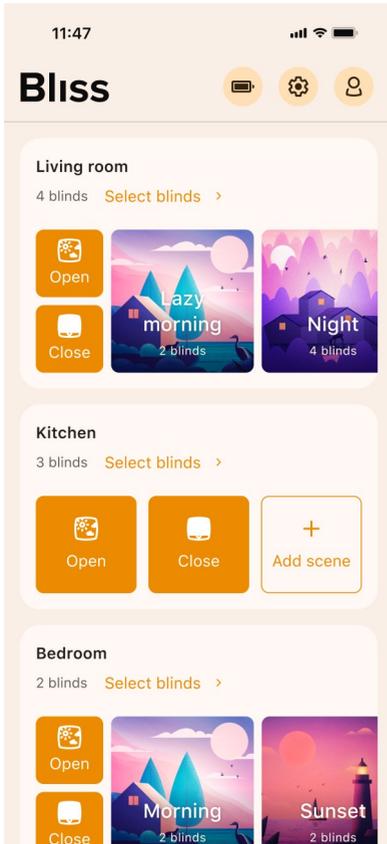
# 7 Scenes and timers

7.2 Adding a scene and timer (from settings screen)

7.2.1 Tap the settings gear icon **1** .

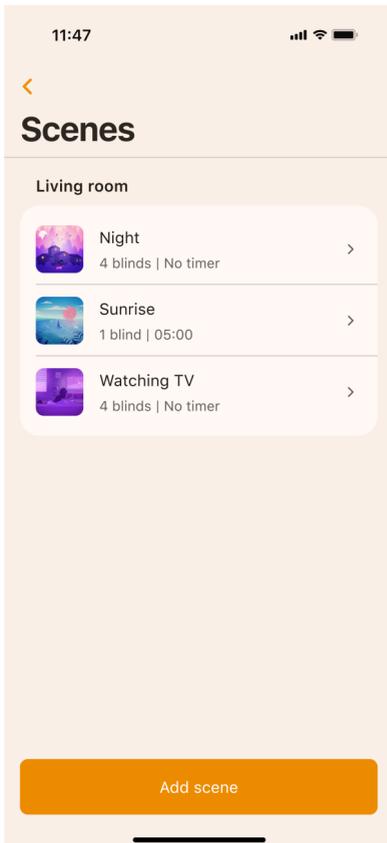7.2.2 Tap **'Scenes'** or **'Add scene'** in room name wanting a new scene added.

# 7 Scenes and timers

7.2 Adding a scene and timer (from settings screen)
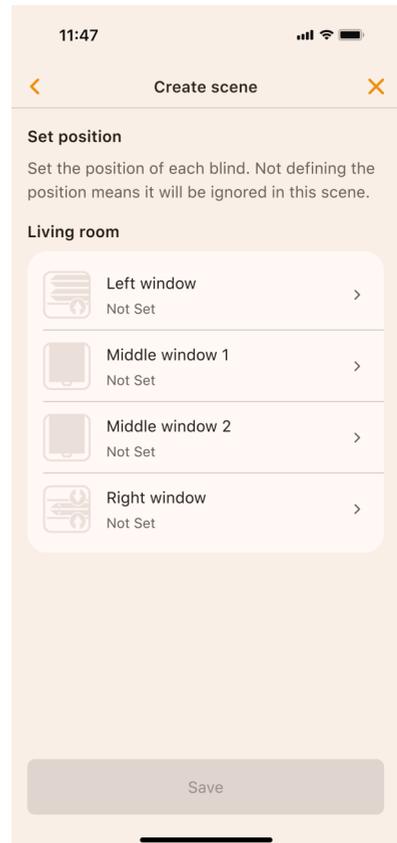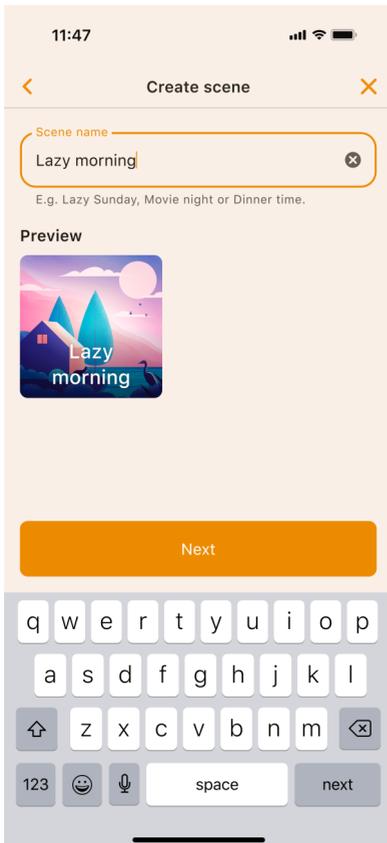
7.2.3 Tap **'Add scene'**.

7.2.4 Choose a theme image to use with the scene name.
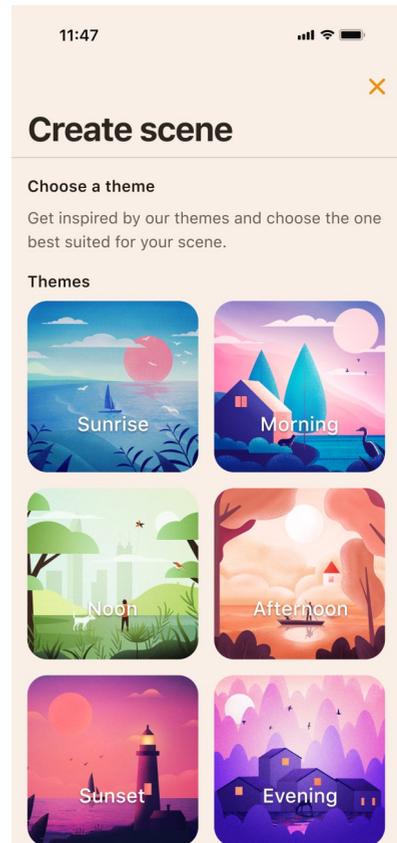
# 7    Scenes and timers

## 7.2    Adding a scene and timer (from settings screen)

7.2.5    Enter a scene name. Tap **'Next'**.

7.2.6    Select blind to be added to scene name.
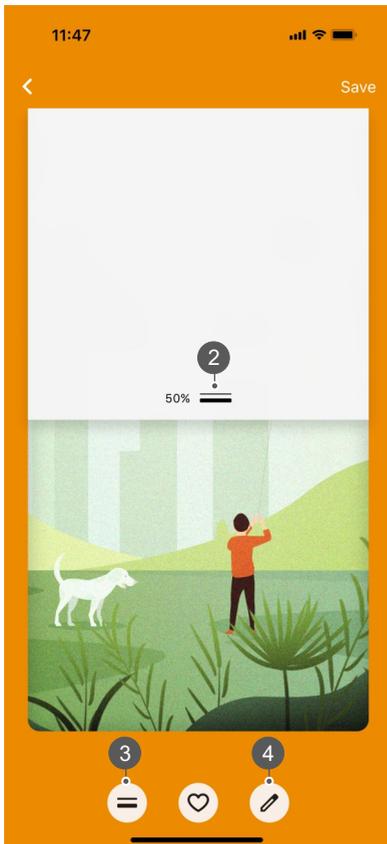
# 7    Scenes and timers

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## 7.2    Adding a scene and timer (from settings screen)

7.2.7    Operate blind to desired scene position by:

- Moving the slider **2** up or down.

- Pressing the direction arrow button **3**.[1]

- Entering a percentage value into precise movement box **4**.

7.2.8    Tap **'Save'**. Select additional blinds to add to the scene name, or tap **'Save'**.

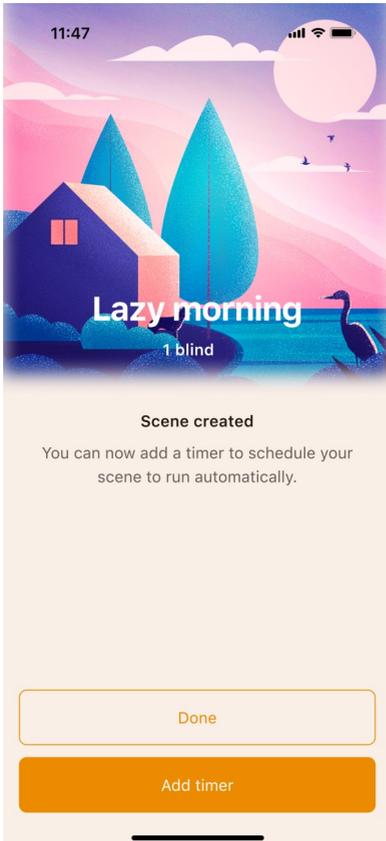[1] Tap button to enable / disable arrow buttons.
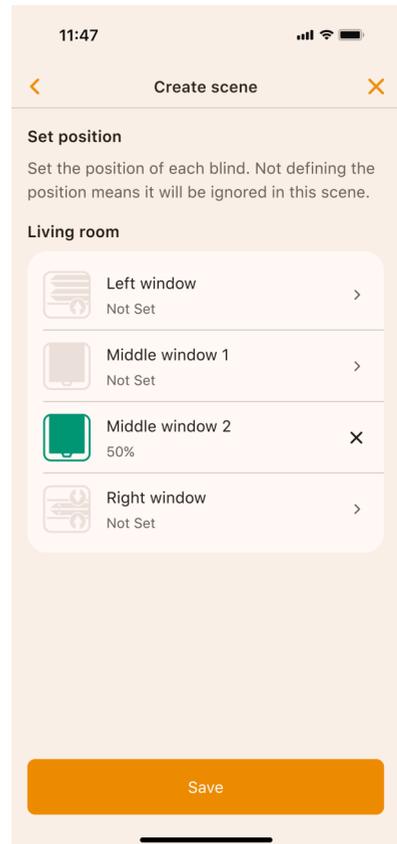
# 7 Scenes and timers

7.2 Adding a scene and timer (from settings screen)

7.2.9 Tap **'Add timer'**.

7.2.10 Select activation time and days of the week. Tap **'Save'**. Motor will jog and sound (with green LED flashes for Gen 2) to confirm timer is saved.[1]

[1] If no motor jog or sound (with green LED flashes), timer is not saved.
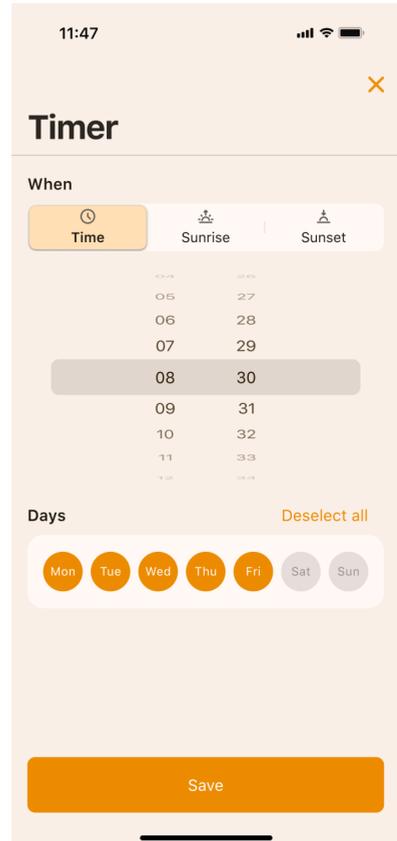
# 7　Scenes and timers

7.2　Adding a scene and timer (from settings screen)

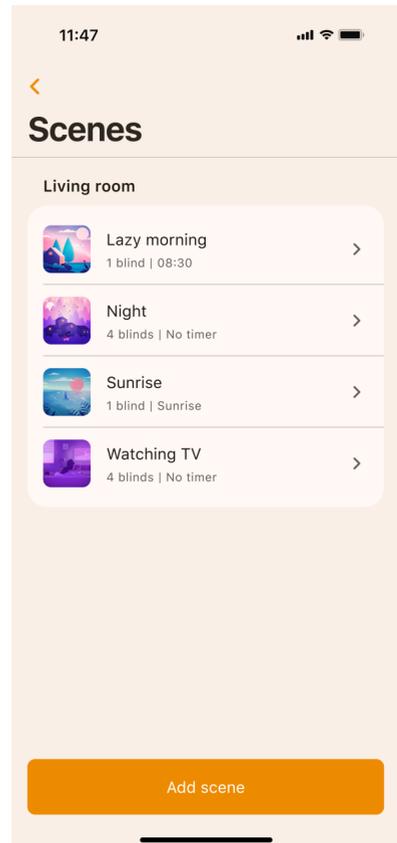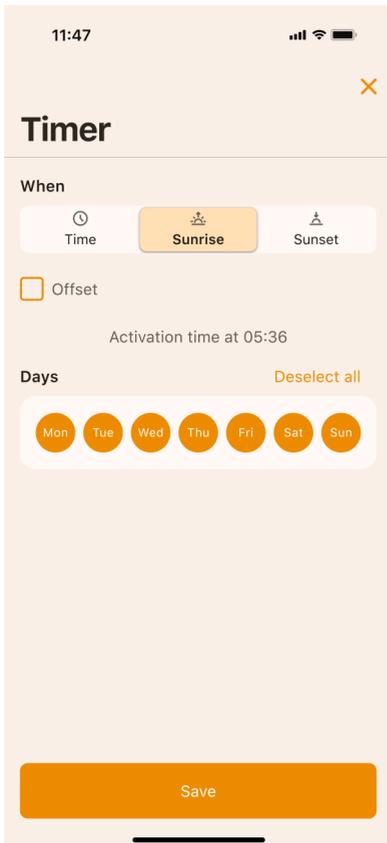7.2.11　New scene name added to the Scenes overview screen.

# 7 Scenes and timers
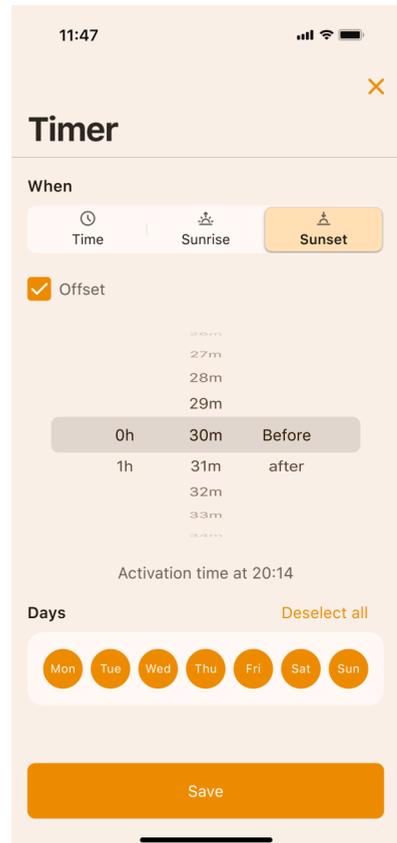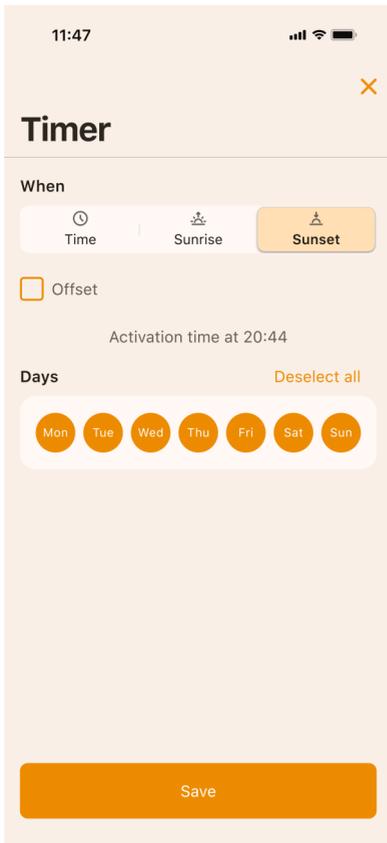
7.3 Adding a sun-based timer - no offset time

7.3.1 Tap **'Sunrise'** and select days of the week. Local activation time is shown. Tap **'Save'**. Motor will jog and sound (with green LED flashes for Gen 2) to confirm timer is saved.[1]

[1] If no motor jog or sound (with green LED flashes), timer is not saved.

7.3.2 Scenes overview screen showing 'Sunrise' activation time.

# 7 Scenes and timers  📄

7.4    Adding a sun-based timer - with offset time

7.4.1    Tap **'Sunset'** and select days of the week. Local activation time is shown.

7.4.2    Check the 'Offset' box and adjust the offset before or after local sunset time. Tap **'Save'**. Motor will jog and sound (with green LED flashes for Gen 2) to confirm timer is saved.[1]

[1] If no motor jog or sound (with green LED flashes), timer is not saved.

# 7      Scenes and timers

7.4      Adding a sun-based timer - with offset time

7.4.3    Scenes overview screen showing 'Sunset' activation time
         with offset.

# 7    Scenes and timers

📄
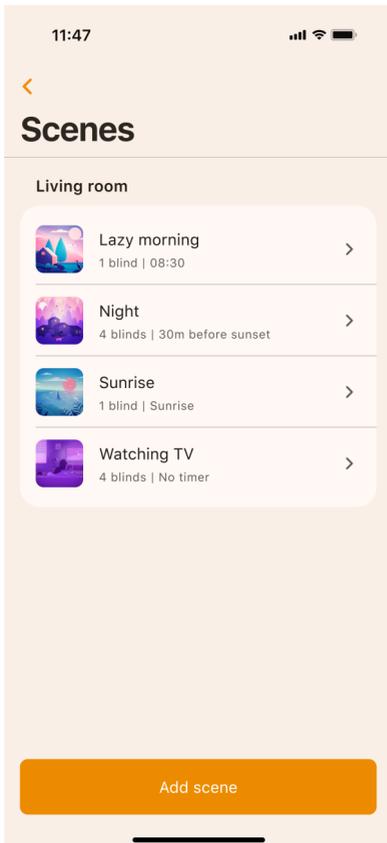
## 7.5    Changing scene name

7.5.1    Tap the settings gear icon **①** .

7.5.2    Tap **'Scenes'** in room name with existing scene added.
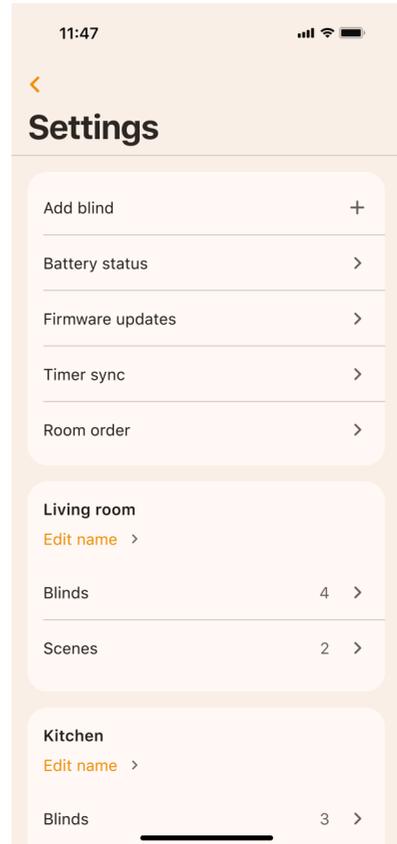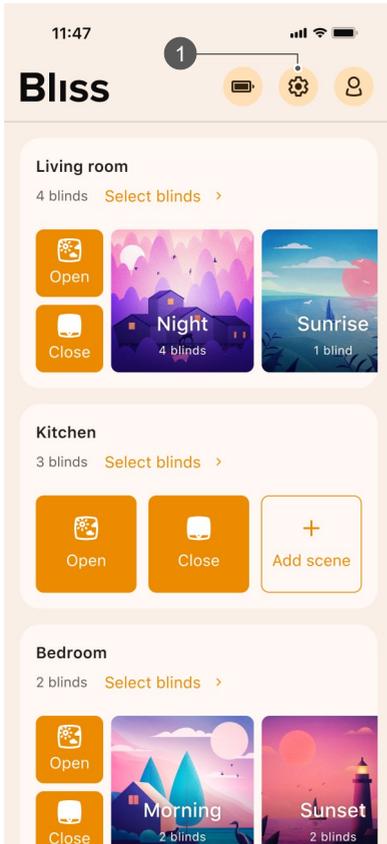
# 7 Scenes and timers

7.5 Changing scene name
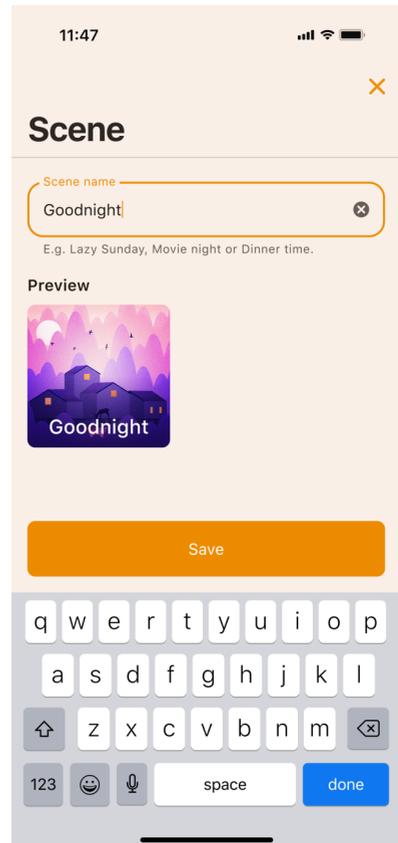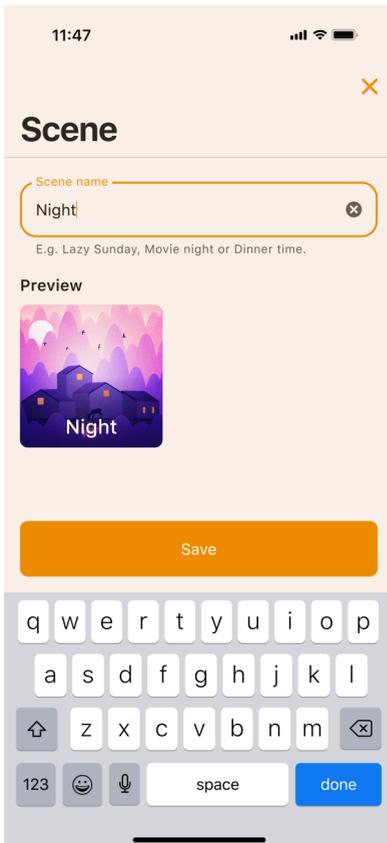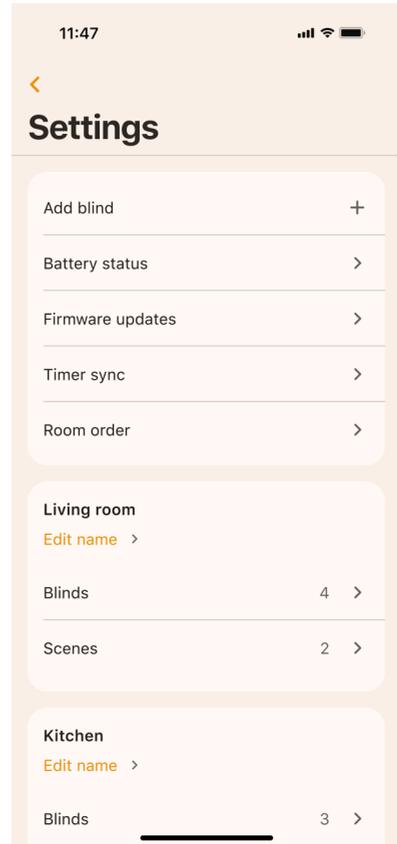
7.5.3 Select scene name to change.

7.5.4 Tap **'Name'**.
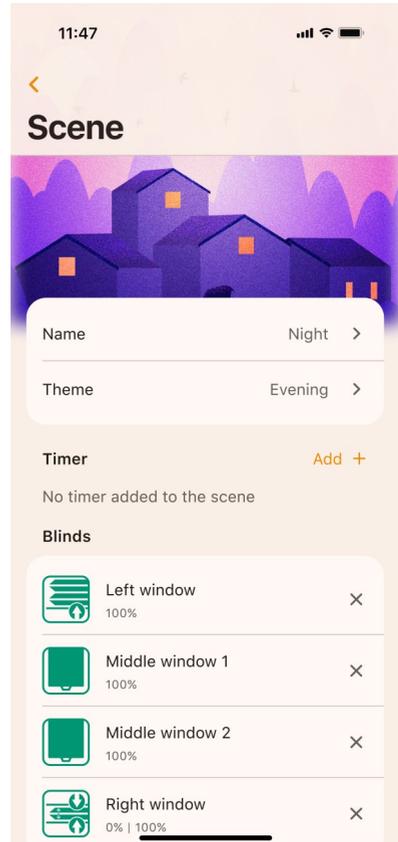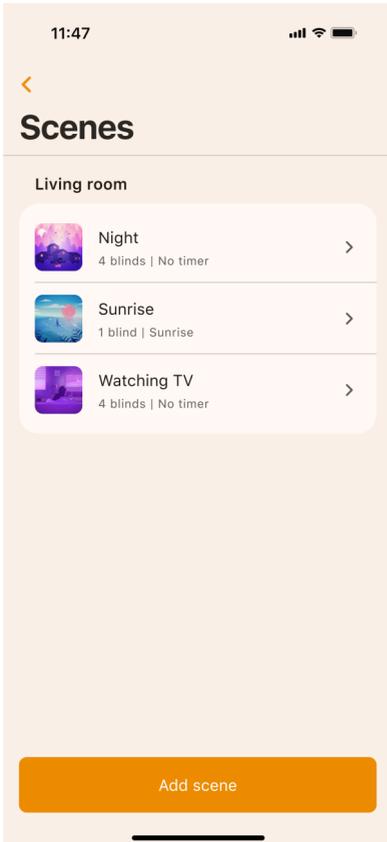
# 7 Scenes and timers

7.5 Changing scene name

7.5.5 Tap the entry field box.
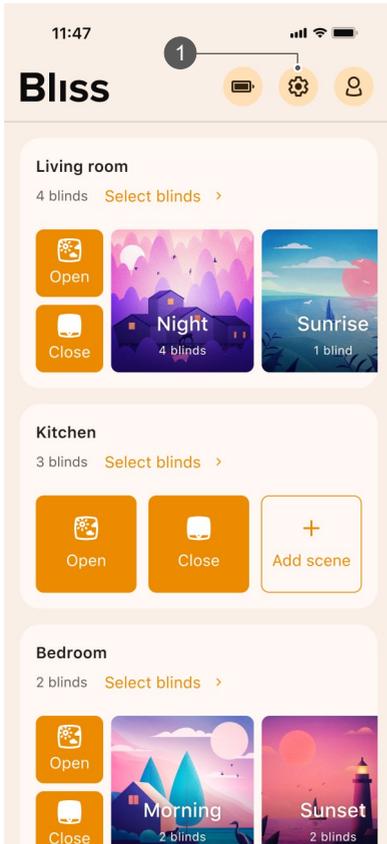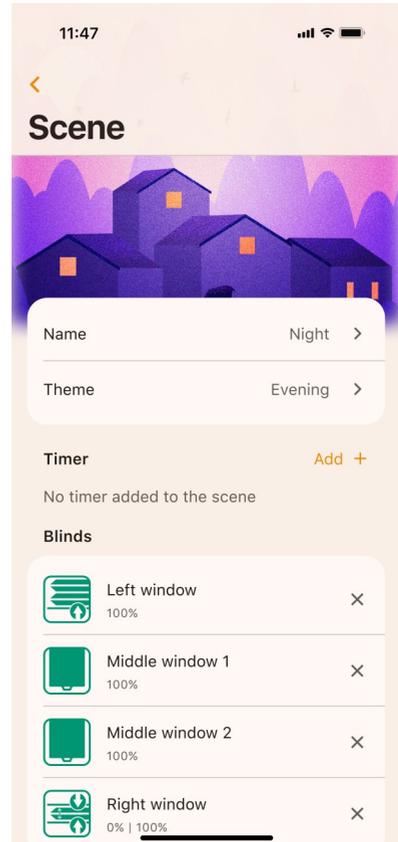
7.5.6 Change the scene name. Tap **'Save'** to finish.

# 7     Scenes and timers

📄

## 7.6     Changing scene theme

7.6.1     Tap the settings gear icon **1** .

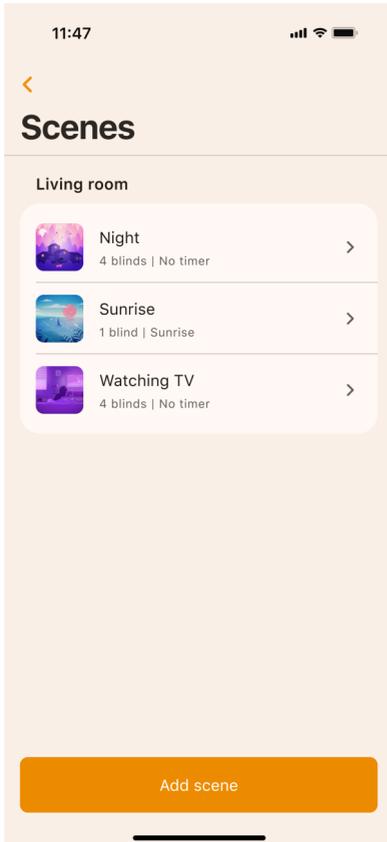7.6.2     Tap **'Scenes'** in room name wanting scene image changed.

# 7 Scenes and timers

7.6 Changing scene theme

7.6.3 Select scene name / image to change.
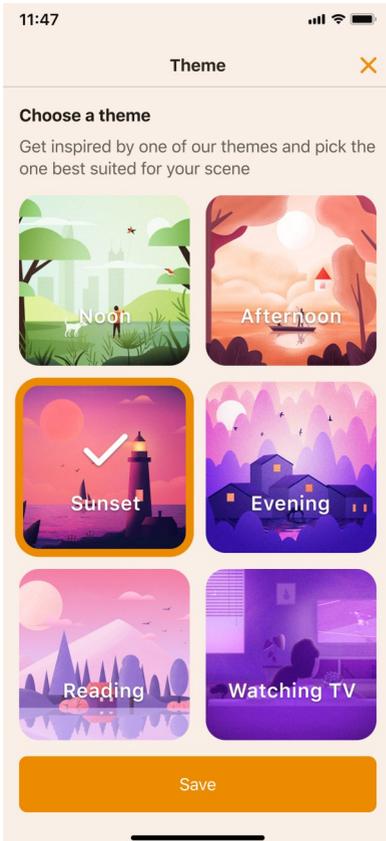
7.6.4 Tap **'Theme'**.

# 7    Scenes and timers

7.6    Changing scene theme

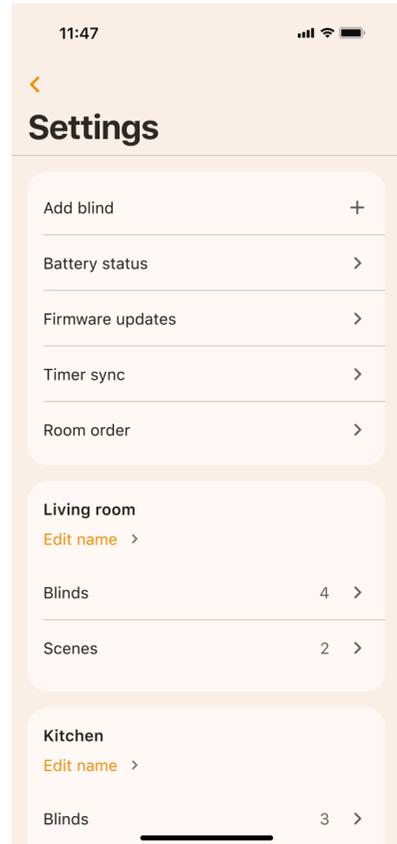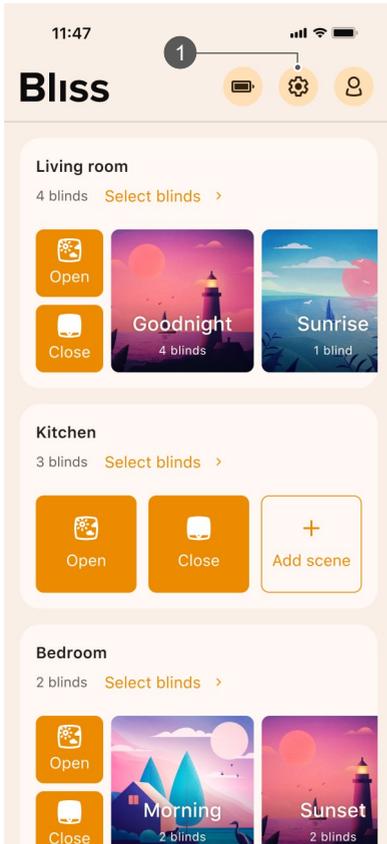7.6.5    Select new theme image. Tap **'Save'** to finish.

# 7 Scenes and timers

## 7.7 Updating timers

7.7.1 Tap the settings gear icon **1** .

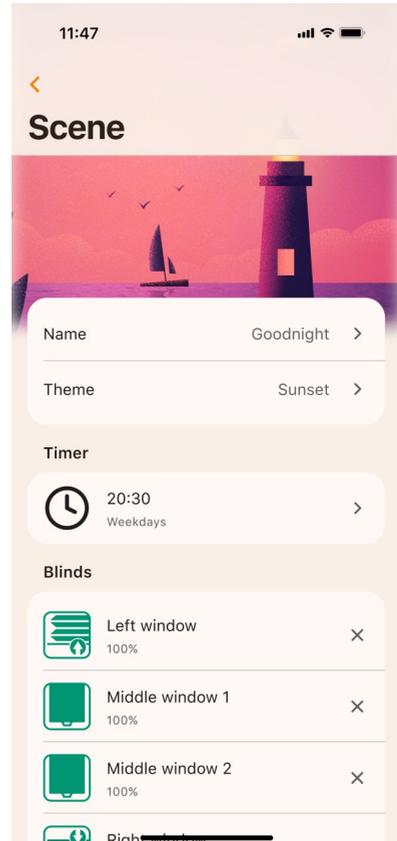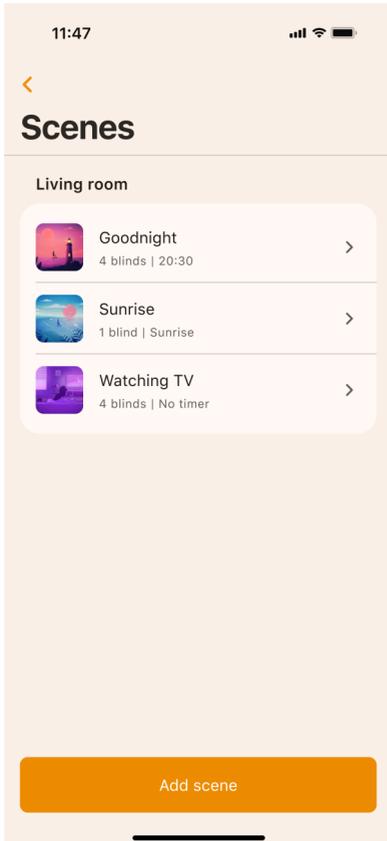7.7.2 Tap **'Scenes'** in room name wanting timer updated.

## 7.7    Updating timers

7.7.3    Select scene name.

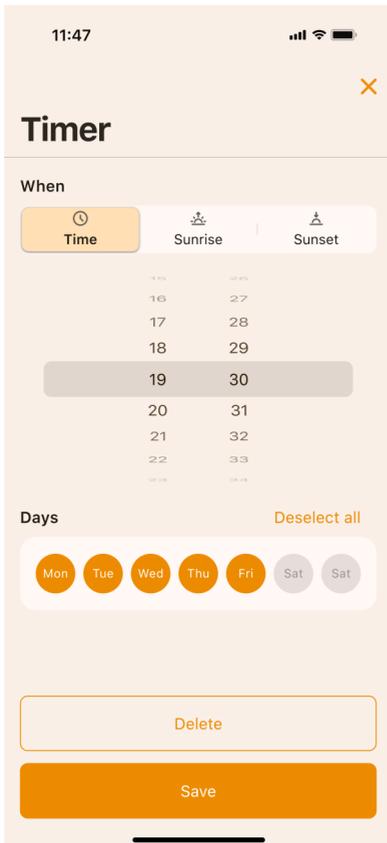7.7.4    Tap activation time and days of the week 'Timer' button.

# 7 Scenes and timers

## 7.7 Updating timers

**7.7.5** Select new activation time and days of the week. Tap **'Save'**. Motor will jog and sound (with green LED flashes for Gen 2) to confirm timer is saved.[1]

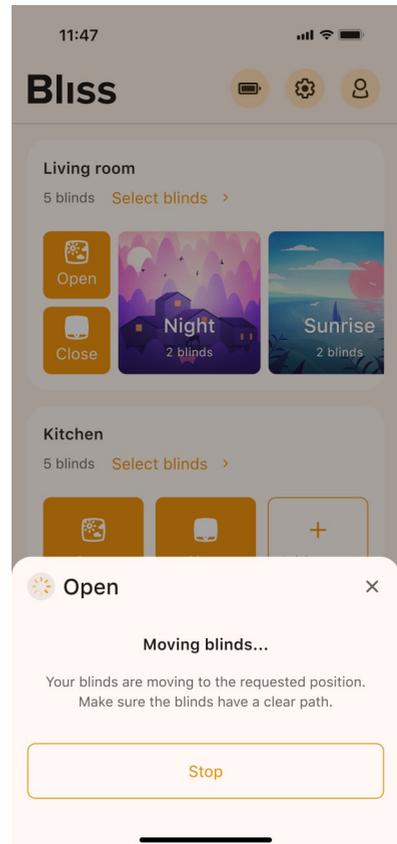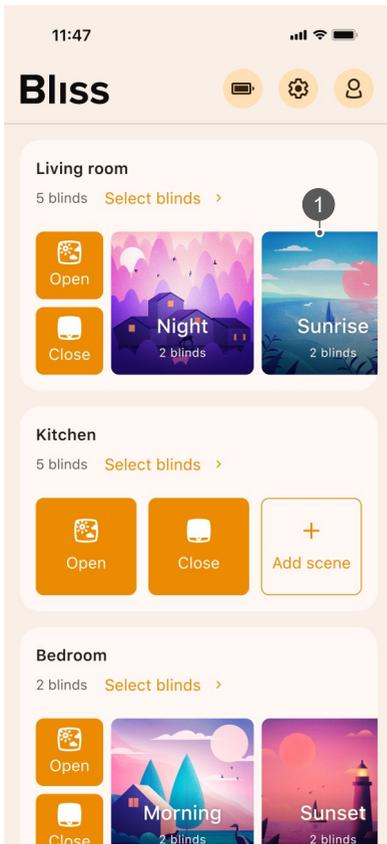> [1] If no motor jog or sound (with green LED flashes), timer is not saved.

# 7 Scenes and timers

7.8 Operating scenes

7.8.1 Tap a scene name **1** on the home screen. App will connect to all blinds in the scene and start operating to the saved scene position.

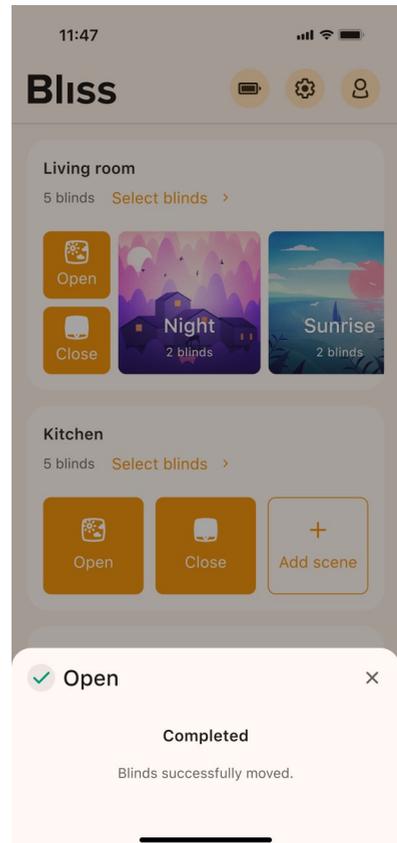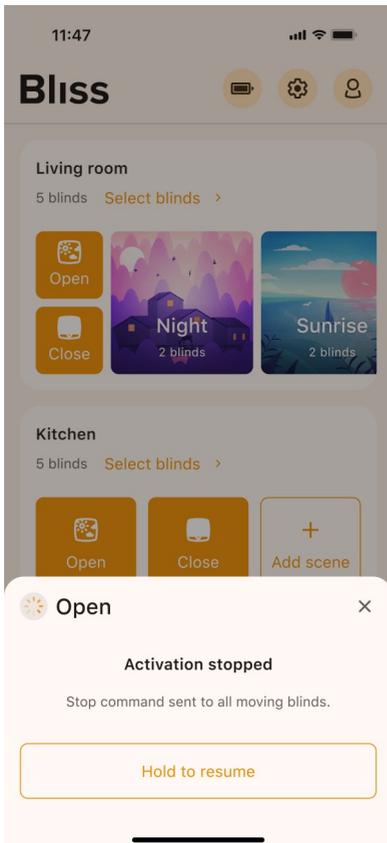7.8.2 Pressing the **'Stop'** button will stop all blind movement.

# 7    Scenes and timers

7.8.3    Press **'Hold to resume'** button, to re-start blind movement again.

7.8.4    Completion message appears after all blinds have stopped moving.
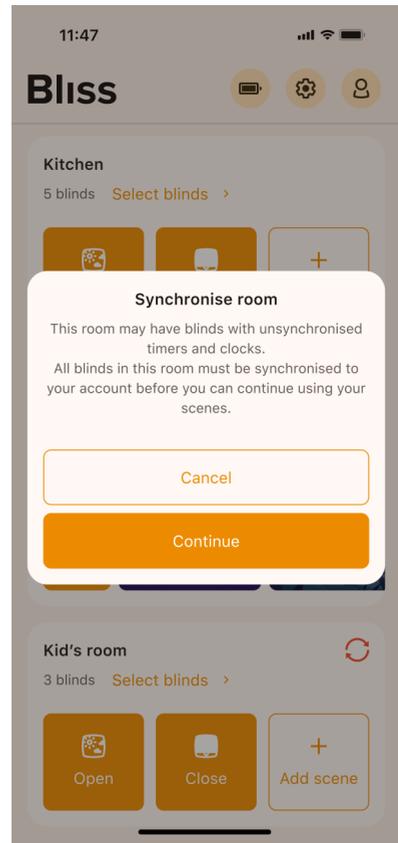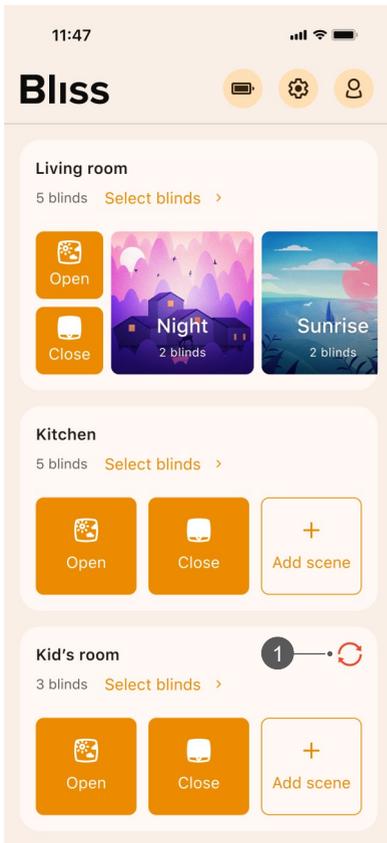
# 8    Synchronising

## 8.1    Synchronise rooms

### 8.1.1    Tap the synchronisation icon ❶.[1]

### 8.1.2    Tap **'Continue'**.

[1] Rooms that require timers to be synchronised, will show a synchronisation icon next to the room name. When icon is showing, scenes cannot be added or operated until the room has been synchronised.

Daylight saving time (DST) changes will also mark all rooms to be synchronised. Each blind clock will be updated to the changed time.
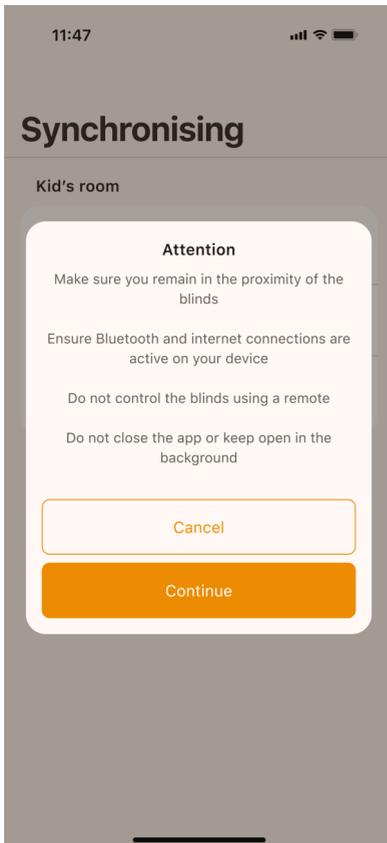
# 8　Synchronising

## 8.1　Synchronise rooms

8.1.3　Tap **'Continue'** to start the synchronisation process.

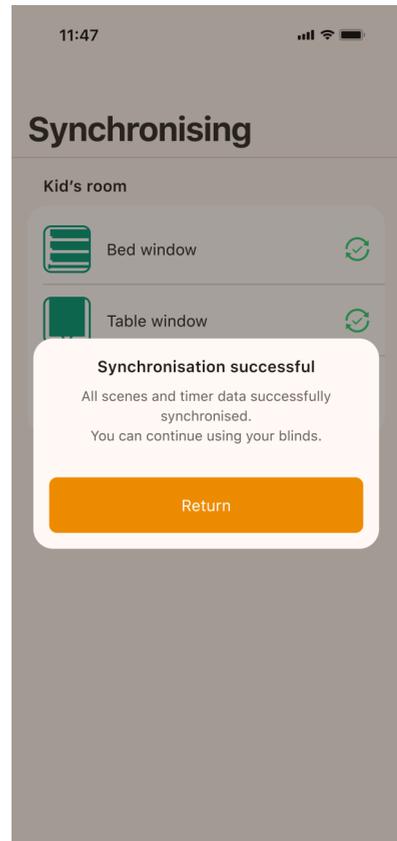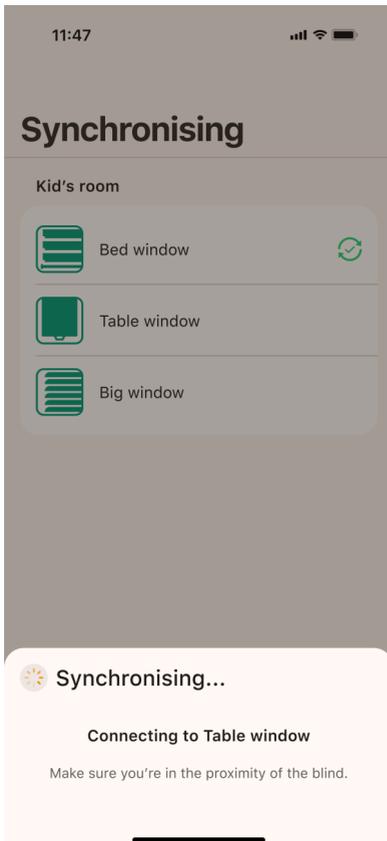8.1.4　App will connect to the first blind in the room.

# 8 Synchronising

## 8.1 Synchronise rooms

8.1.5 A check mark will appear next to the first blind name indicating timers synchronised for that blind. App will connect to the next blind and repeat the same process for all remaining blinds.

8.1.6 A success message will appear after synchronising all blinds. Tap **'Return'**.
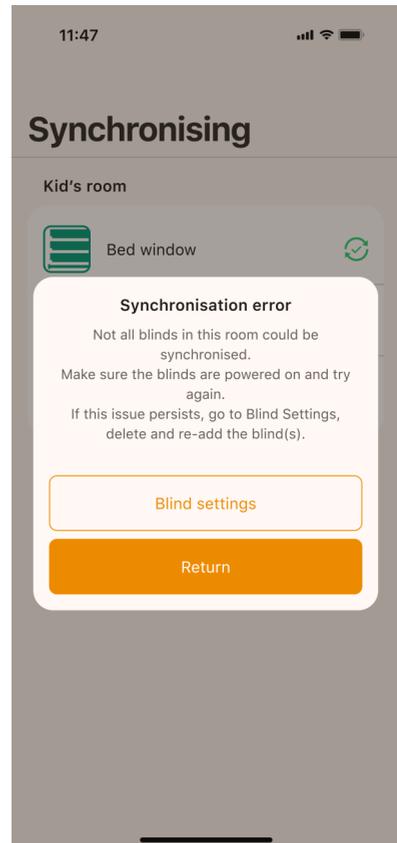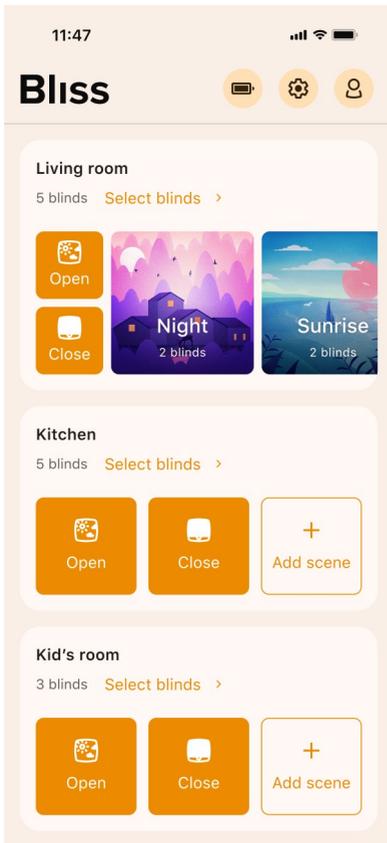
# 8 Synchronising

## 8.1 Synchronise rooms

8.1.7     Synchronisation icon is removed next to room name. Scenes can be added and manually operated again.

8.1.8     Synchronisation failure can be caused by the following:

- Multiple / unused accounts being used
- No internet or Bluetooth connection
- Low battery
- App will allow user three attempts to synchronise blind timers before advising next step.



    Bliss® Smart Blinds App guide v3.0.x E-260101
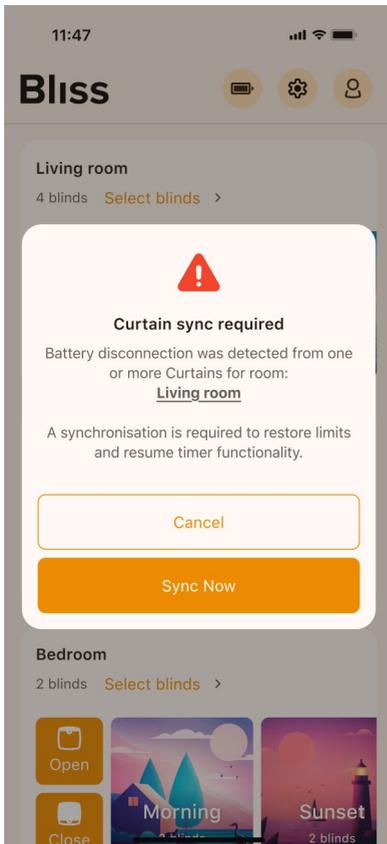
# 8    Synchronising

📄

## 8.2    Synchronise curtains

Disconnecting then reconnecting the battery pack from a curtain motor, the LED flashes alternate red and green with sound indicating the motor requires a synchronisation, restoring end limits and timer schedules.

8.2.1    After reconnecting the battery pack, the app will display an action message on the home screen. Tap **'Sync now'**.

8.2.2    Tap **'Continue'** to start the synchronisation process.
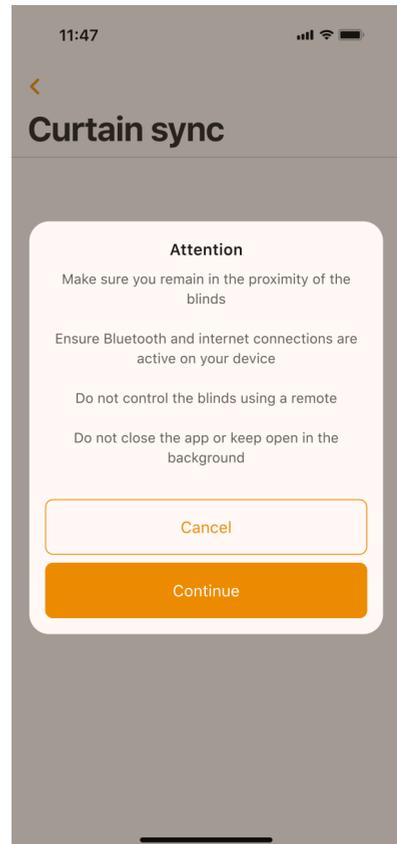
# 8　Synchronising

8.2　Synchronise curtains

8.2.3　App will connect to the blind and start automatically restoring end limit positions. The motor will first set the Open limit position, followed by the Close limit position. Make sure there are no obstructions while the curtain is moving.

8.2.4　A success message will appear after synchronisation is complete.
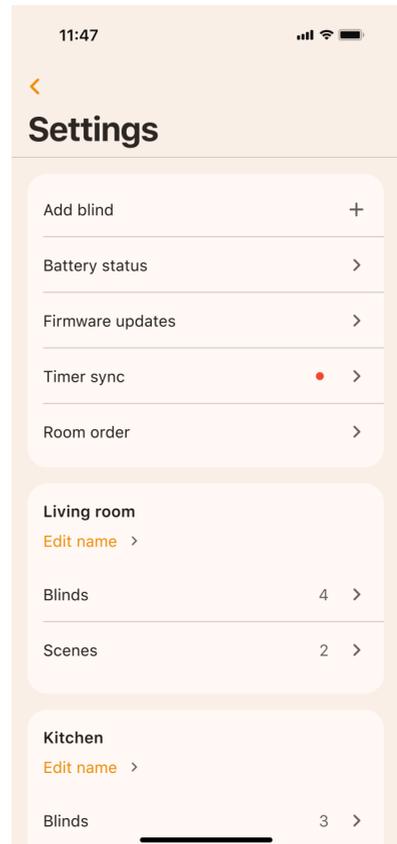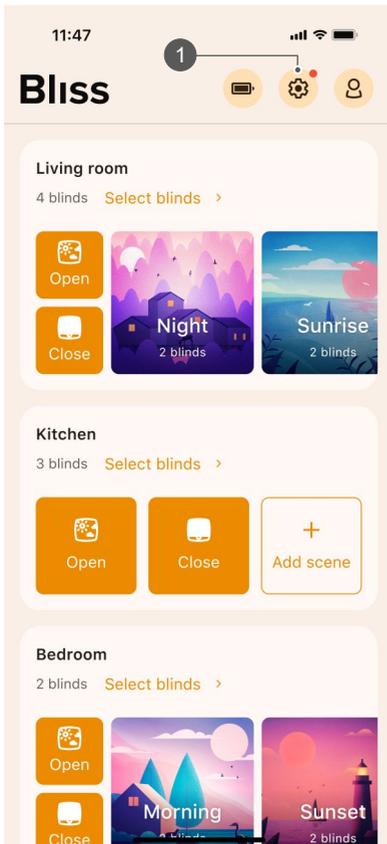
# 8 Synchronising

📄
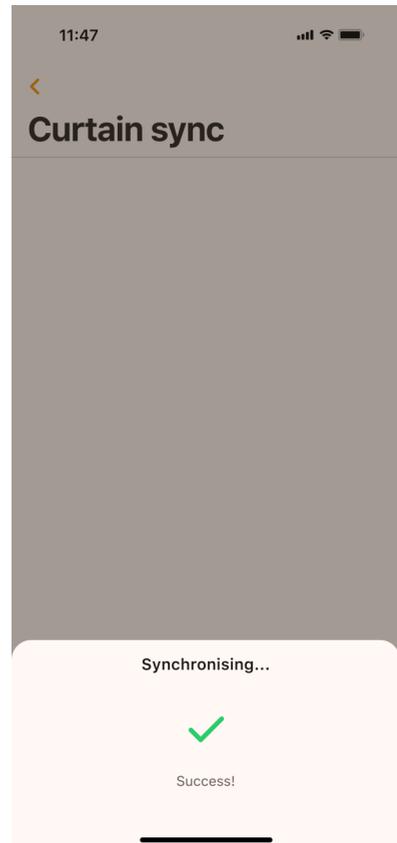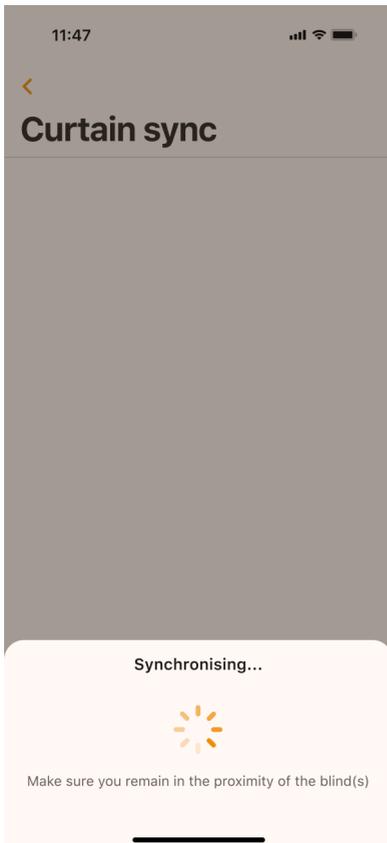
## 8.3 Synchronise sun-based timers

Sunrise and sunset timers might change daily and require to be synchronised regularly to keep them running accurately. Next to the daily automatic syncing process[1], each room can be synced manually.

8.3.1 Tap the settings gear icon ❶.

8.3.2 Tap **'Timer sync'**. Notification dot signifies rooms having outdated sunrise and sunset timers.

[1] Go to Profile > Support > Managing timers to learn more on how to

# 8 Synchronising

## 8.3 Synchronise sun-based timers

8.3.3 Tap **'Sync'** to start synchronising a room[1]

8.3.4 Automatic sync is prioritised and the app alerts if permissions are disabled. Tap **'App settings'** to enable Back ground App Refresh.

[1] Rooms sort oldest to newest. A dot means the room needs syncing. Adjust reminder time in Profile > Notifications > Remind me (Timer sync).
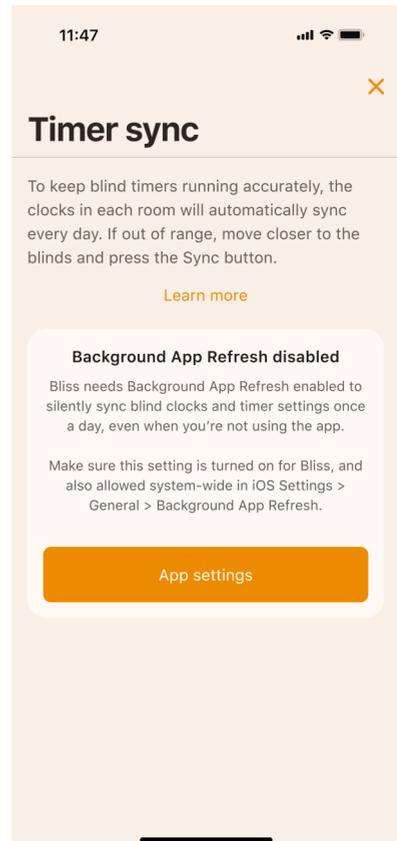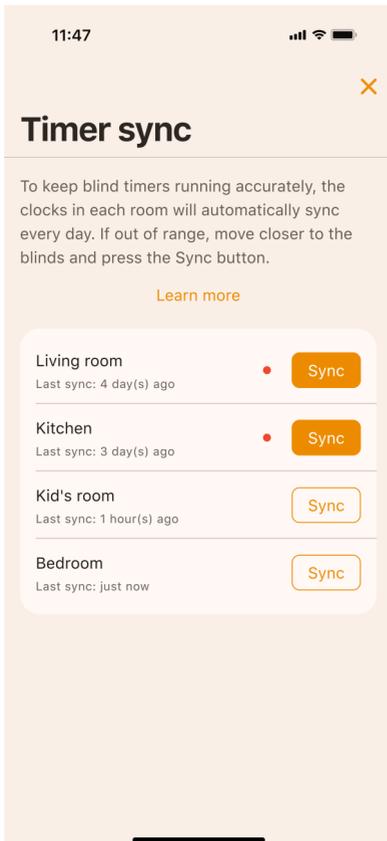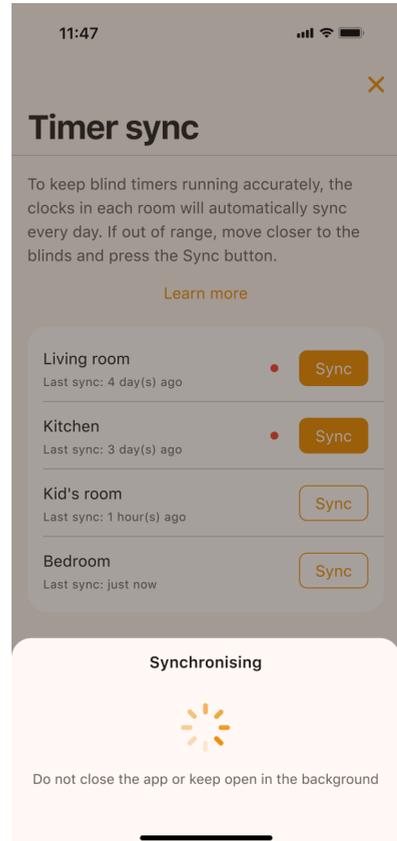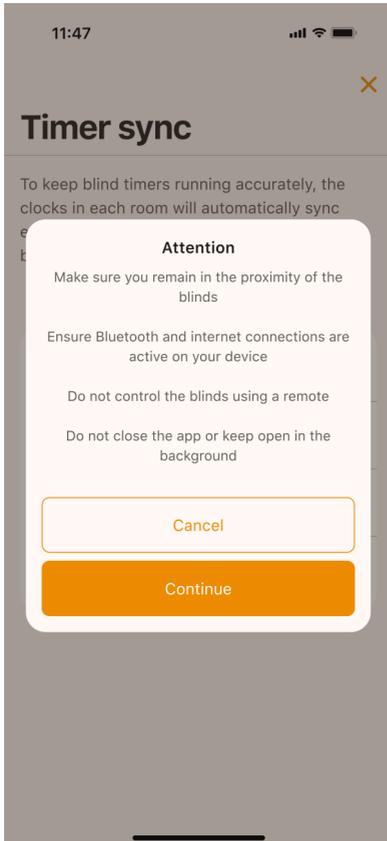
## 8.3      Synchronise sun-based timers

8.3.5      Tap **'Continue'** to start the synchronisation process.

8.3.6      App will connect to all blinds with in the room with sun-based timers and bring them up-to-date.

# 8 Synchronising

8.3 Synchronise sun-based timers

8.3.7 A success message will appear after synchronisation is complete.

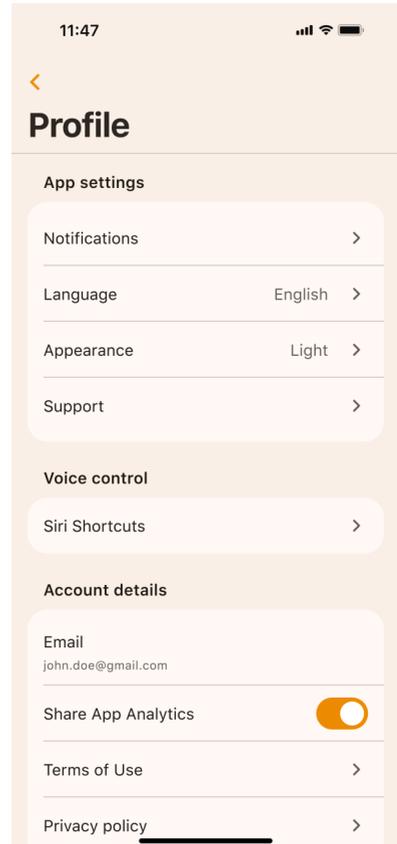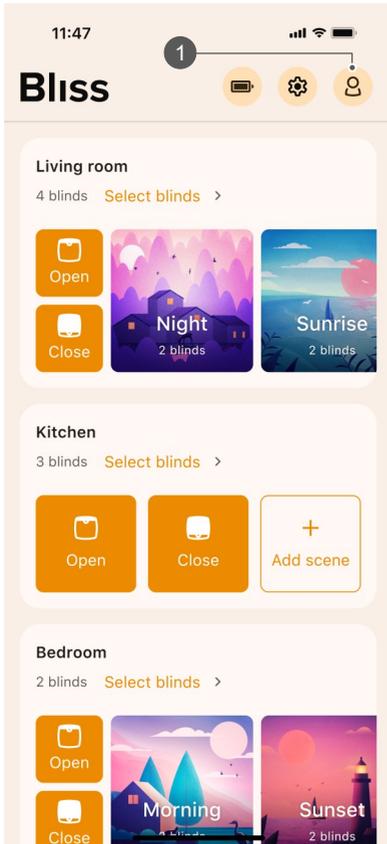8.3.8 The synced room moves to the bottom of the list and with an updated timestamp.
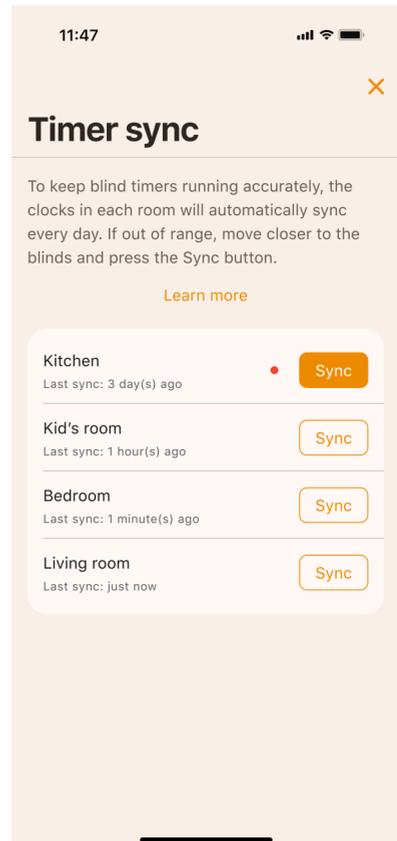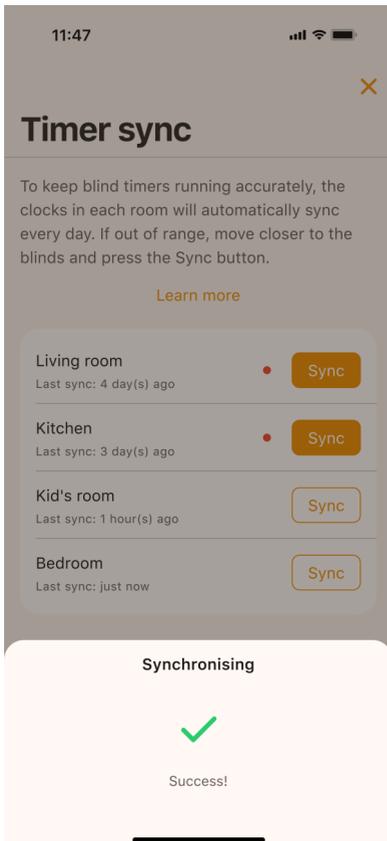
# 9 Notifications

## 9.1 Notification settings

Push notifications for low battery, timer sync, and firmware updates can be turned on or off in Notification Settings.

9.1.1 Tap the profile icon **1**.
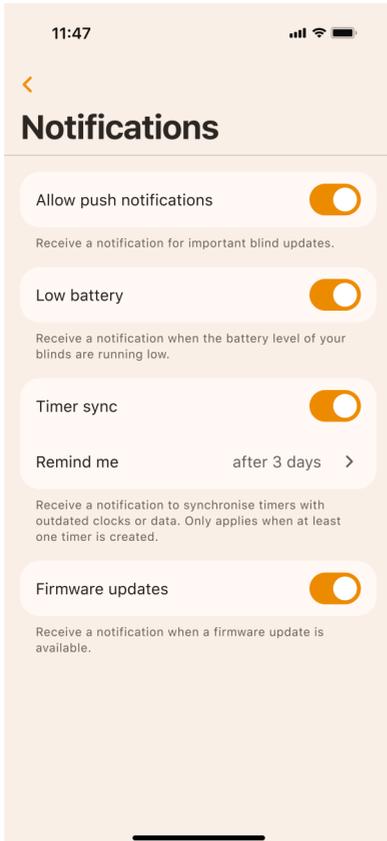
9.1.2 Tap **'Notifications'**.

# 9      Notifications                                    📄

## 9.1      Notification settings

**9.1.3**      Notifications are on by default and can be turned off.[1]

**9.1.4**      Timer sync reminders can be set to 1 day, 3 days or 1 week
(default: 3 days).

[1] Push notification permission is required and can be managed in your
device's app settings.
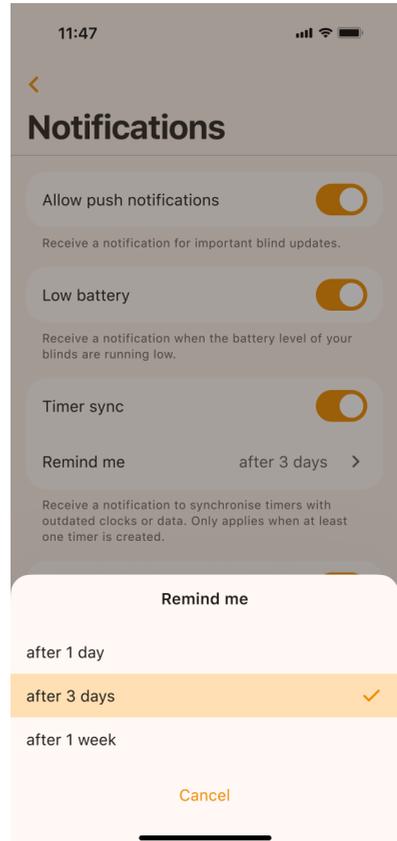
# 9      Notifications

## 9.2      Push notifications

Stay informed with push notifications for low battery, firmware updates and timer sync reminders.

# 9　Notifications

## 9.3　Banner notifications

In-app banners at the top of the Home screen alert you when your blinds need attention and let you respond instantly.[1]

[1] Banners stack by priority. The top banner displays how many are grouped together.
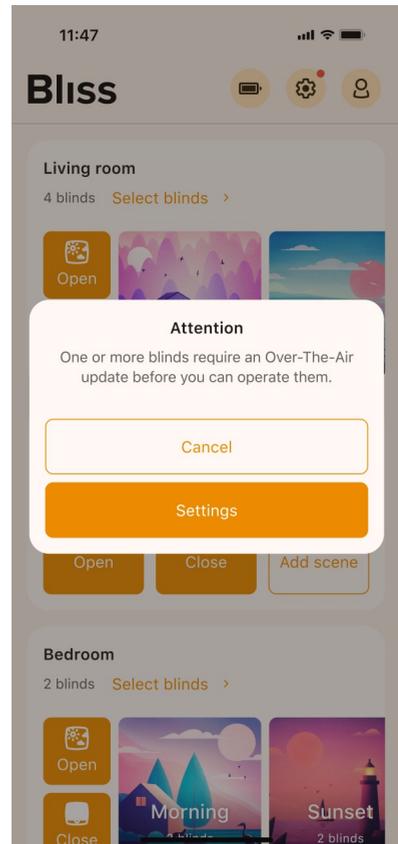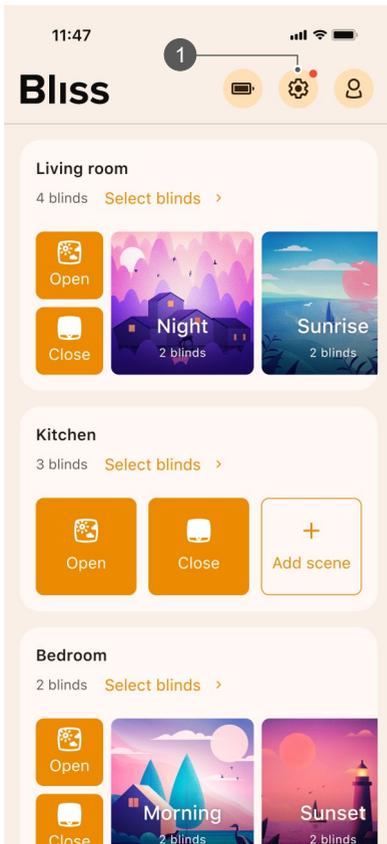
# 10    Over-The-Air updates

📄
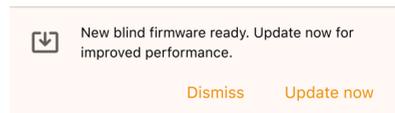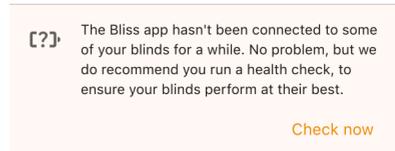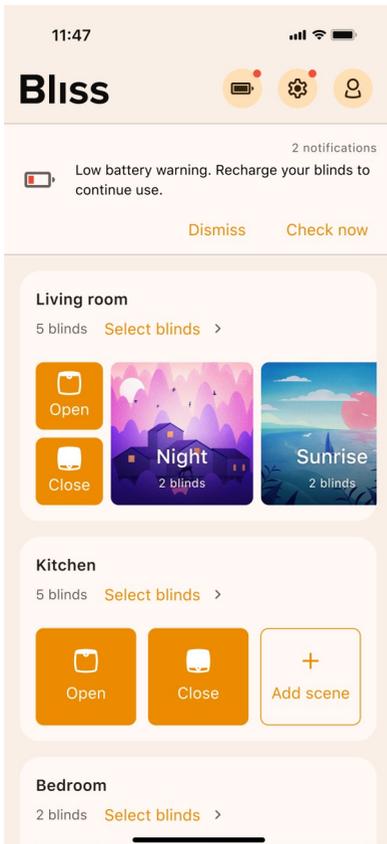
## 10.1    Updating motor firmware

10.1.1    Tap the settings gear icon **1** .[1]

10.1.2    If a mandatory firmware update is required, pressing any of the room buttons such as 'Open' or 'Close' will show a message informing user of next step. Tap **'Settings'**.

[1] Mandatory firmware updates will limit blind functionality to all blinds in the room, until motor firmware has been updated.
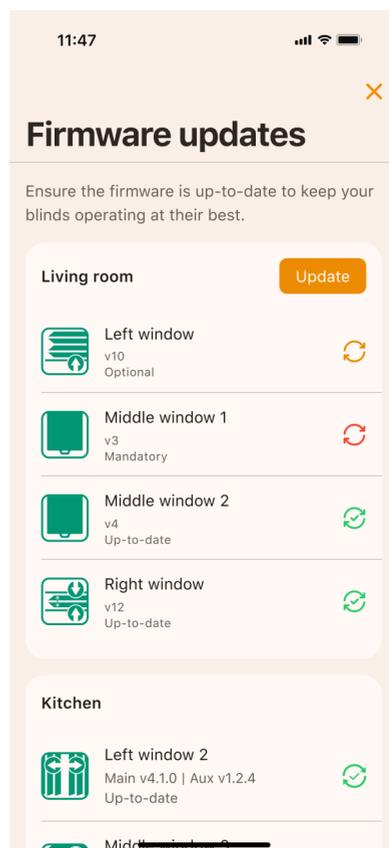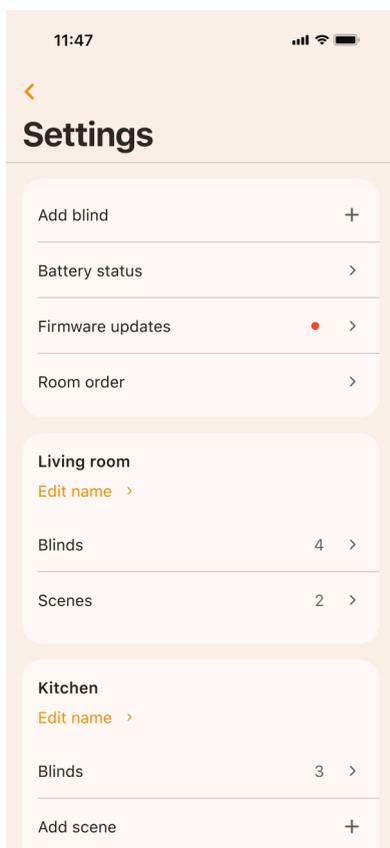
# 10 Over-The-Air updates

## 10.1 Updating motor firmware

**10.1.3** Notification dot signifies firmware update available. Tap **'Firmware updates'**.

**10.1.4** Firmware update icons are shown as orange for Optional and red for Mandatory. Tap **'Update'**.[2]
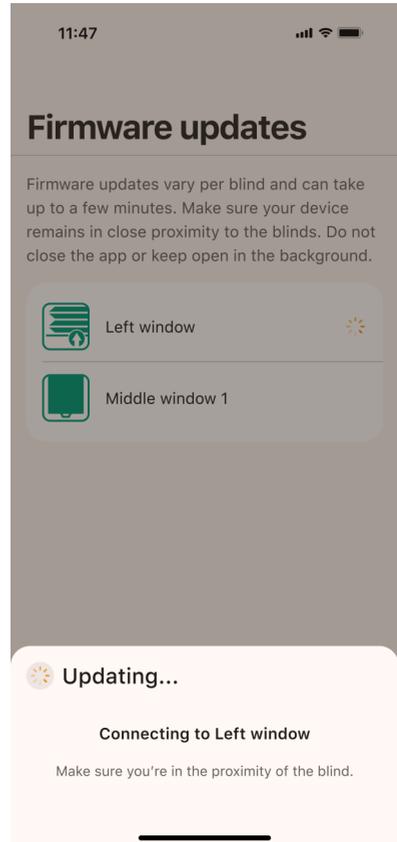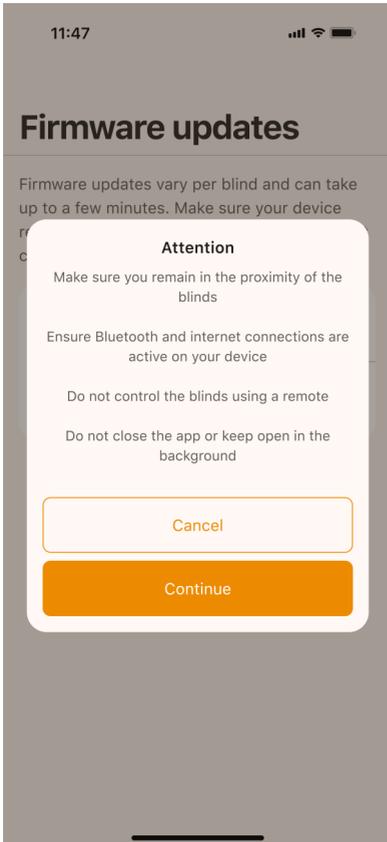
[2] If a room has both Optional and Mandatory updates available, all blinds will be updated when pressing the 'Update' button.

# 10 Over-The-Air updates



10.1 Updating motor firmware

10.1.5 Tap **'Continue'**.

10.1.6 App will connect to the first blind.

# 10     Over-The-Air updates    🖹

10.1     Updating motor firmware

10.1.7     Progress spinner will reach 90%. After a short pause, motor LED will flash red with motor jog and sound, confirming firmware update has been completed for that blind.

10.1.8     A check mark will appear next to the blind name. App will connect to the next blind and repeat the same process for all remaining blinds.
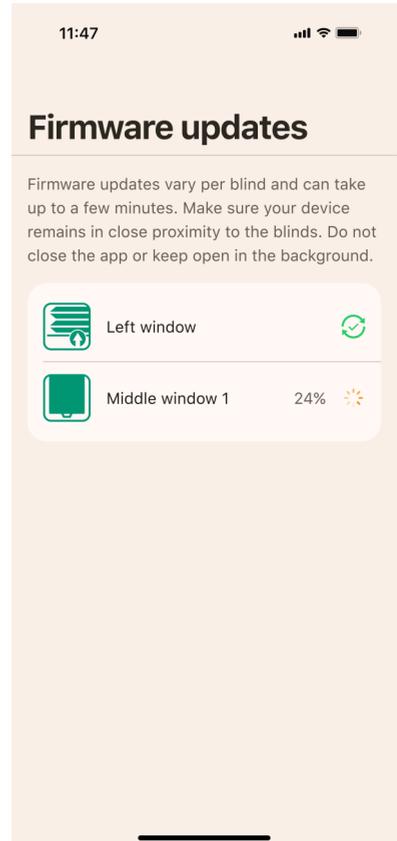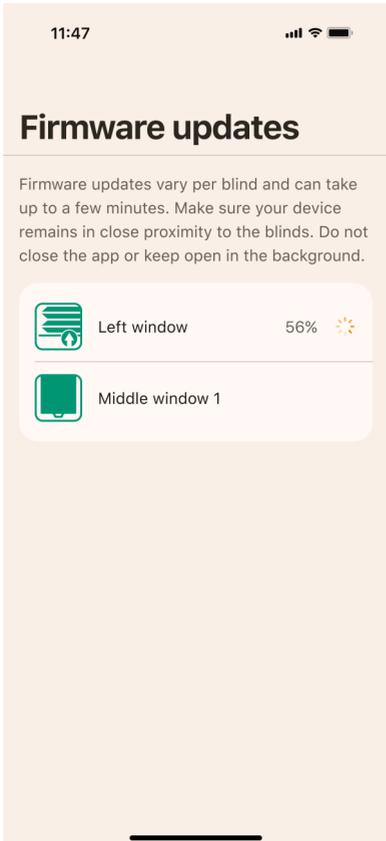
# 10    Over-The-Air updates

10.1    Updating motor firmware

10.1.9    Tap **'Return'**.

10.1.10    Firmware updates screen showing all blinds updated.
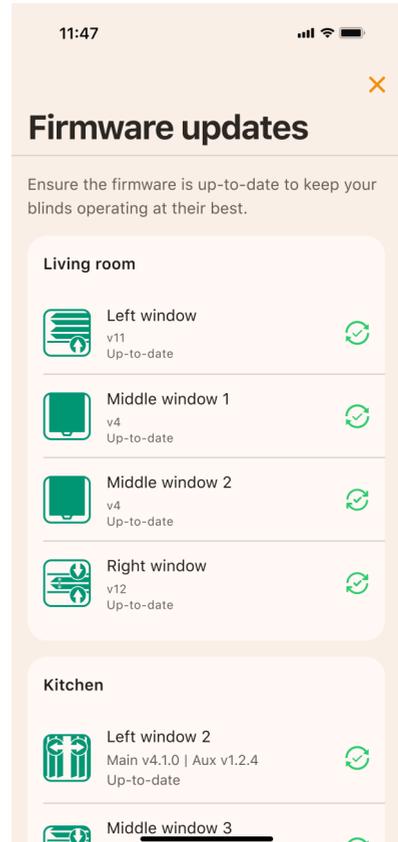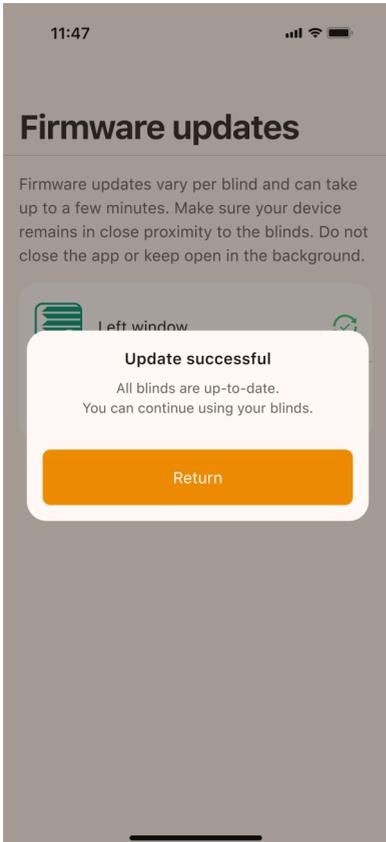
# 10    Over-The-Air updates

## 10.1    Updating motor firmware

10.1.11  Notification dot is removed next to 'Firmware updates'. Limited blind functionality is removed and can be used fully again.
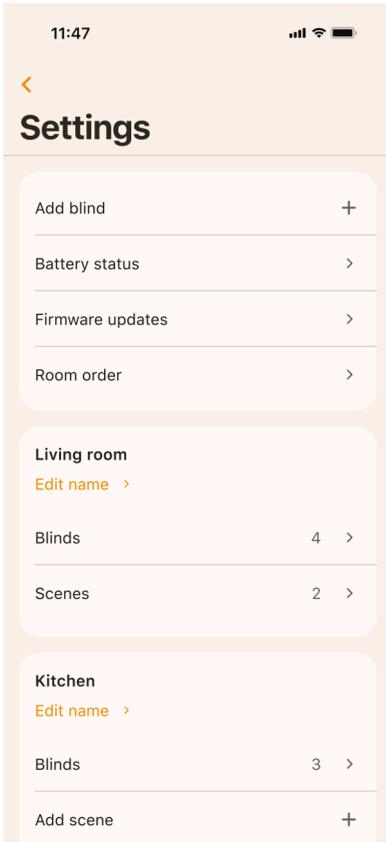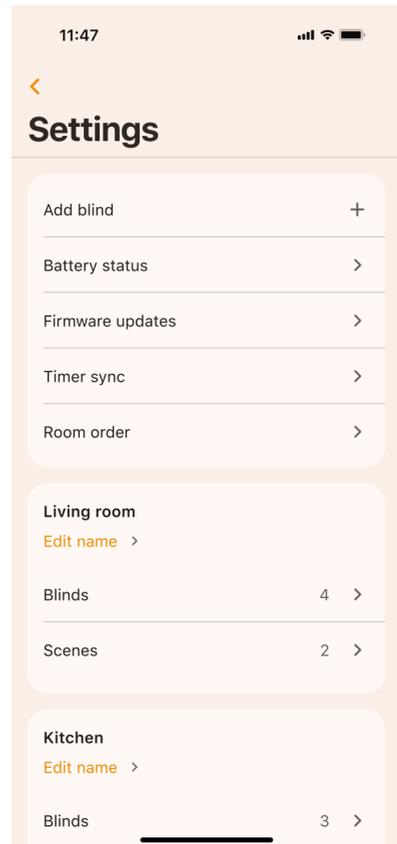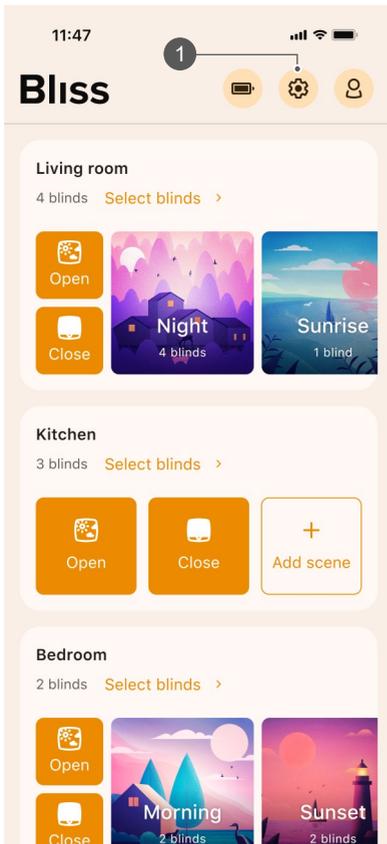
# 11 Favourite position (Gen 2)

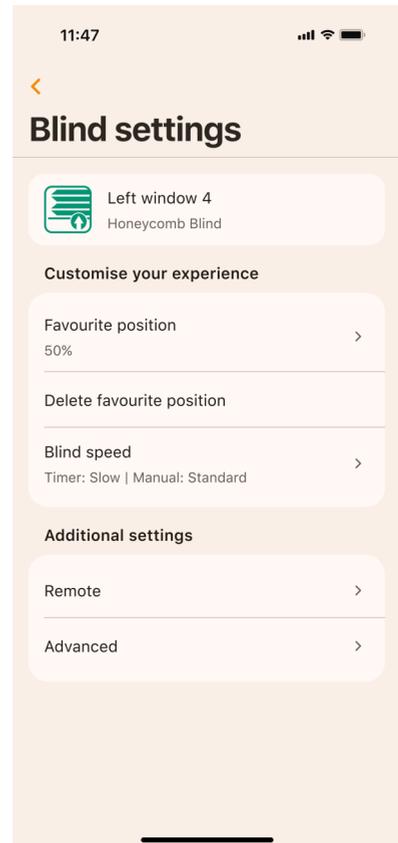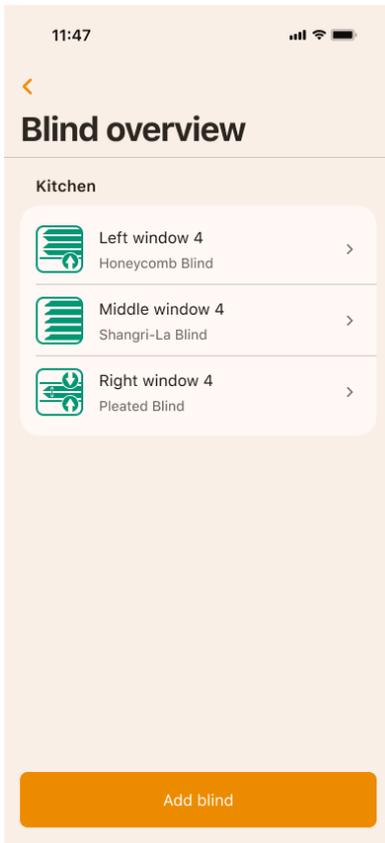## 11.1 Change and save to new favourite position

11.1.1 Tap the settings gear icon **1**.

11.1.2 Tap **'Blinds'** in room name wanting favourite position updated.

# 11    Favourite position (Gen 2)

## 11.1    Change and save to new favourite position

11.1.3    Select blind name.

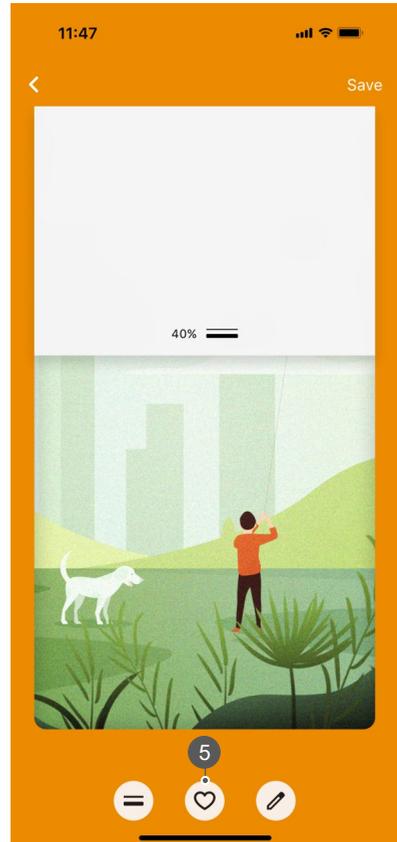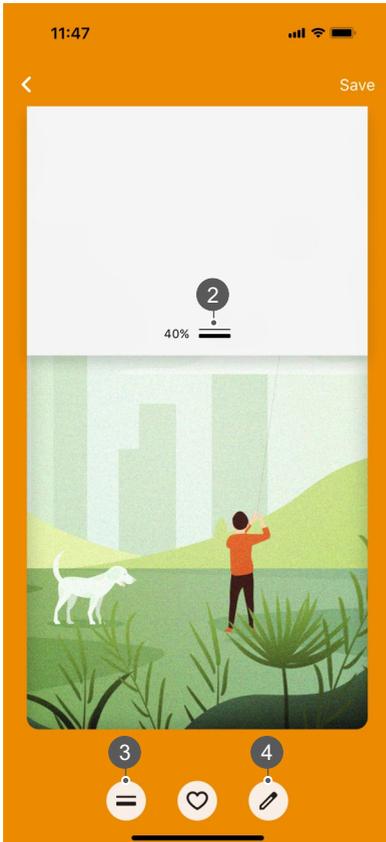11.1.4    Tap **'Favourite position'**.

# 11 Favourite position (Gen 2)

11.1 Change and save to new favourite position (Gen 2)

11.1.5 Operate blind to new desired favourite position by:

- Moving the slider ❷ up or down.
- Pressing the direction arrow button ❸.[1]
- Entering a percentage value into precise movement box ❹.

11.1.6 Press and hold favourite button ❺.

[1] Tap button to enable / disable arrow buttons.

# 11    Favourite position (Gen 2)

## 11.1    Change and save to new favourite position (Gen 2)

11.1.7    Tap **'Update'**. Motor will jog and sound with green LED flashes to confirm new favourite position is set.[2]

11.1.8    Updated favourite position shown in blind settings menu.

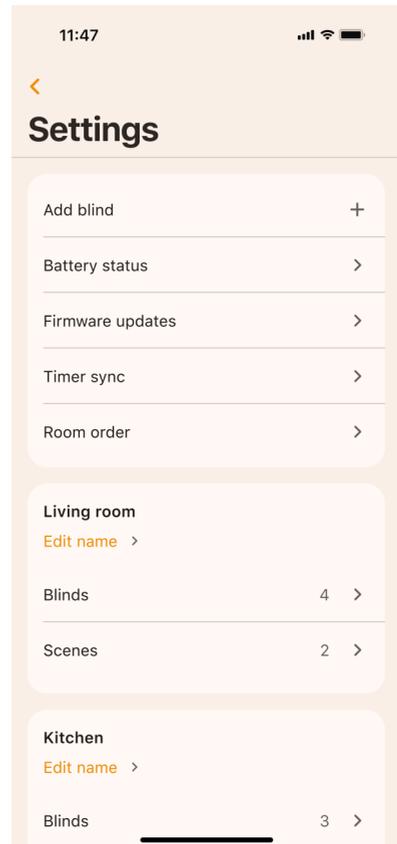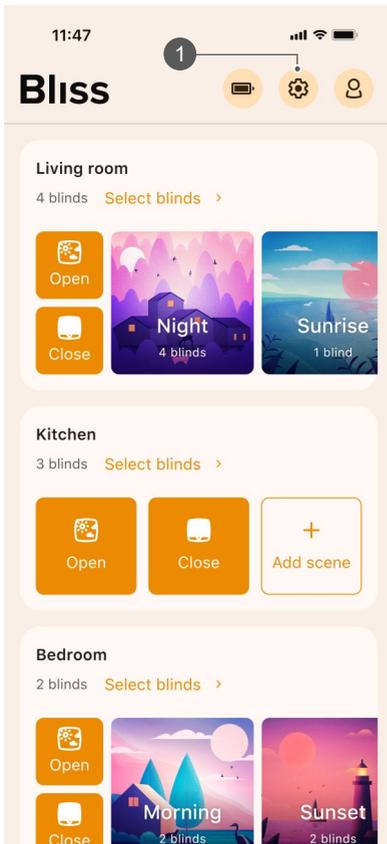[2] If no motor jog and sound with green LED flashes, updated favourite position is not saved.
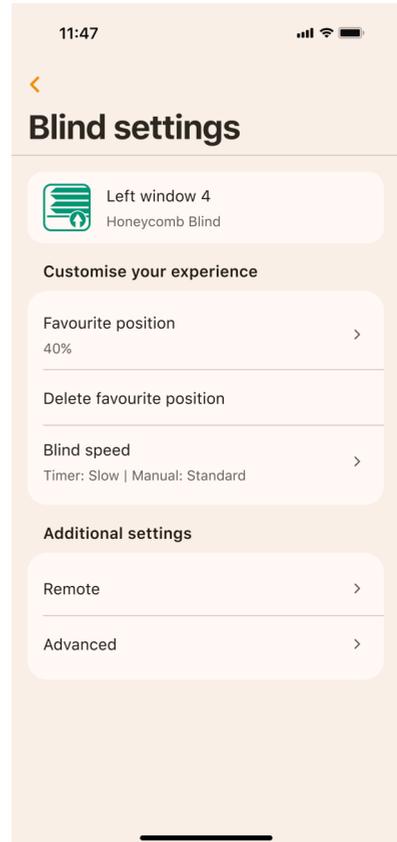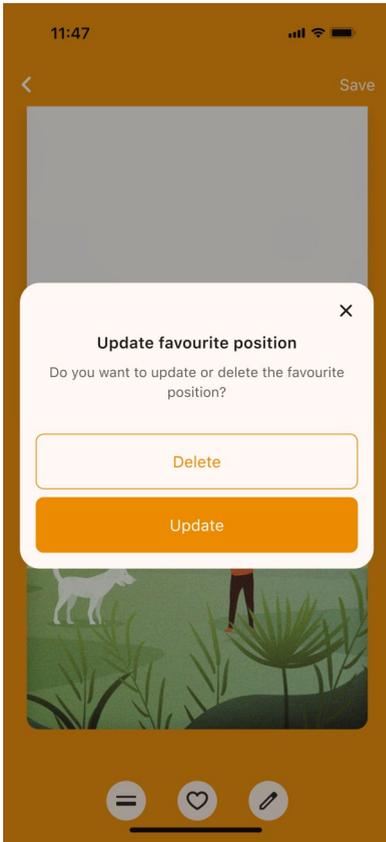
# 11    Favourite position (Gen 2)
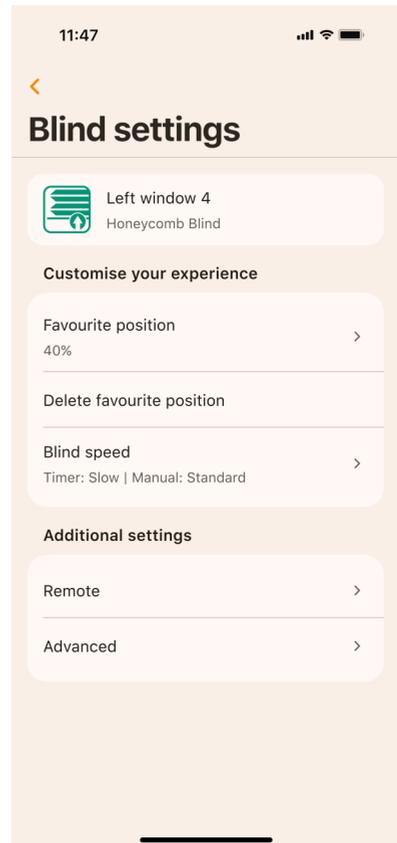
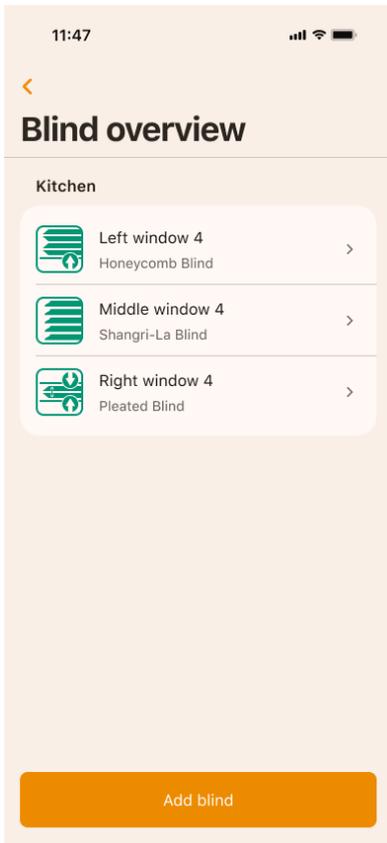11.2    Delete favourite position - Option 1

11.2.1    Tap the settings gear icon **1** .

11.2.2    Tap **'Blinds'** in room name wanting favourite position deleted.

## 11.2    Delete favourite position - Option 1

**11.2.3**    Select blind name.

**11.2.4**    Tap **'Delete favourite position'**.
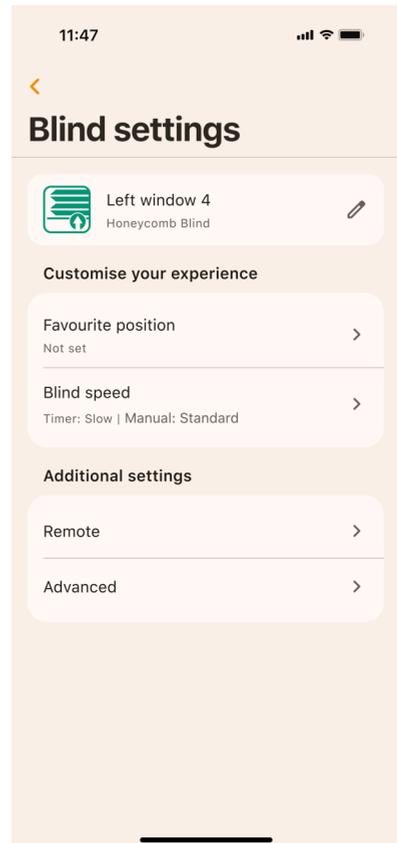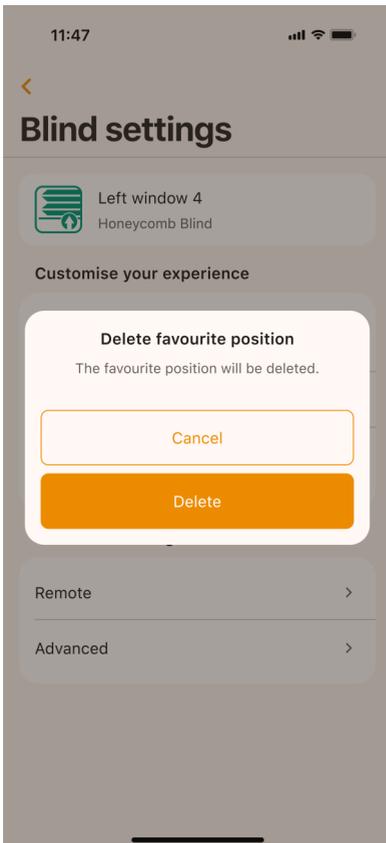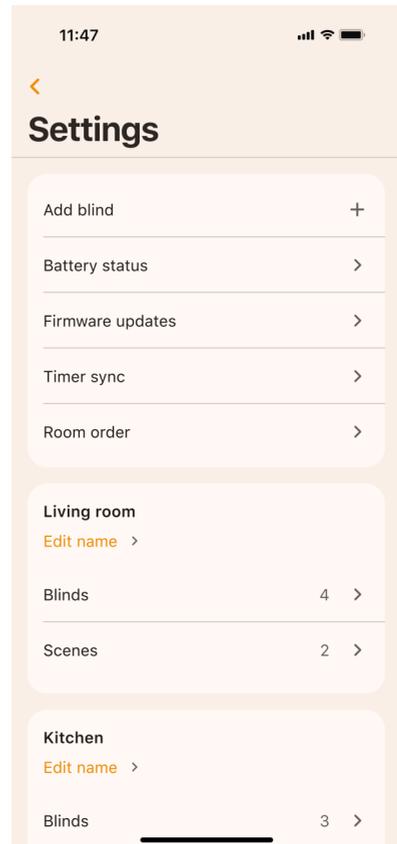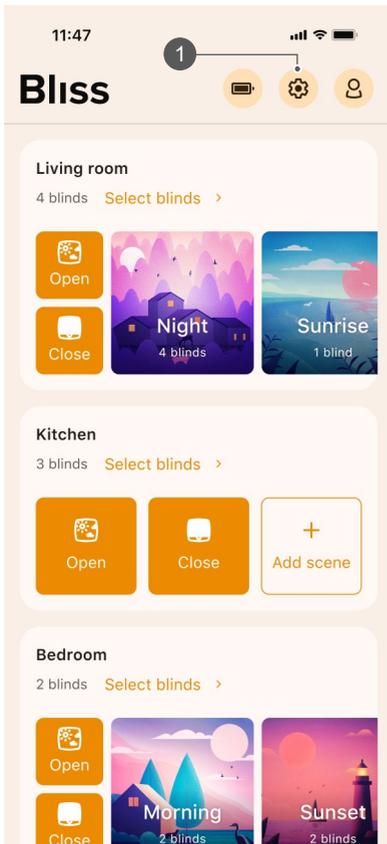
# 11 Favourite position (Gen 2)

11.2 Delete favourite position - Option 1

11.2.5 Tap **'Delete'**. Motor will jog with sound and green LED flashes to confirm favourite position has been deleted.[1]

11.2.6 'Not set' shown underneath 'Favourite position'.

[1] If no motor jog and sound with green LED flashes, favourite position is not deleted.

# 11 Favourite position (Gen 2)

11.3 Delete favourite position - Option 2
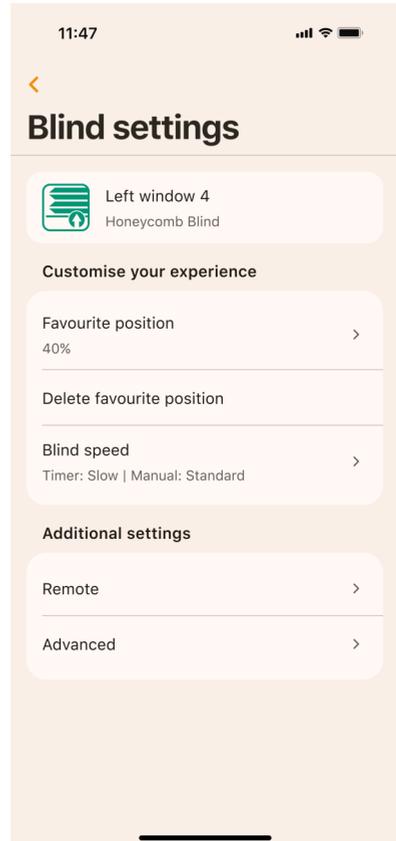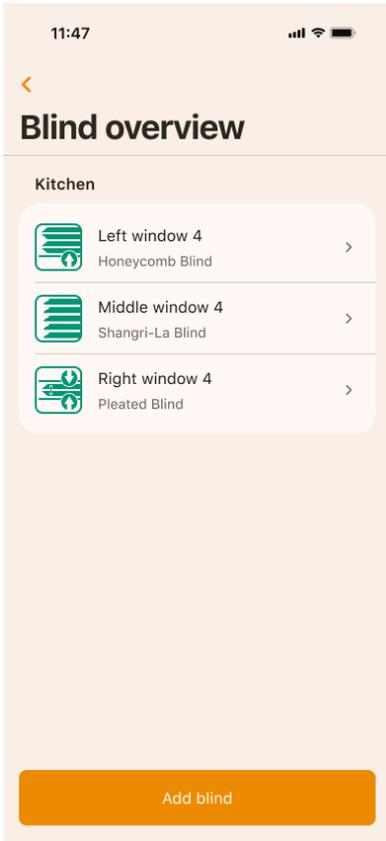
11.3.1 Tap the settings gear icon **1** .

11.3.2 Tap **'Blinds'** in room name wanting favourite position deleted.



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# 11 Favourite position (Gen 2)

11.3 Delete favourite position - Option 2

11.3.3 Select blind name.

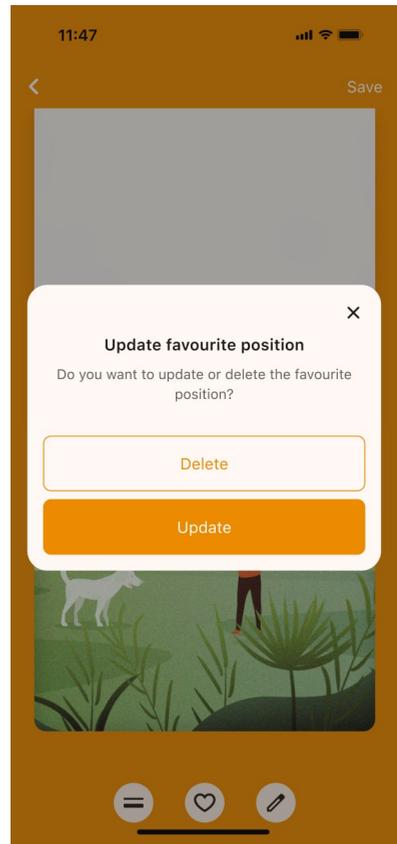11.3.4 Tap **'Favourite position'**.
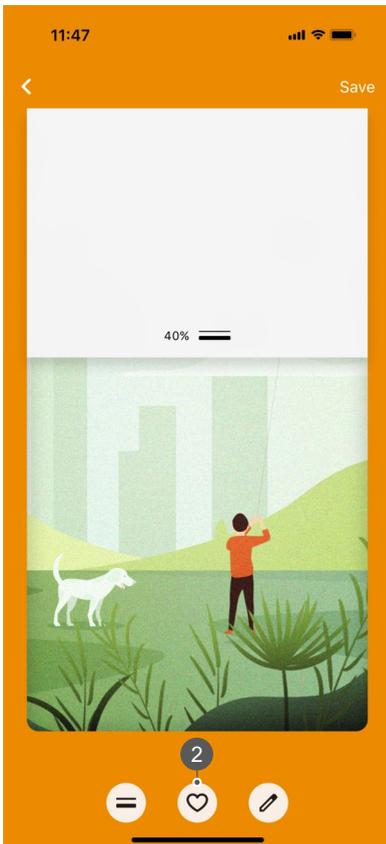
# 11     Favourite position (Gen 2)

11.3     Delete favourite position - Option 2

11.3.5   Press and hold favourite button ②.

11.3.6   Tap **'Delete'**. Motor will jog and sound with green LED flashes to confirm favourite position has been deleted.[1]

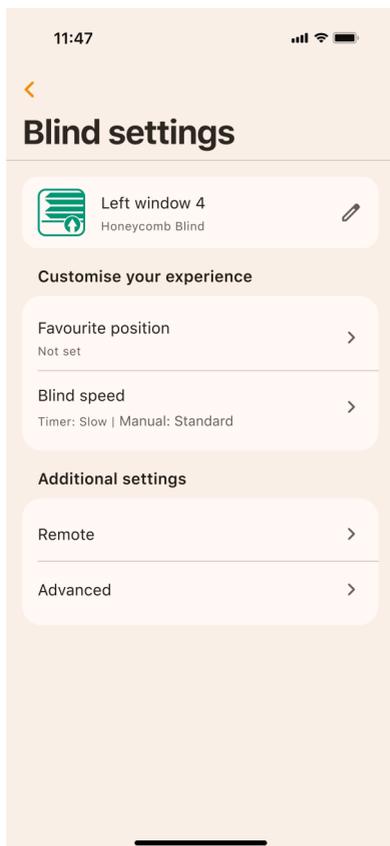> [1] If no motor jog and sound with green LED flashes, favourite position is not deleted.

11.3    Delete favourite position - Option 2

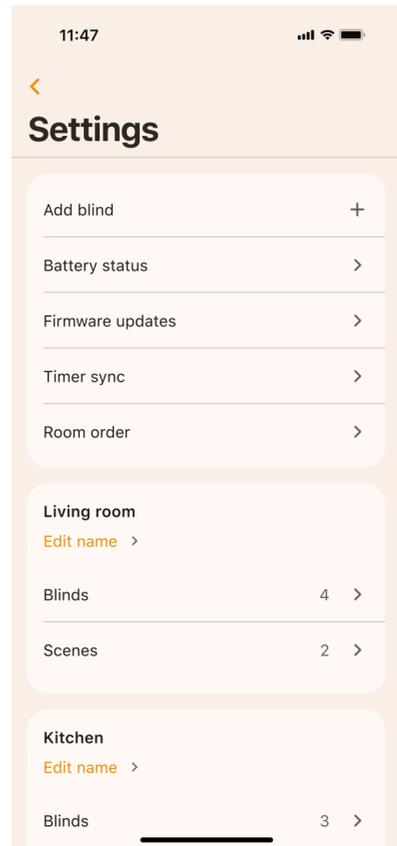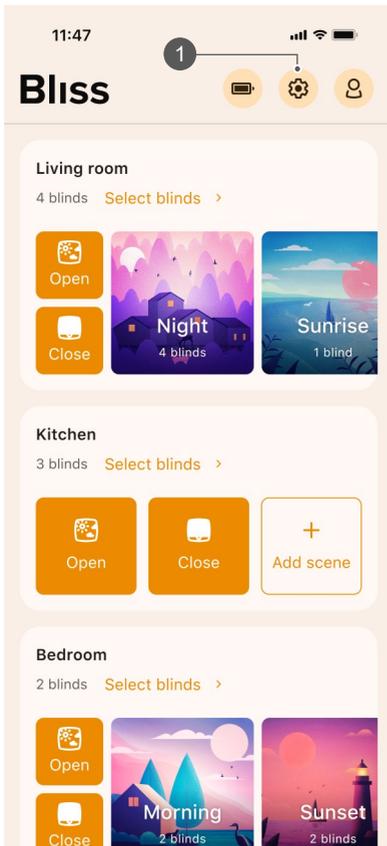11.3.7    'Not set' shown underneath 'Favourite position'.

# 12 End limits

## 12.1 Set new end limits (Gen 1 and Gen 2)

12.1.1 Tap the settings gear icon **1** .

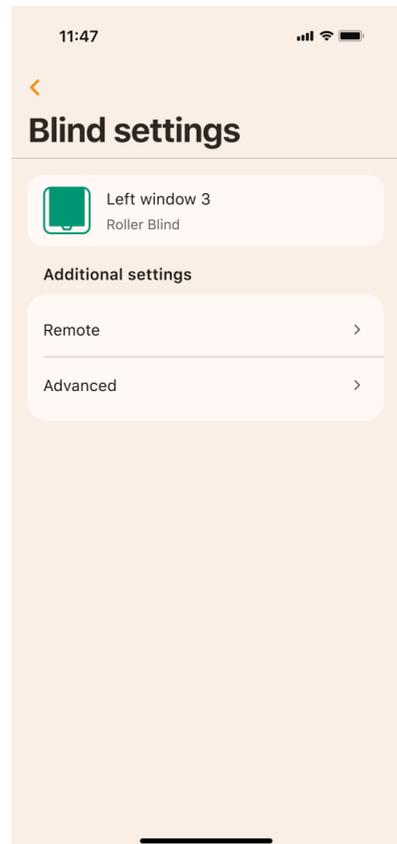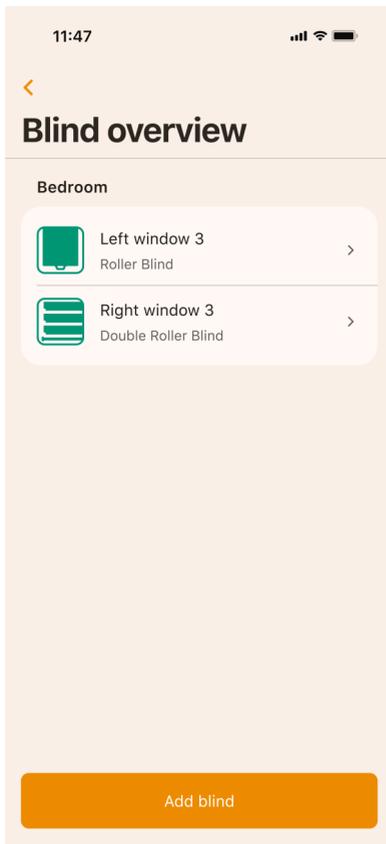12.1.2 Tap **'Blinds'** in room name wanting end limits set.

# 12 End limits

## 12.1 Set new end limits (Gen 1 and Gen 2)

12.1.3    Tap blind name.

12.1.4    Tap **'Advanced'**.

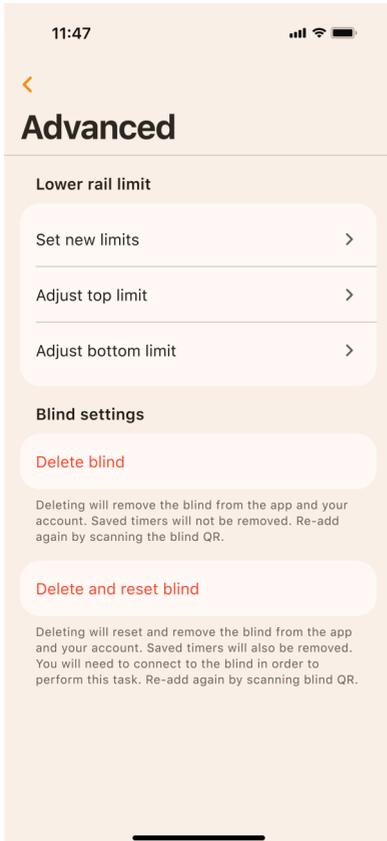# 12   End limits

**12.1**   Set new end limits (Gen 1 and Gen 2)

**12.1.5**   Tap **'Set new limits'**.[1,2]

**12.1.6**   Warning message appears. Tap **'Continue'**.

[1] Additional options to adjust the top and bottom limit will also be visible for Gen 2 blinds. Some blind types might support special limit positions such as 'Fabric open position' for Double Roller blinds.

[2] For some blind types such as Shangri-La (Sheer) and Vertical Venetian, it's not allowed to set new limits.
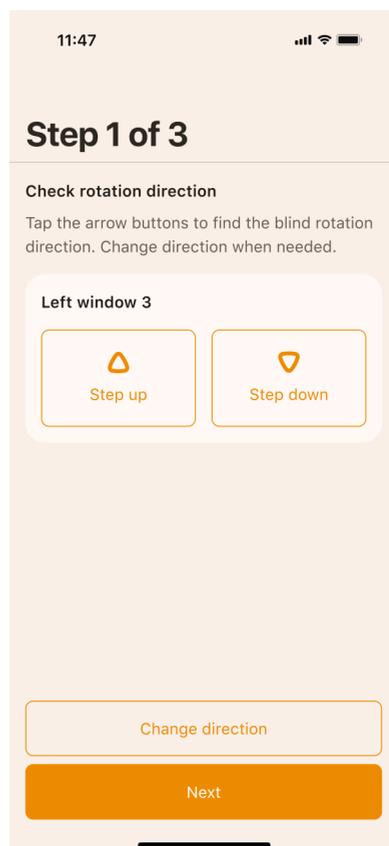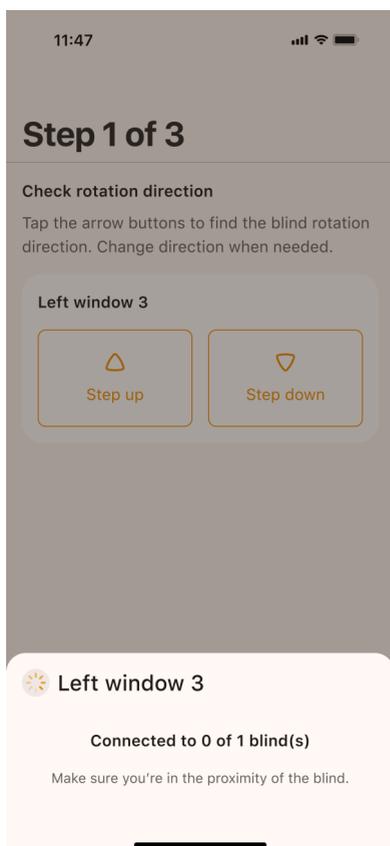
# 12     End limits

📄
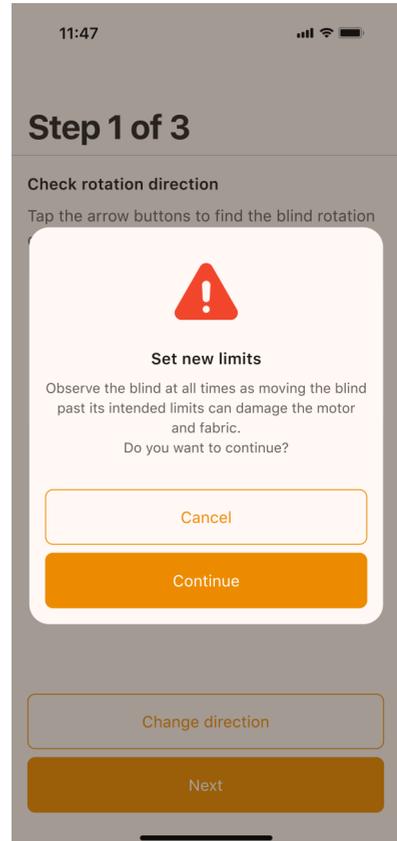
## 12.1     Set new end limits (Gen 1 and Gen 2)

12.1.7     App will connect to the blind.

12.1.8     Step 1. Check motor direction. Tap **'Next'**.[3]

> [3] 'Step up' = blind moves up, 'Step down' = blind moves down.
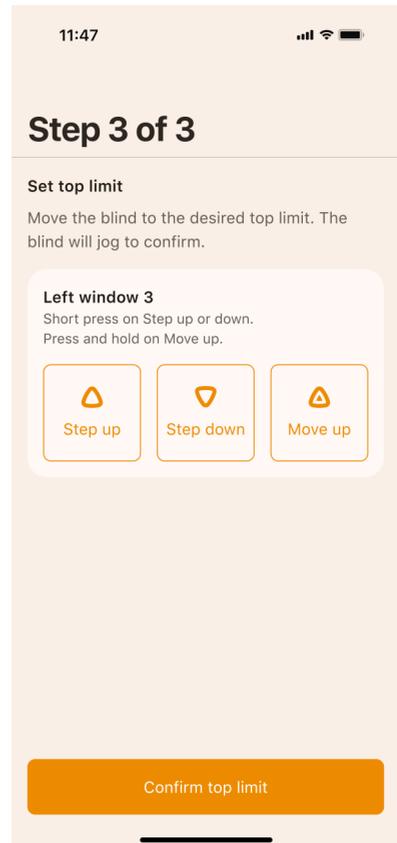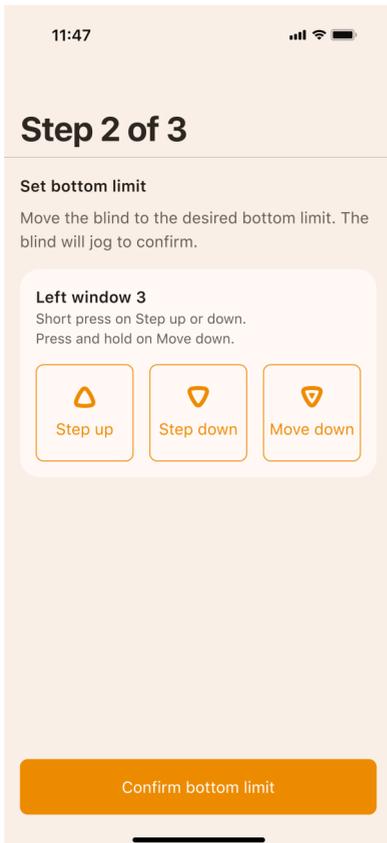
# 12    End limits

## 12.1    Set new end limits (Gen 1 and Gen 2)

**12.1.9**    Step 2. Operate blind to desired bottom limit position using the direction arrows. Tap **'Confirm bottom limit'**.

**12.1.10**    Step 3. Operate blind to desired top limit position using the direction arrows. Tap **'Confirm top limit'**.[4]

[4] To protect motor and components, do not overrun motor / overtighten fabric.

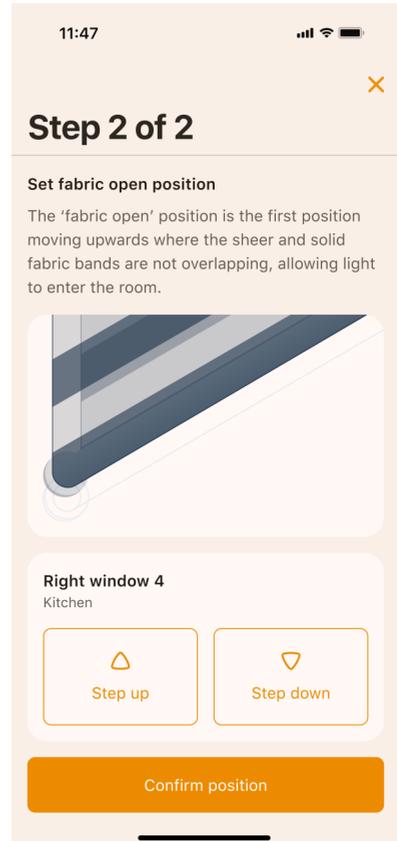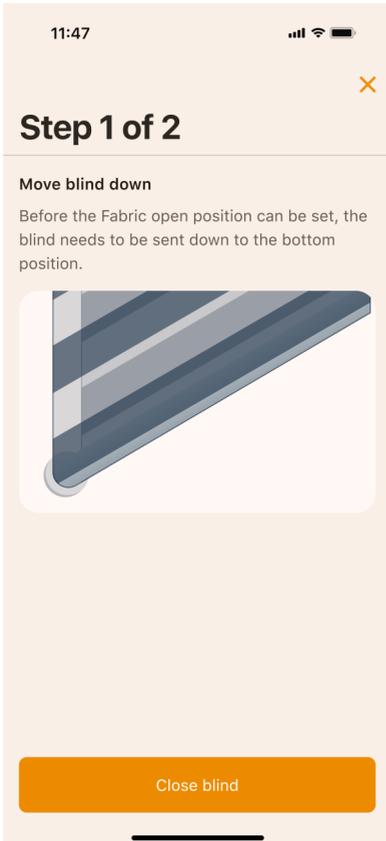# 12     End limits

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12.2     Set fabric open position (Gen 1 and Gen 2)

12.2.1     Step 1. Tap **'Close blind'**. Blind will operate down to saved bottom limit position.[1]

12.2.2     Step 2. Press the 'Step up' and 'Step down' buttons to align fabric bands, allowing view-through. Tap **'Confirm position'**.[2]

[1] If blind is already at bottom limit before pressing 'Close blind' button, blind will not move. App will progress to Step 2.
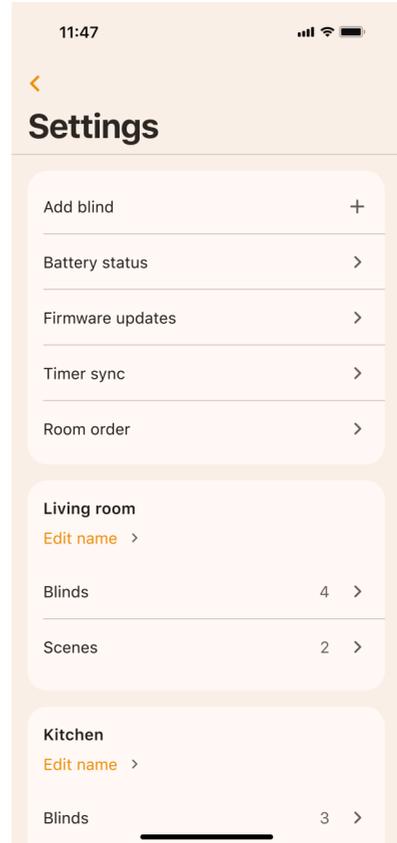
[2] Gen 2 blind will jog and sound to confirm position is saved.
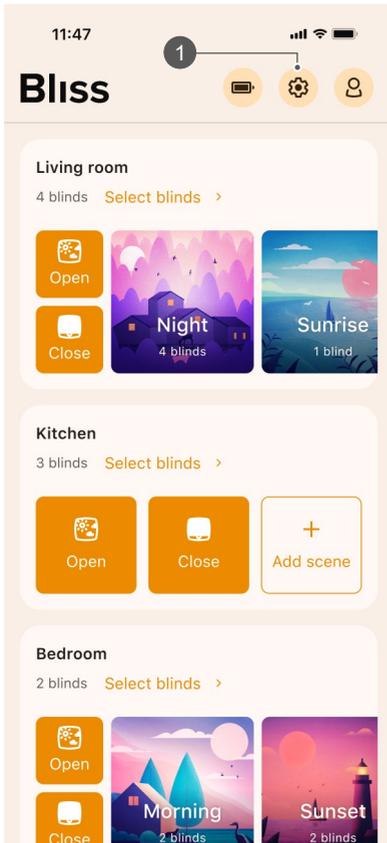
# 12    End limits

12.3    Adjust top limit (Gen 2)

12.3.1    Tap the settings gear icon **1** .

12.3.2    Tap **'Blinds'** in room name wanting end limit adjusted.
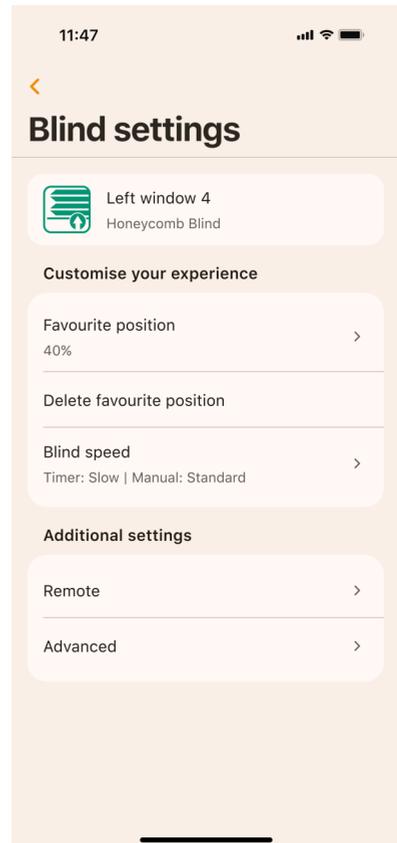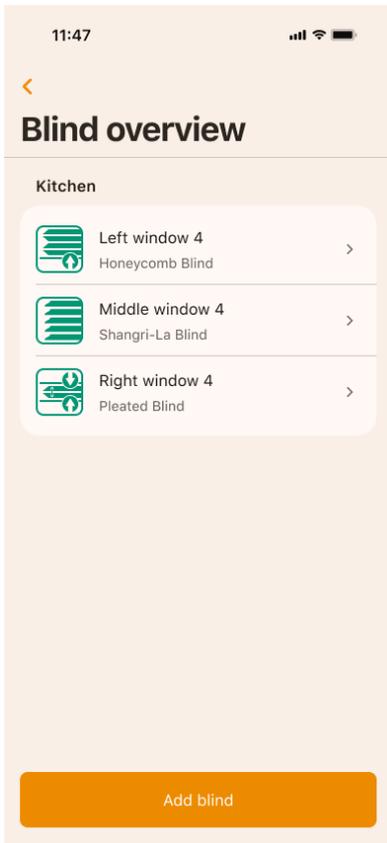
12.3   Adjust top limit (Gen 2)
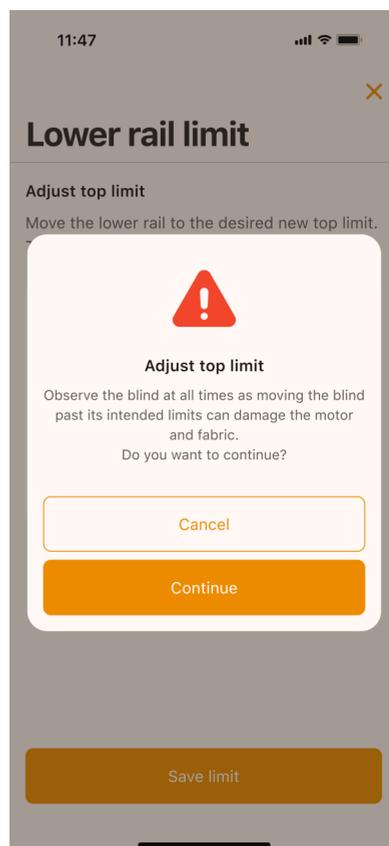
12.3.3   Select blind name.
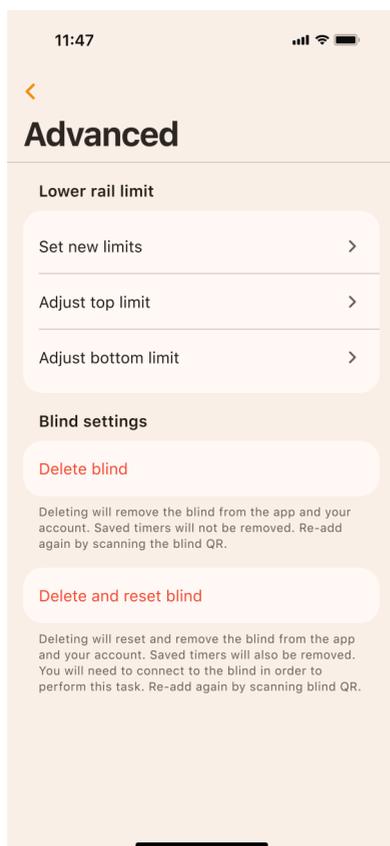
12.3.4   Tap **'Advanced'**.

# 12  End limits

## 12.3  Adjust top limit (Gen 2)

12.3.5  Tap **'Adjust top limit'**.[1]

12.3.6  Warning message appears. Tap **'Continue'**.

[1] For some blind types such as Shangri-La (Sheer) and Vertical Venetian, it's not allowed to adjust limits.
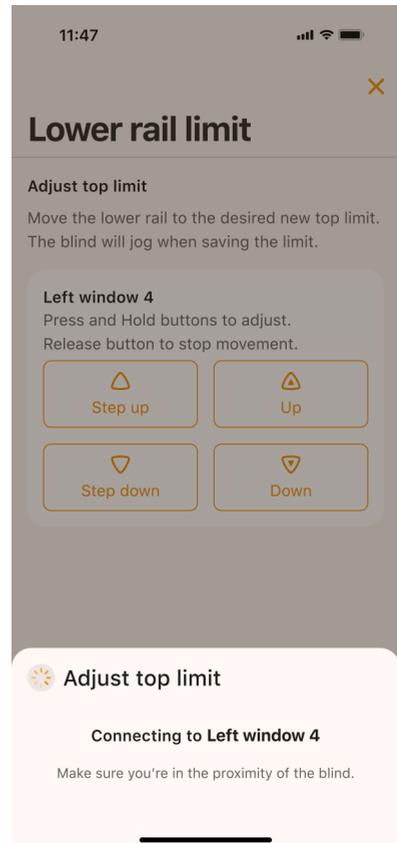
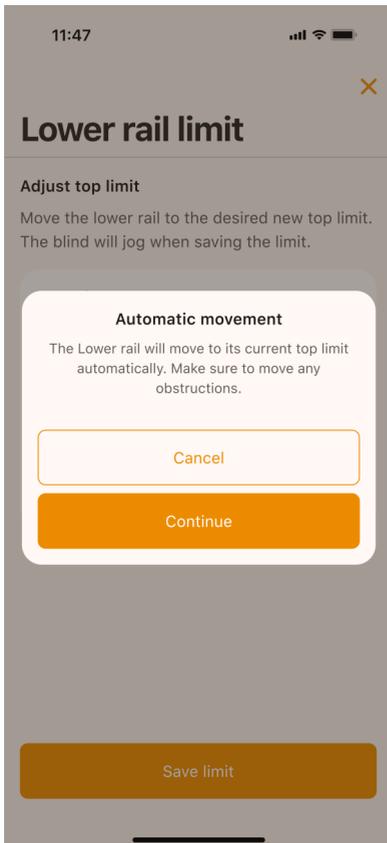# 12    End limits

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## 12.3    Adjust top limit (Gen 2)

**12.3.7**    Automatic movement message appears. Tap **'Continue'**.

**12.3.8**    App will connect to the blind and automatically move to the saved top limit position. Motor will jog and sound with red LED flashes.[2]

[2] If blind is already at top limit, motor will jog and sound with red LED flashes.
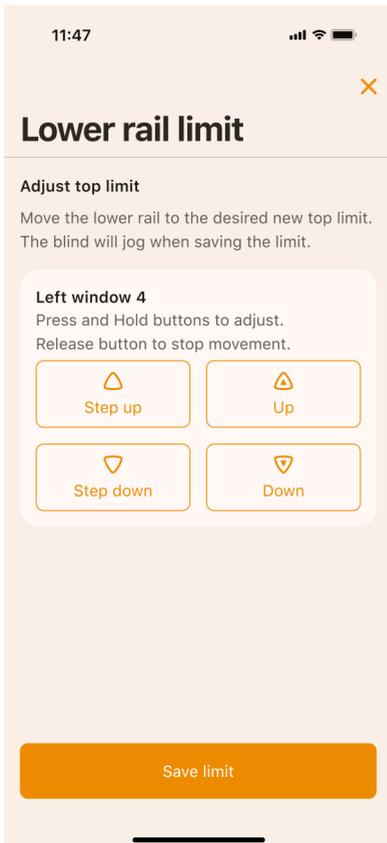
# 12    End limits

## 12.3    Adjust top limit (Gen 2)

12.3.9    Use the on-screen direction arrows to adjust blind to new top limit position.[3] Tap **'Save limit'**. Motor will jog and sound with green LED flashes.[4]

[3] To protect the motor and components, do not overrun motor / overtighten fabric.

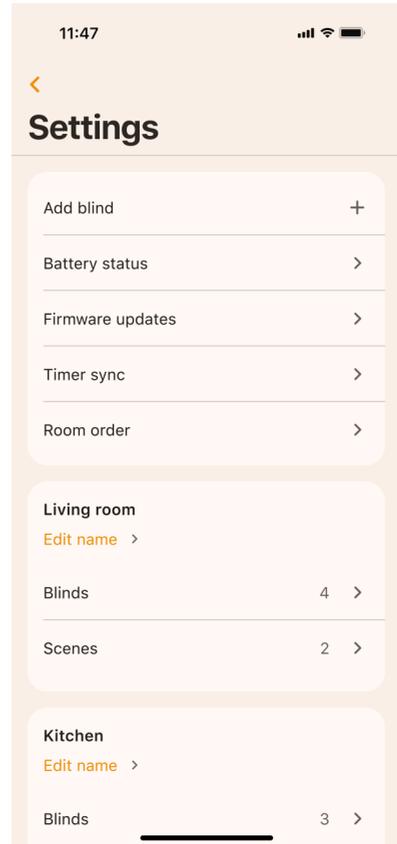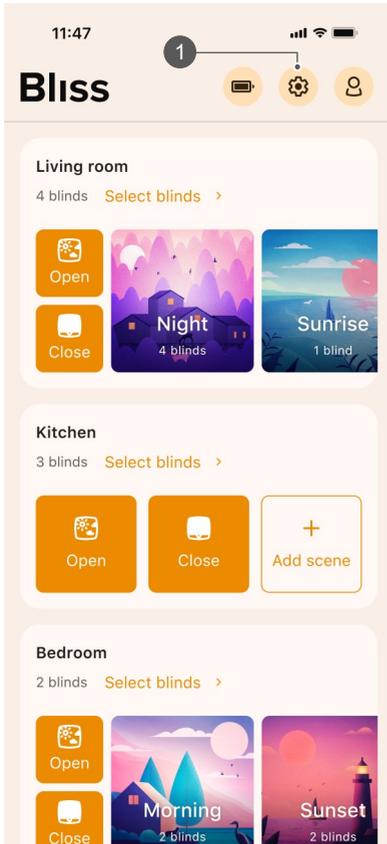[4] If no motor jog and sound with green LED flashes, new end limit is not saved.

# 12      End limits

12.4      Adjust bottom limit (Gen 2)

12.4.1      Tap the settings gear icon **①** .

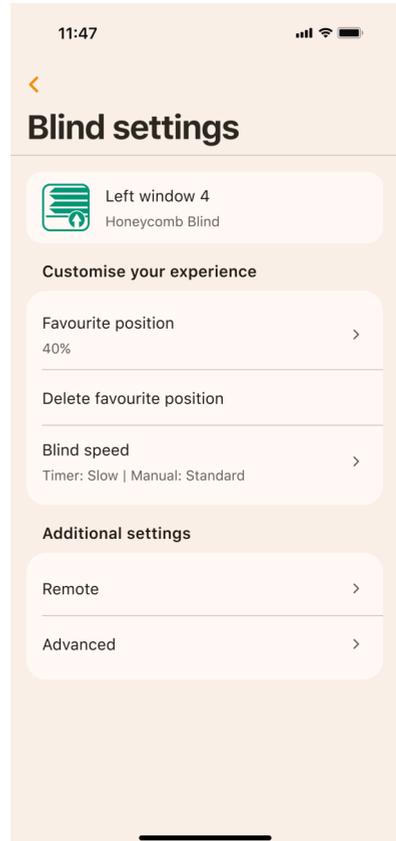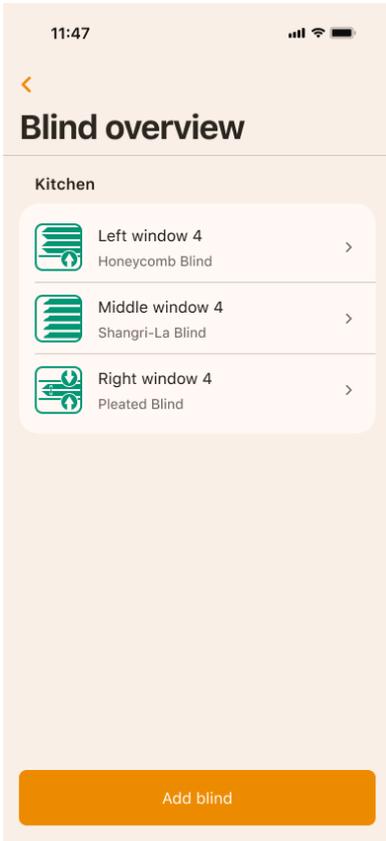12.4.2      Tap **'Blinds'** in room name wanting end limit adjusted.

**12** **End limits**

12.4 Adjust bottom limit (Gen 2)

12.4.3 Select blind name.
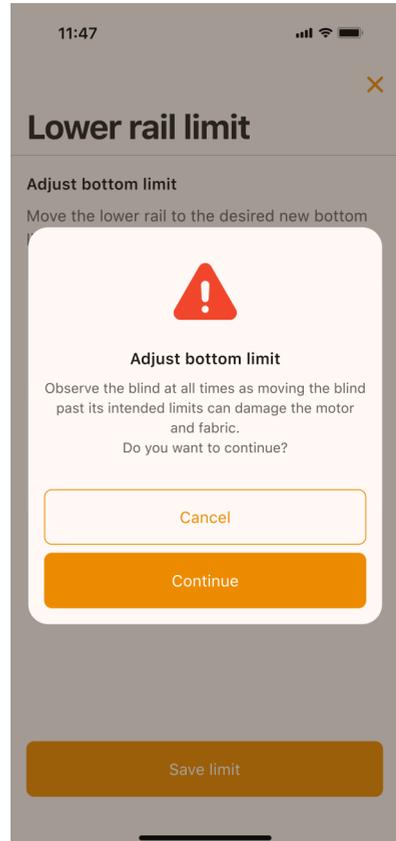
12.4.4 Tap **'Advanced'**.
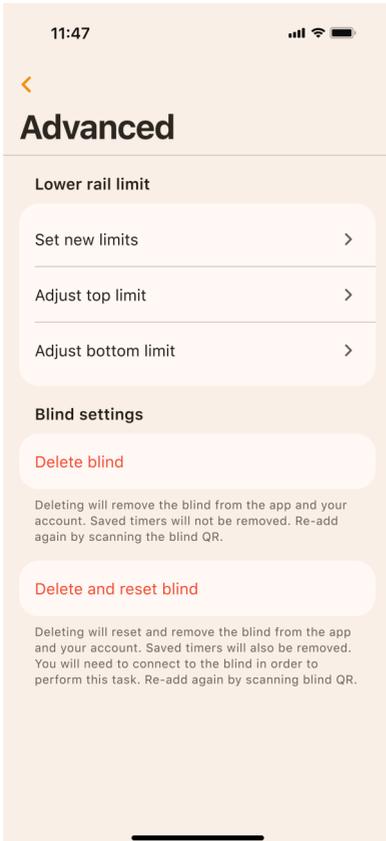
# 12    End limits

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## 12.4    Adjust bottom limit (Gen 2)

12.4.5    Tap **'Adjust bottom limit'**.[1]

12.4.6    Warning message appears. Tap **'Continue'**.

[1] For some blind types such as Shangri-La (Sheer) and Vertical Venetian, it's not allowed to adjust limits.
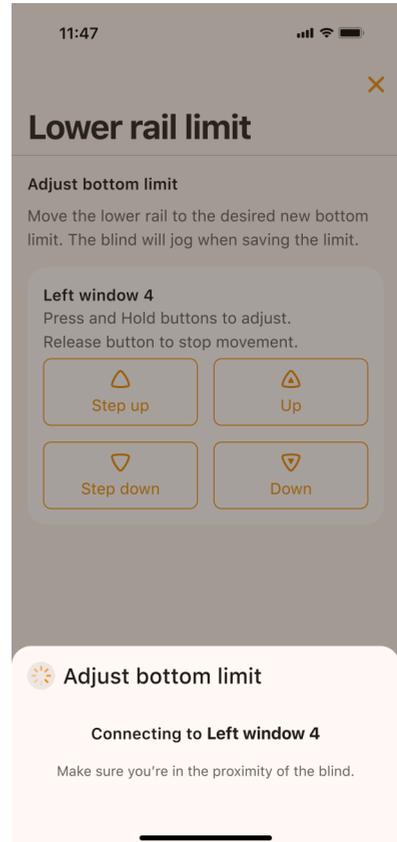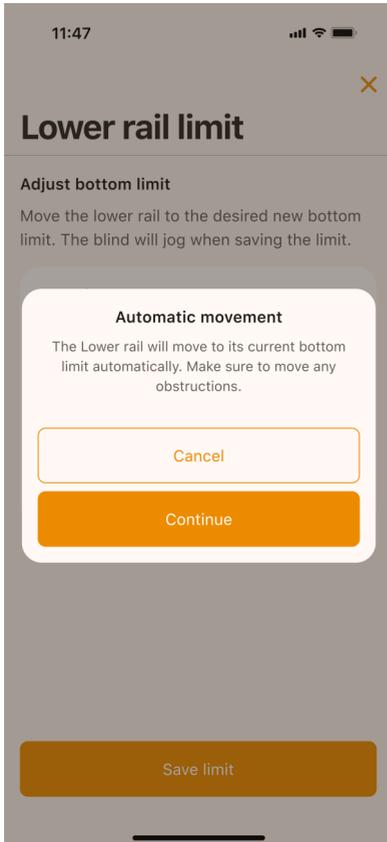
12.4    Adjust bottom limit (Gen 2)

12.4.7    Automatic movement message appears. Tap **'Continue'**.

12.4.8    App will connect to the blind and automatically move to the saved bottom limit position. Motor will jog and sound with red LED flashes.[2]

[2] If blind is already at bottom limit, motor will jog and sound with red LED flashes.
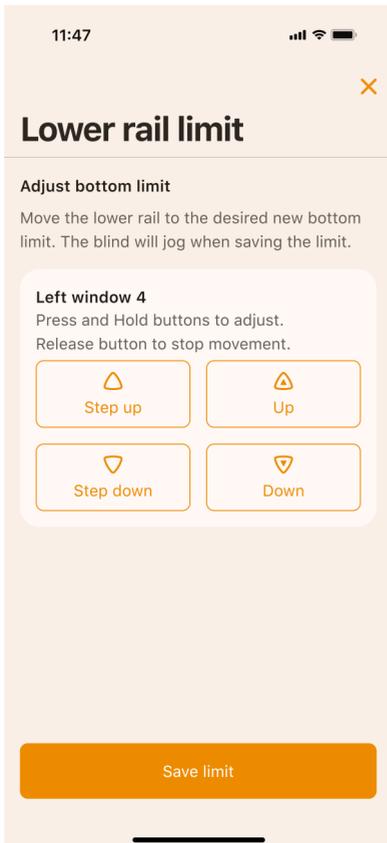
# 12    End limits

12.4    Adjust bottom limit (Gen 2)

12.4.9    Use the on-screen direction arrows to adjust blind to new bottom limit position.[2] Tap **'Save limit'**. Motor will jog and sound with green LED flashes.[3]

[2] Top-Down, Bottom-Up product type will not allow bottom limit adjustment lower than factory set end limit.

[3] If no motor jog and sound with green LED flashes, new end limit is not saved.
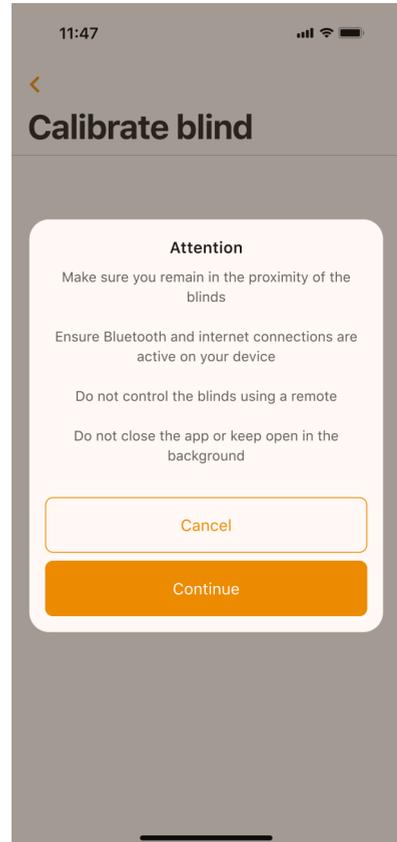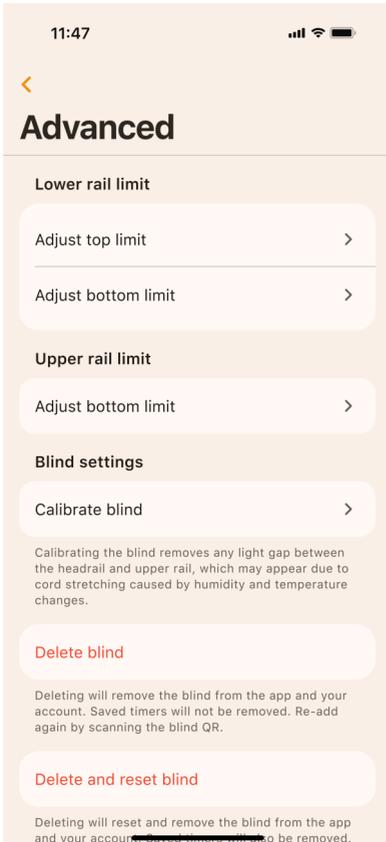
# 12      End limits

12.5     Top-Down, Bottom-Up calibration (Gen 2)

Calibrating the blind removes any light gap between the headrail and upper rail, which may appear due to cord stretching caused by humidity and temperature changes.

12.5.1    Tap **'Calibrate blind'**.

12.5.2    Attention message appears. Tap **'Continue'**.

# 12    End limits

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12.5    Top-Down, Bottom-Up calibration (Gen 2)

12.5.3    Automatic calibration sequence starts. Upper and lower rail will move to the hard stop position at the top of the blind.[1]

12.5.4    Motor will sound with green LED flashes after each rail reaches hard stop position. Success message is displayed after calibration is complete.

[1] If upper rail is close to the top of the blind when calibration sequence starts, upper and lower rail will first move down and then back up again to the hard stop position.
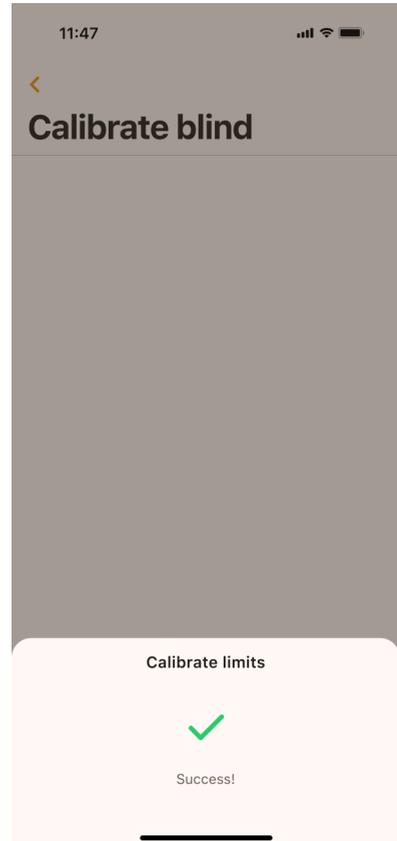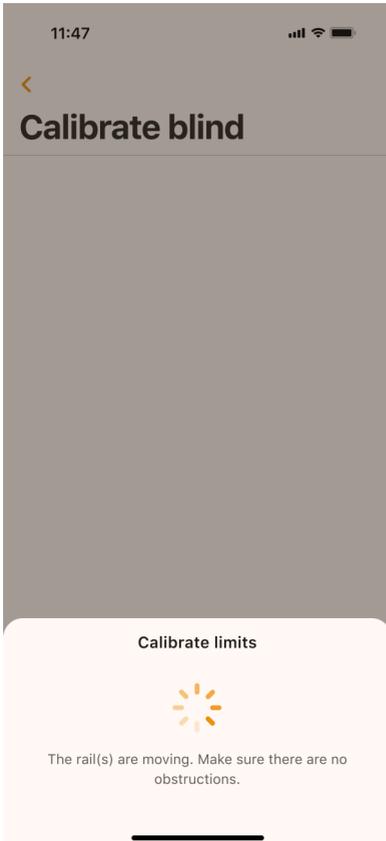
# 13    Room order

## 13.1    Change room order appearance
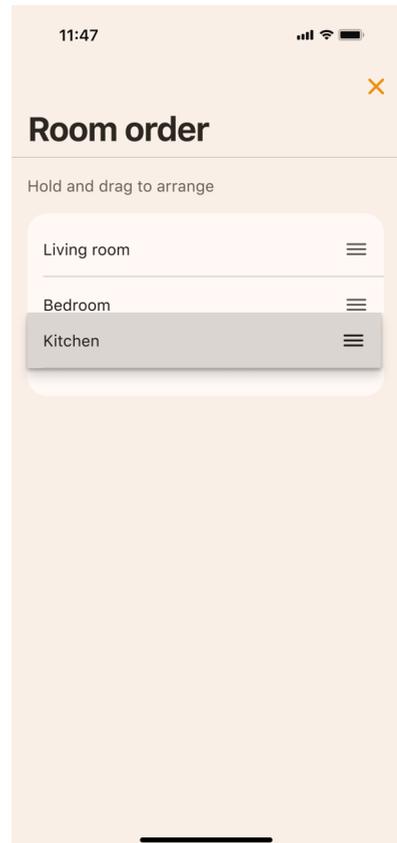
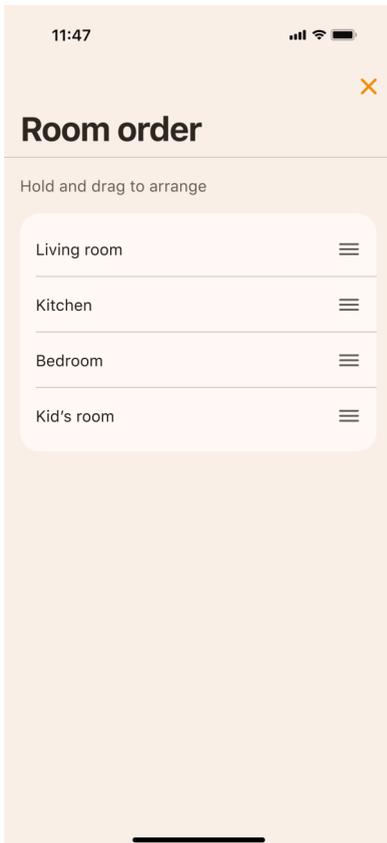13.1.1    Tap the settings gear icon **1** .

13.1.2    Tap **'Room order'**.
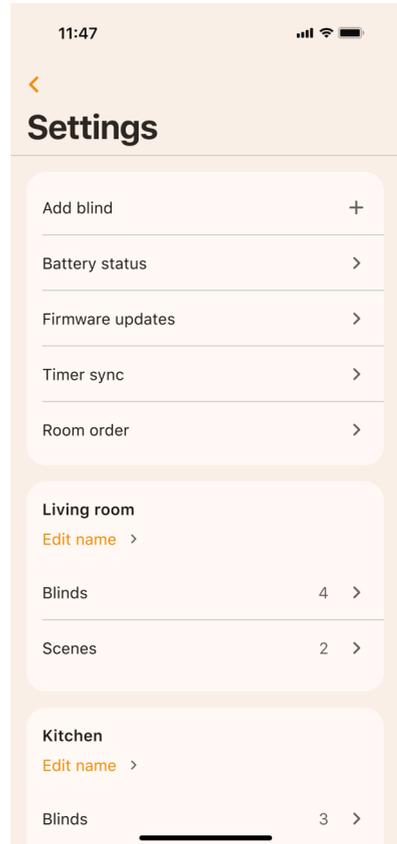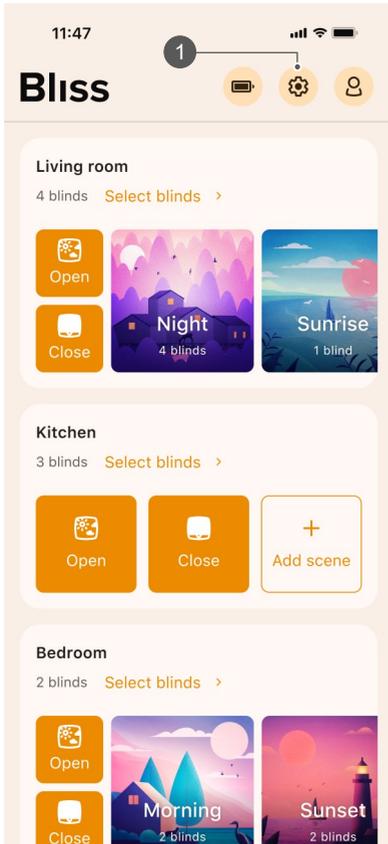
# 13     Room order

## 13.1     Change room order appearance

13.1.3     Current room order shown.
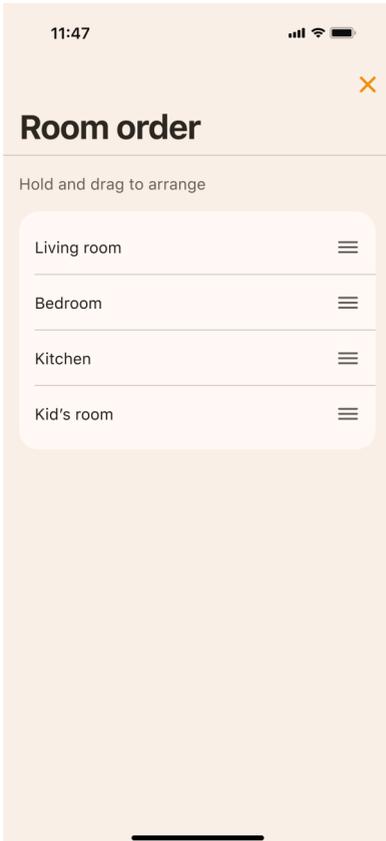
13.1.4     Drag room name to new position.

# 13    Room order

## 13.1    Change room order appearance

### 13.1.5    Revised room order.[1]

> [1] Room order displayed on-screen is specific to the device being used, even if two or more devices are signed in to the same account.

# 14 Appearance

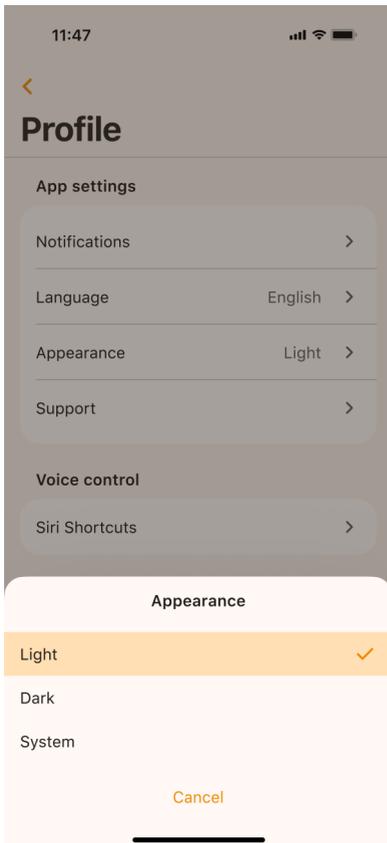## 14.1 Changing between light and dark mode

14.1.1 Tap the profile icon **1**.

14.1.2 Tap **'Appearance'**.
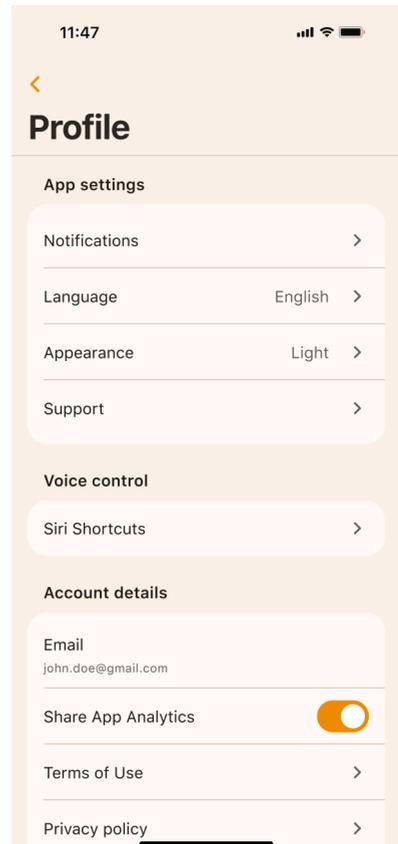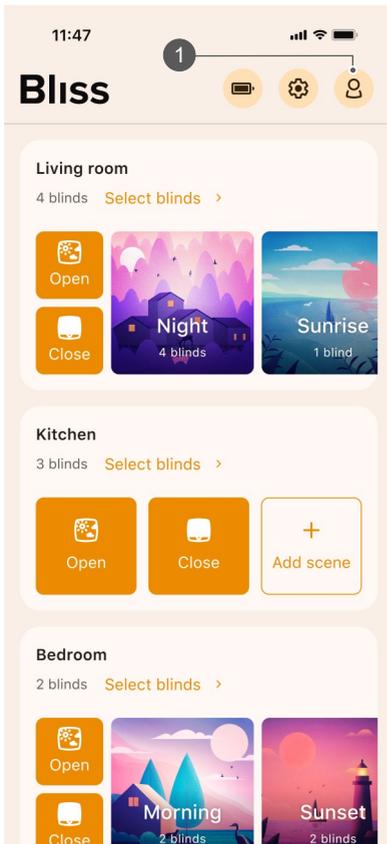
# 14     Appearance

## 14.1     Changing between light and dark mode

14.1.3     Select 'Light' or 'Dark' mode option. Alternatively, choose 'System' to automatically change the app's appearance based on the device's light and dark mode setting.
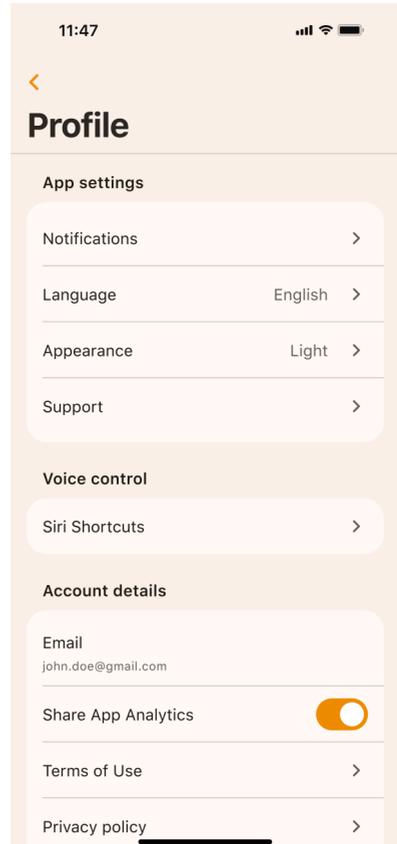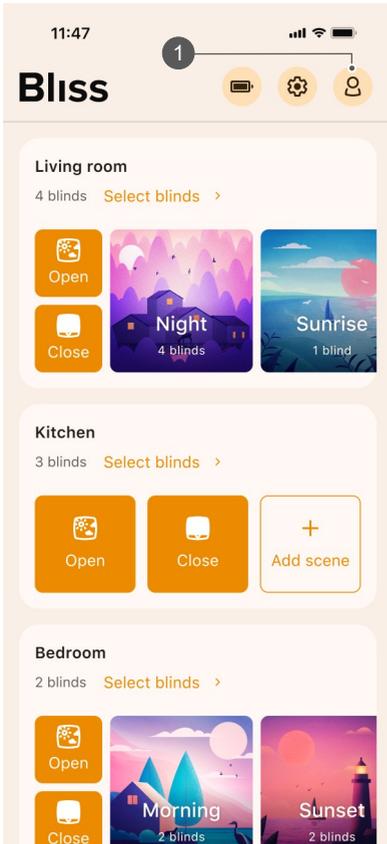
# 15 Siri Shortcuts

## 15.1 Creating a Shortcut for blind movement
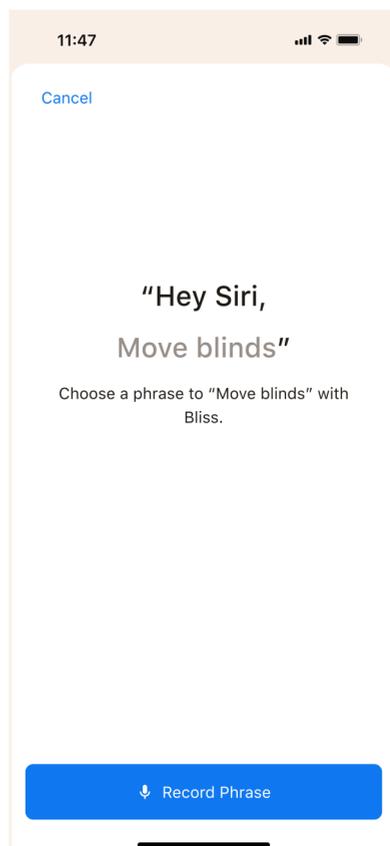
15.1.1 Tap the profile icon **1**.

15.1.2 Tap **'Siri Shortcuts'**.

# 15  Siri Shortcuts

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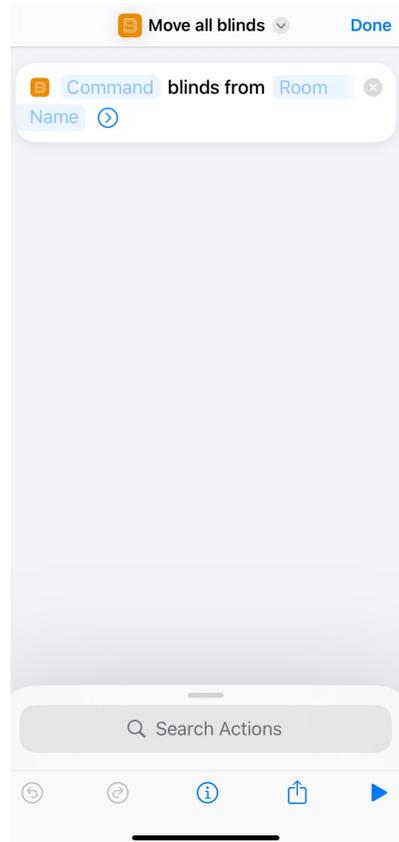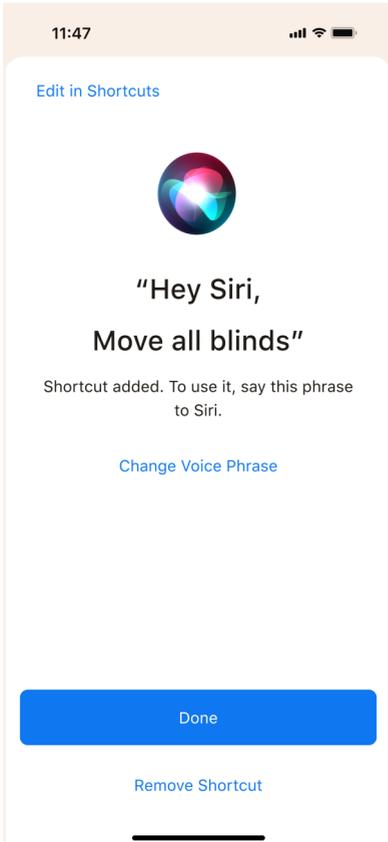## 15.1  Creating a Shortcut for blind movement

15.1.3  Tap **'Siri'** button next to 'Move blinds'.

15.1.4  Tap **'Record Phrase'** to enter voice command used with the Shortcut. Alternatively, manually type the voice activation command by tapping the screen underneath 'Hey Siri'.
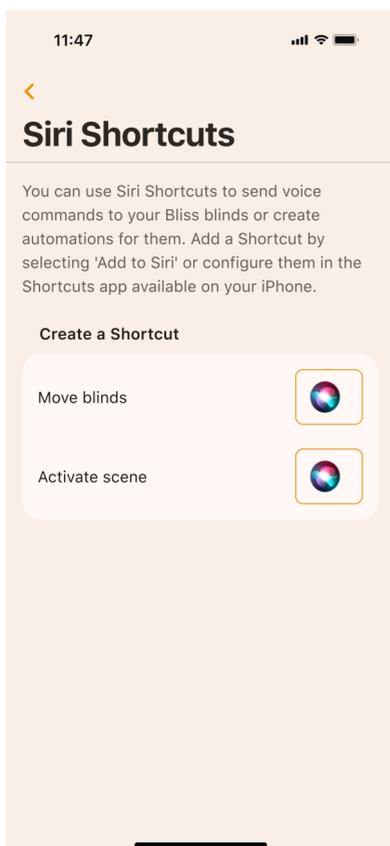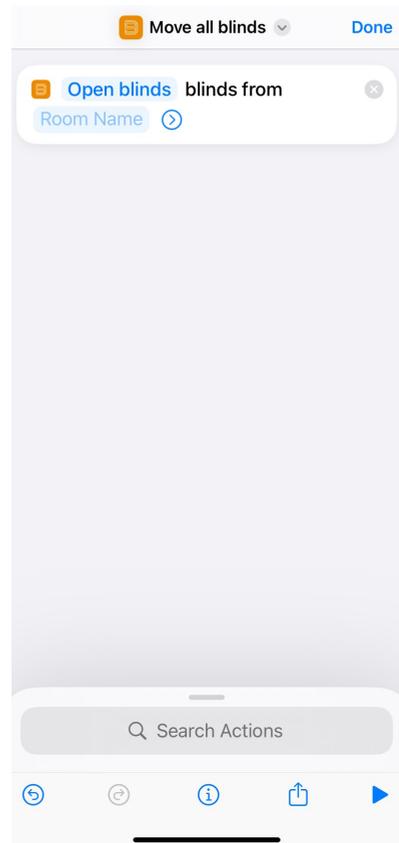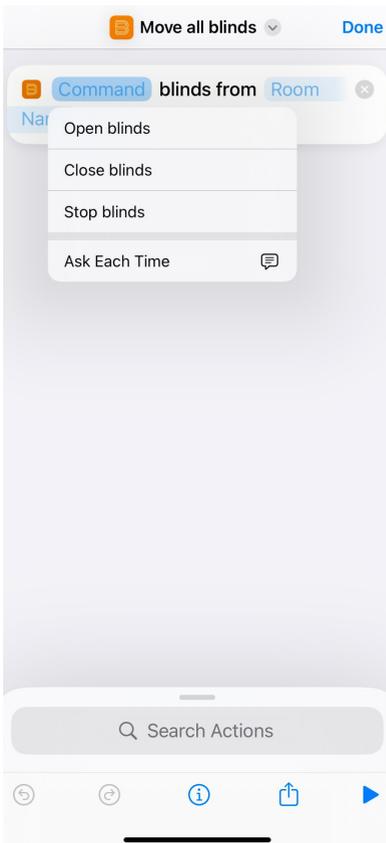
# 15     Siri Shortcuts

15.1     Creating a Shortcut for blind movement

15.1.5     Tap **'Edit in Shortcuts'**.

15.1.6     Tap **'Command'**.

# 15    Siri Shortcuts

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## 15.1    Creating a Shortcut for blind movement

15.1.7    Select an action name from the list.
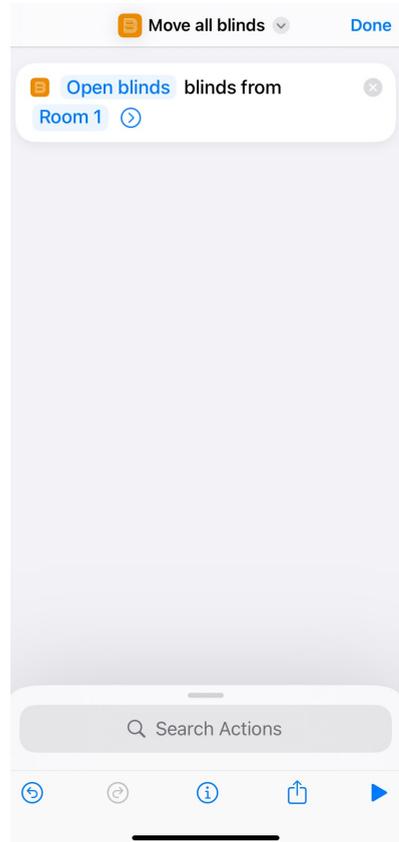
15.1.8    Tap **'Room Name'**.
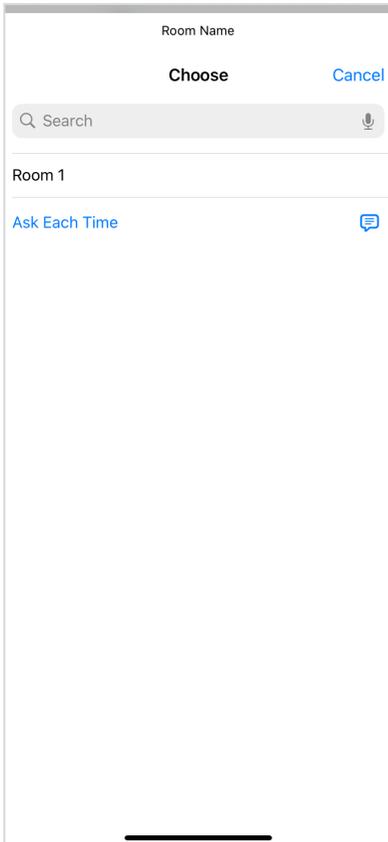
# 15     Siri Shortcuts

15.1     Creating a Shortcut for blind movement

15.1.9     Select room name from the list.

15.1.10    Shortcut created. Tap **'Done'**.

# 15　Siri Shortcuts

## 15.1　Creating a Shortcut for blind movement

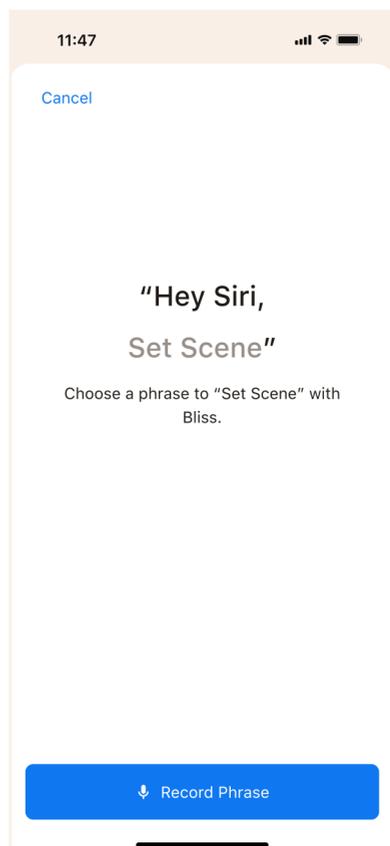### 15.1.11　Shortcut added to the Shortcuts app.
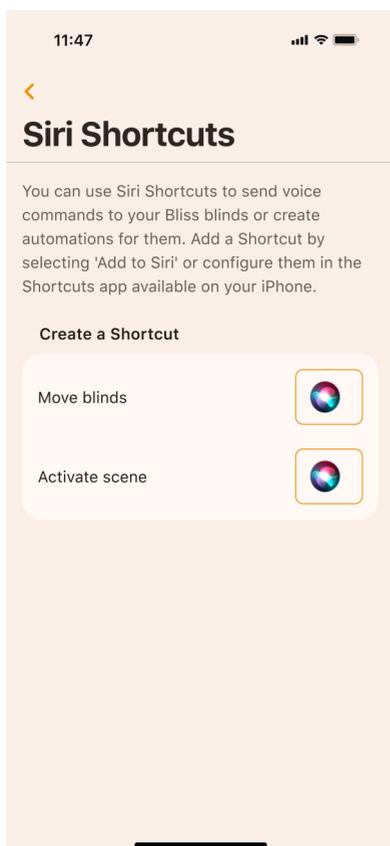
# 15    Siri Shortcuts

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15.2    Creating a Shortcut for scene movement

15.2.1    Tap **'Add to Siri'** button next to 'Activate scene'.

15.2.2    Tap **'Record Phrase'** to enter voice command used with the Shortcut. Alternatively, manually type the voice activation command by tapping the screen underneath 'Hey Siri'.
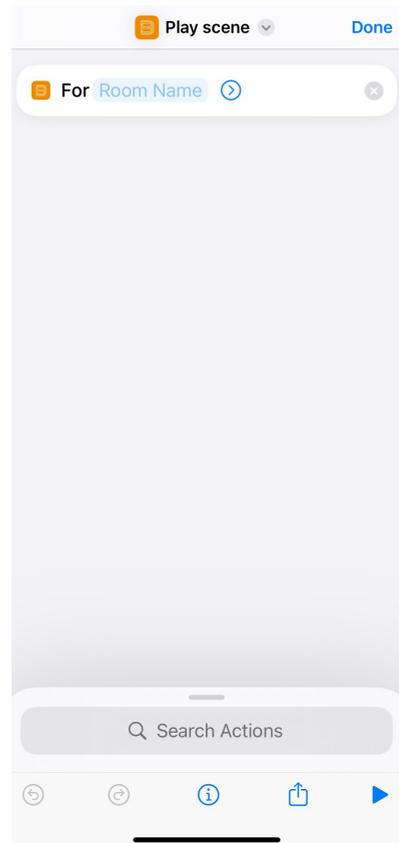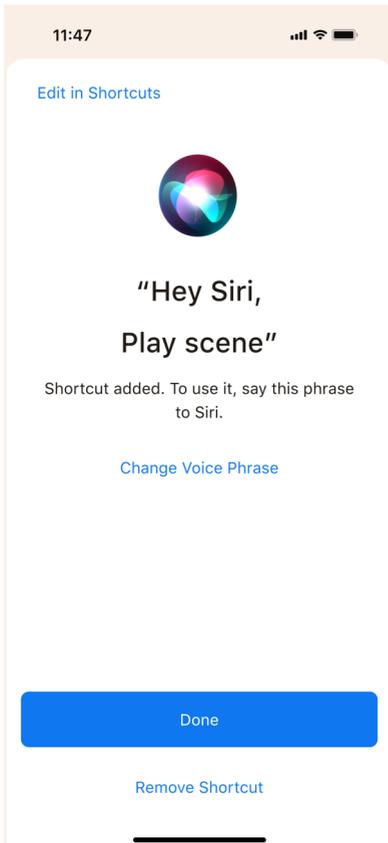
# 15 Siri Shortcuts

15.2 Creating a Shortcut for scene movement

15.2.3 Tap **'Edit in Shortcuts'**.
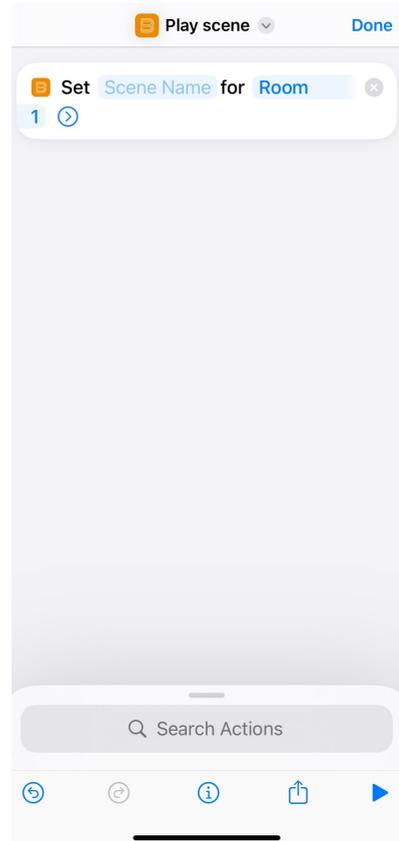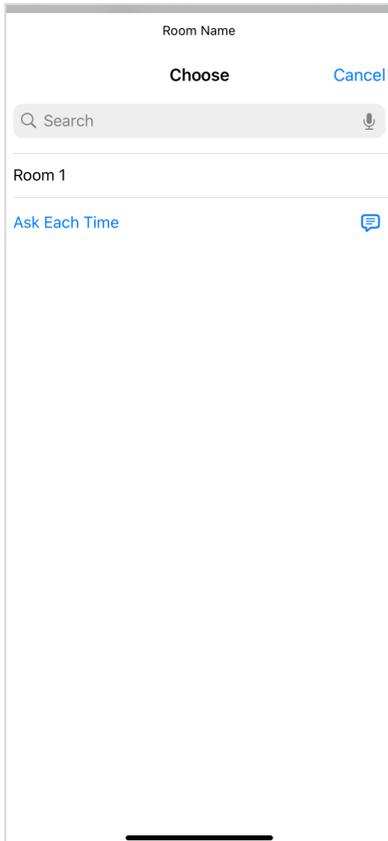
15.2.4 Tap **'Room Name'**.

# 15 Siri Shortcuts

15.2 Creating a Shortcut for scene movement

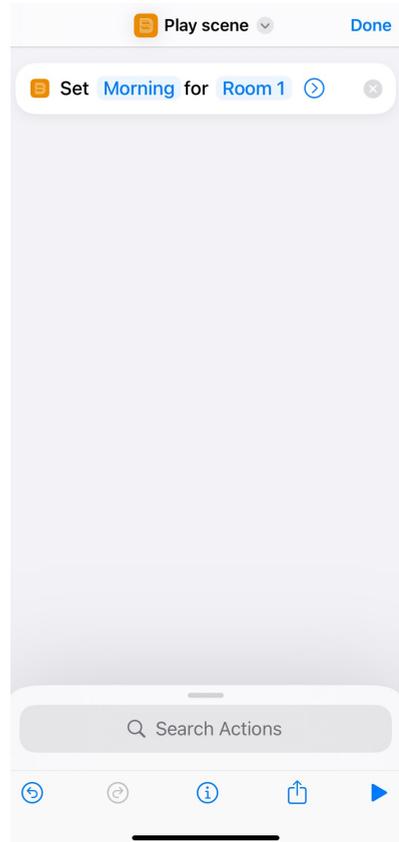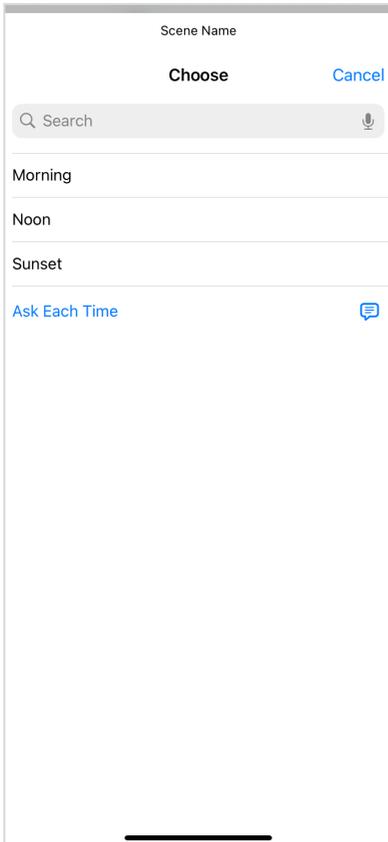15.2.5 Select room name from the list.

15.2.6 Tap **'Scene Name'**.

# 15 Siri Shortcuts

15.2 Creating a Shortcut for scene movement

15.2.7 Select scene name from the list.
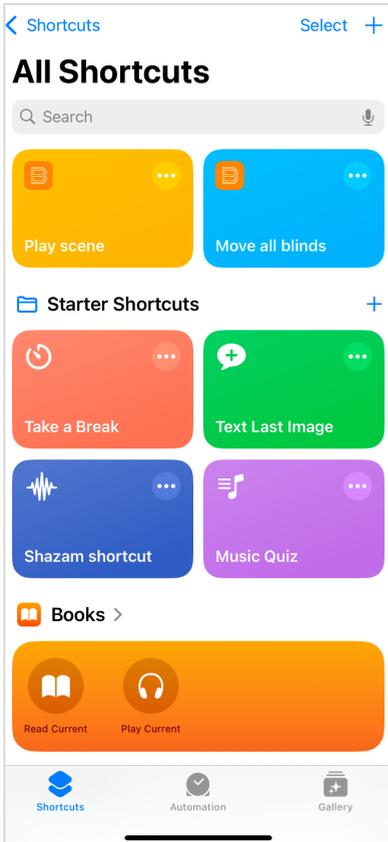
15.2.8 Shortcut created. Tap **'Done'**.

15.2      Creating a Shortcut for scene movement

15.2.9      Shortcut added to the Shortcuts app.
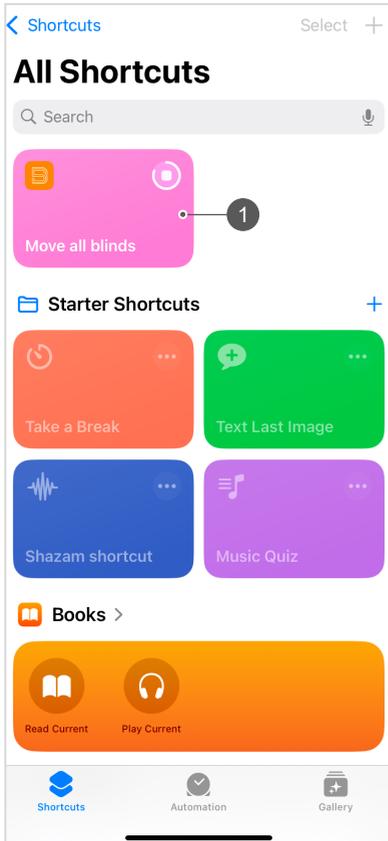
# 15    Siri Shortcuts

15.3    Operating Shortcuts - manual control

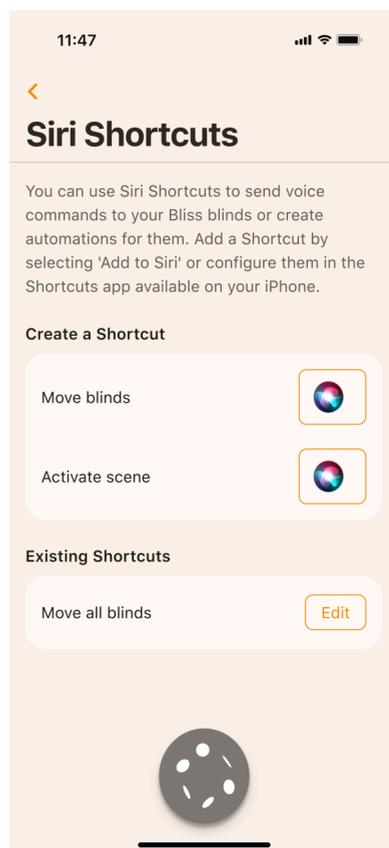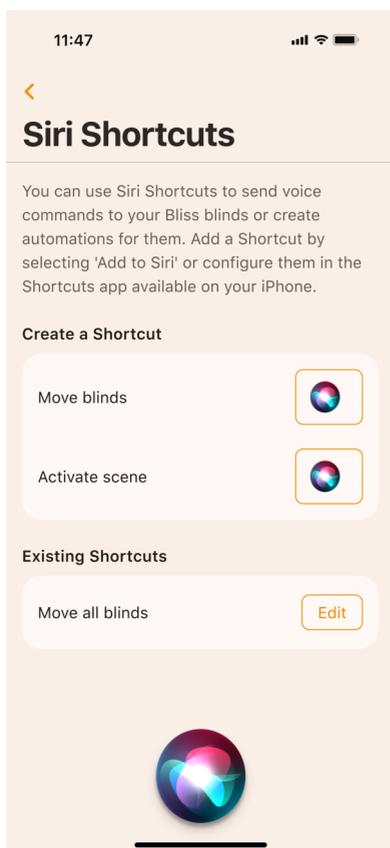15.3.1    Open Shortcuts app. Tap Shortcut name **1**.

# 15    Siri Shortcuts

15.4    Operating Shortcuts - voice control

15.4.1    Say "Hey Siri…" and then Shortcut name created (e.g. "Move all blinds").

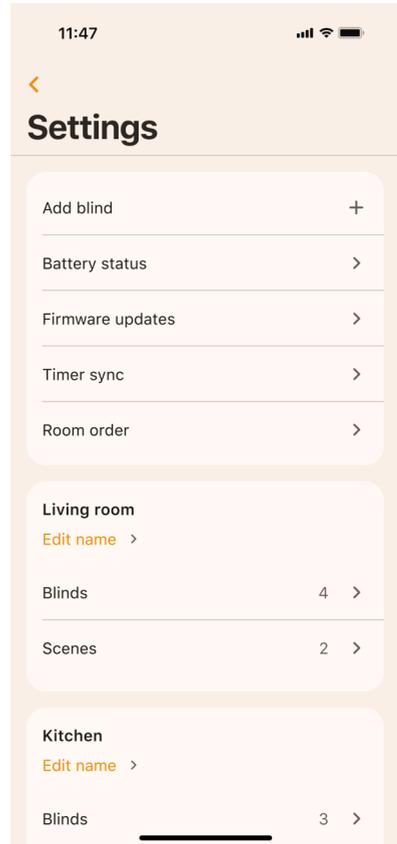15.4.2    Connection is made and blinds will move to the command position entered for the Shortcut.
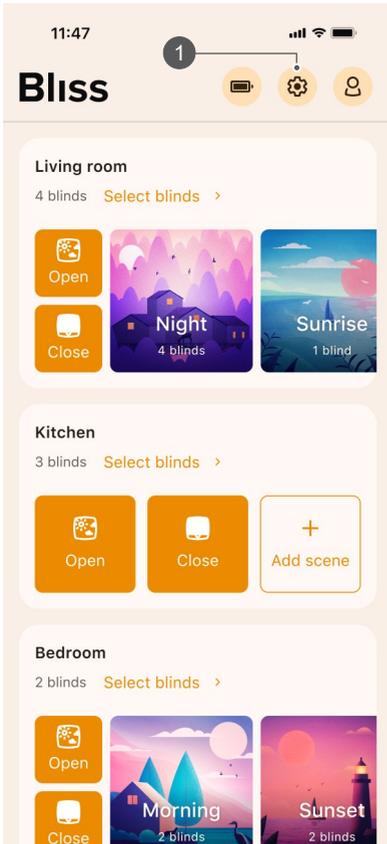
# 16 Deleting and resetting

## 16.1 Deleting a remote control

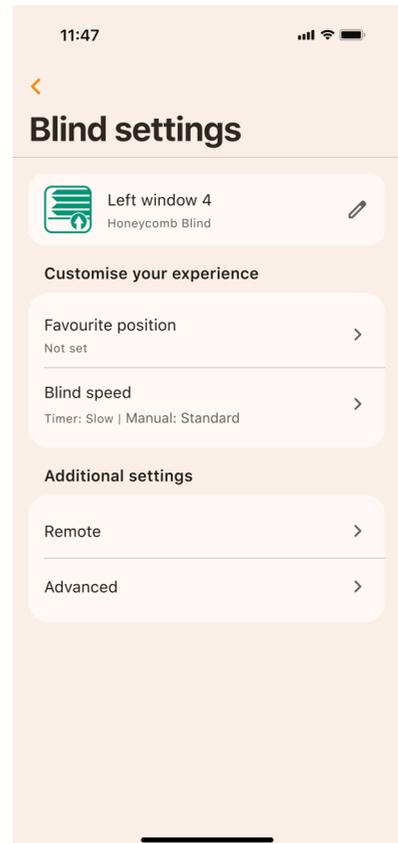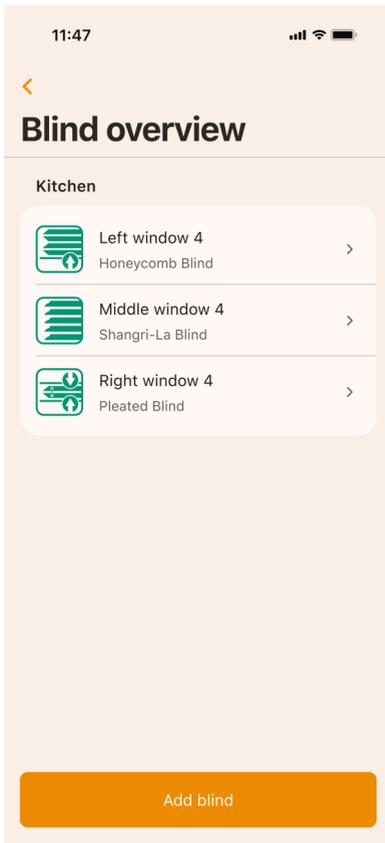16.1.1 Tap the settings gear icon **1** .

16.1.2 Tap **'Blinds'** in room name wanting remote control deleted.

# 16    Deleting and resetting

## 16.1    Deleting a remote control
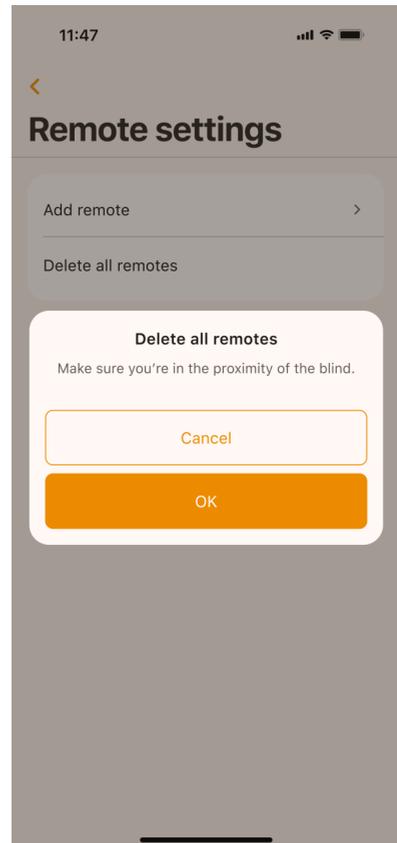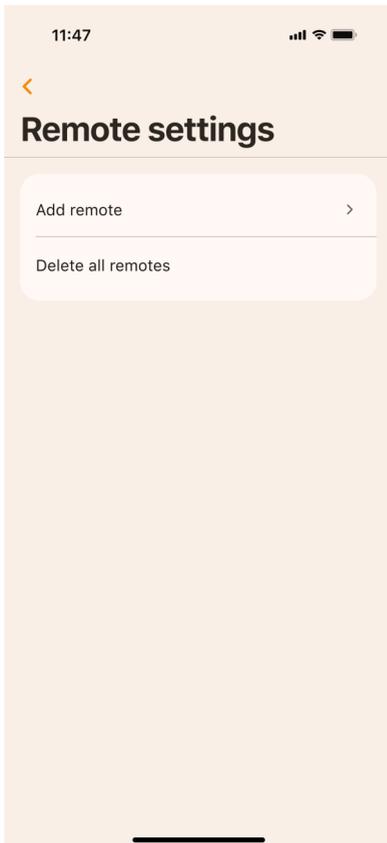
16.1.3    Tap blind name.

16.1.4    Tap **'Remote'**.

# 16 Deleting and resetting

## 16.1 Deleting a remote control

16.1.5     Tap **'Delete all remotes'**.[1]

16.1.6     Tap **'OK'**.

[1] All remotes paired to the blind will be deleted.
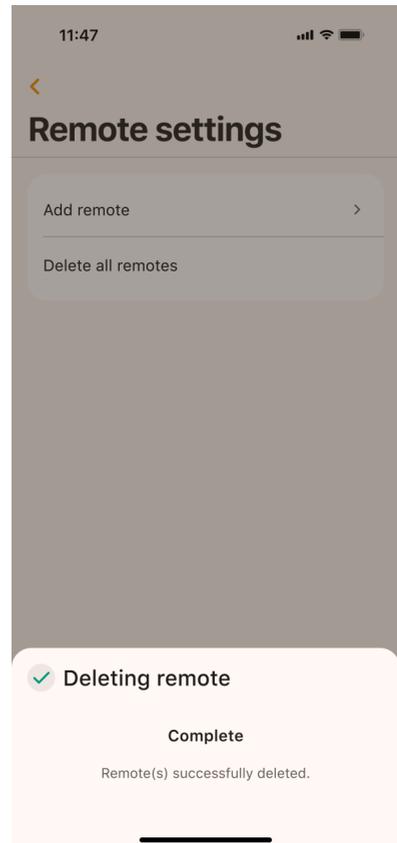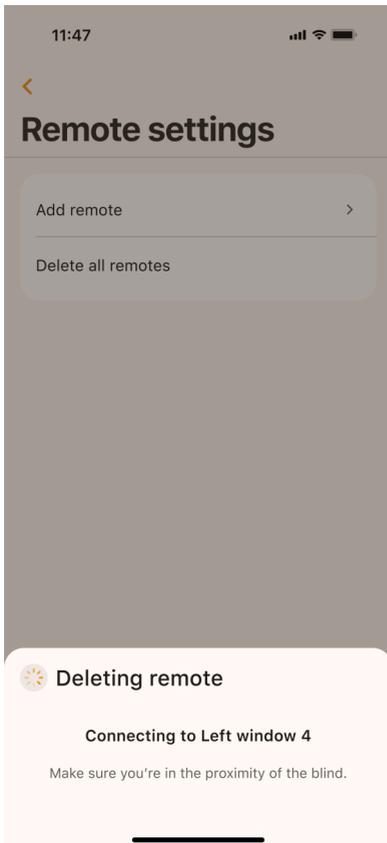
# 16 Deleting and resetting

## 16.1 Deleting a remote control

16.1.7 App will connect to the blind.

16.1.8 Motor will jog and sound (with green LED flashes for Gen 2). All linked remotes are deleted from the blind.[1]

> [1] If no motor jog and sound (with green LED flashes), remote control is not deleted.
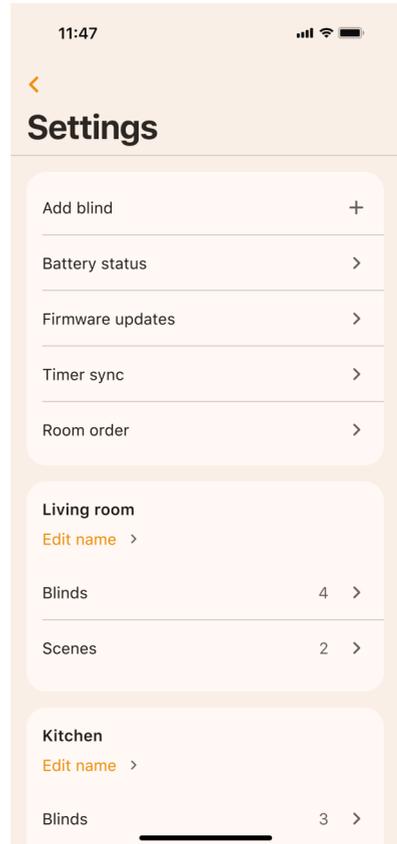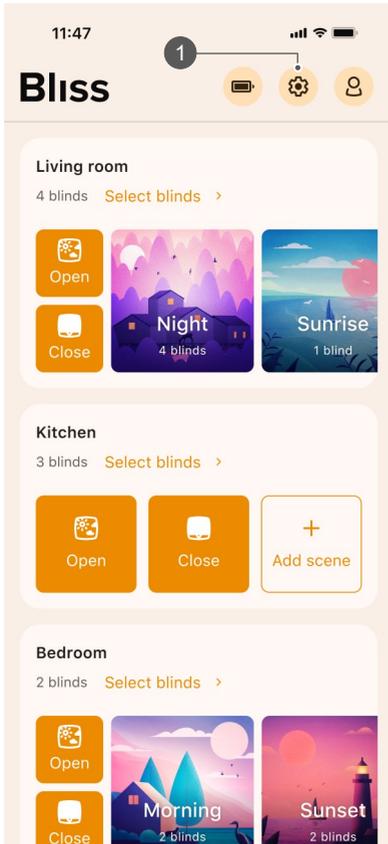
# 16    Deleting and resetting

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## 16.2    Deleting a blind

16.2.1    Tap the settings gear icon **1** .

16.2.2    Tap **'Blinds'** in room name wanting blind deleted.
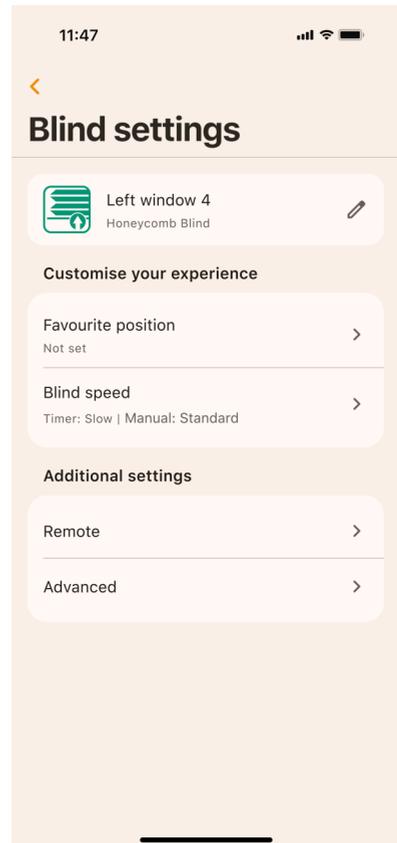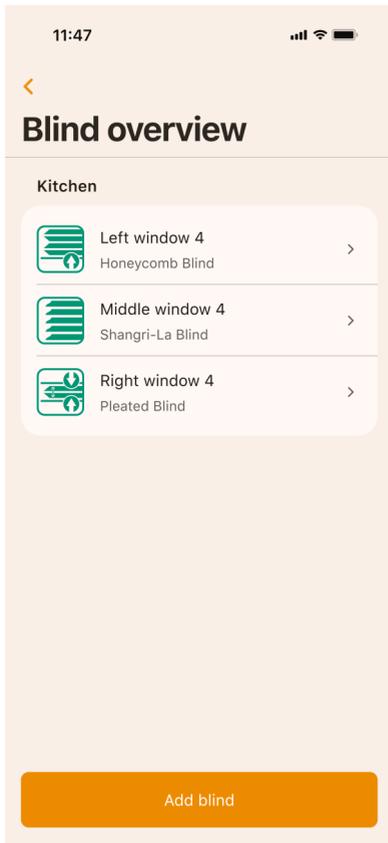
# 16  Deleting and resetting

16.2    Deleting a blind

16.2.3   Tap blind name.

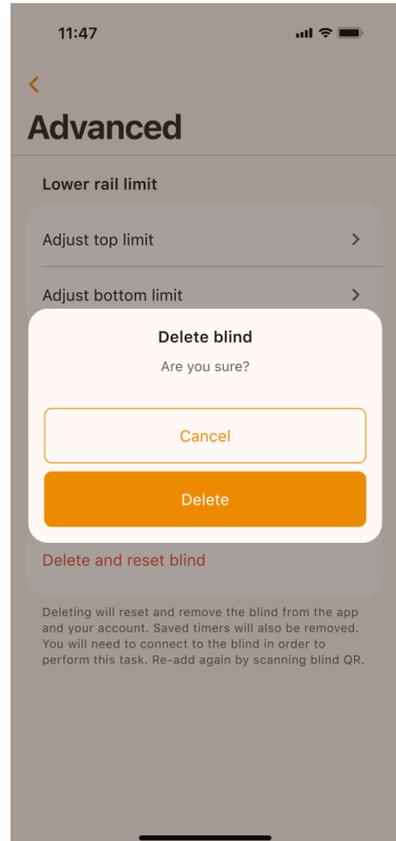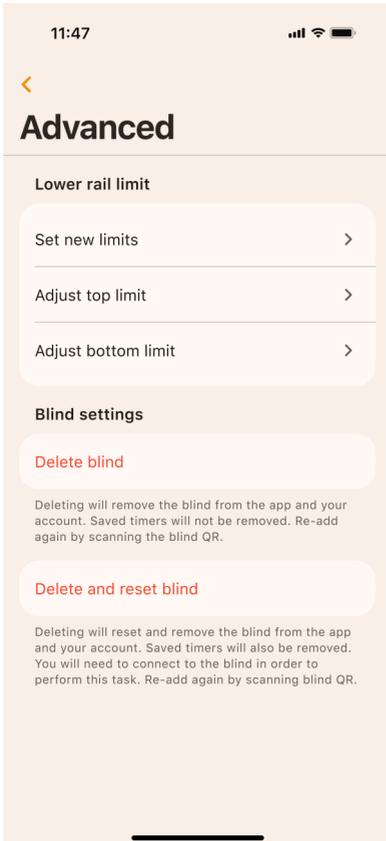16.2.4   Tap **'Advanced'**.

# 16     Deleting and resetting

## 16.2     Deleting a blind

16.2.5     Tap **'Delete blind'**.

16.2.6     Tap **'Delete'**. Blind will be deleted from the app and account being used.[1]

> [1] Deleting will remove the blind from the app and your account. Saved timers will not be removed. Re-add again by scanning the blind QR.
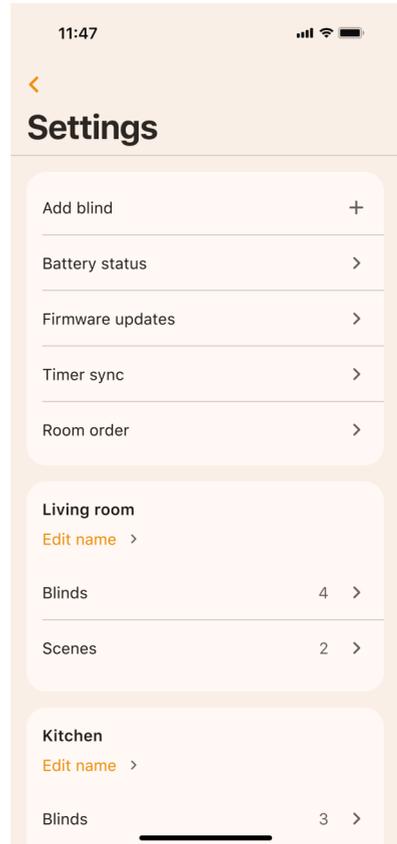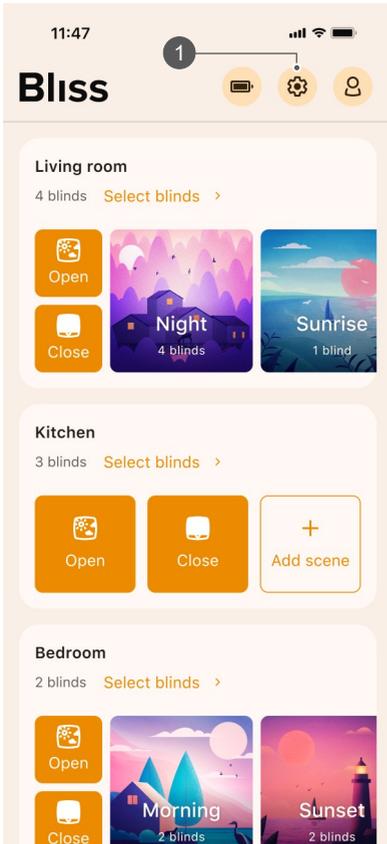
# 16      Deleting and resetting

16.3      Deleting and resetting a blind

16.3.1      Tap the settings gear icon **1** .

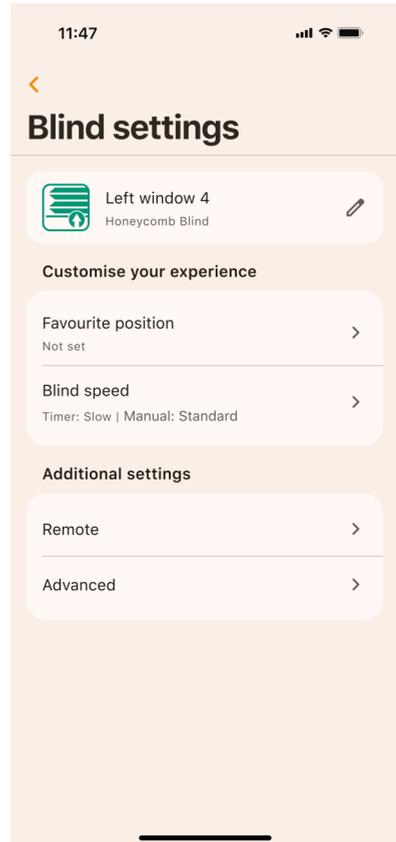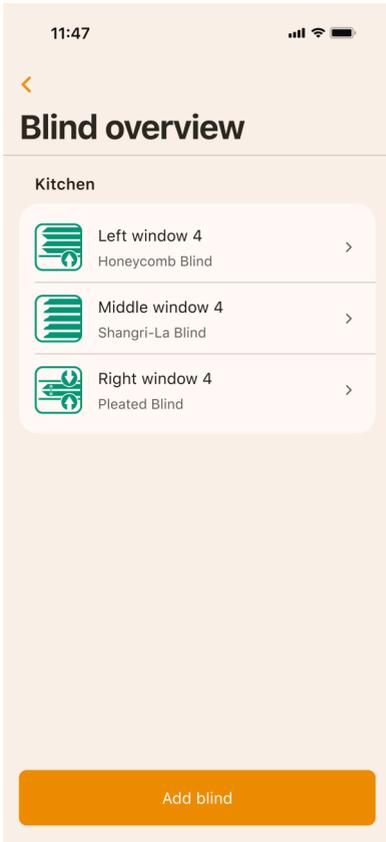16.3.2      Tap **'Blinds'** in room name wanting blind deleted.

# 16　Deleting and resetting

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### 16.3　Deleting and resetting a blind

16.3.3　Tap blind name.

16.3.4　Tap **'Advanced'**.
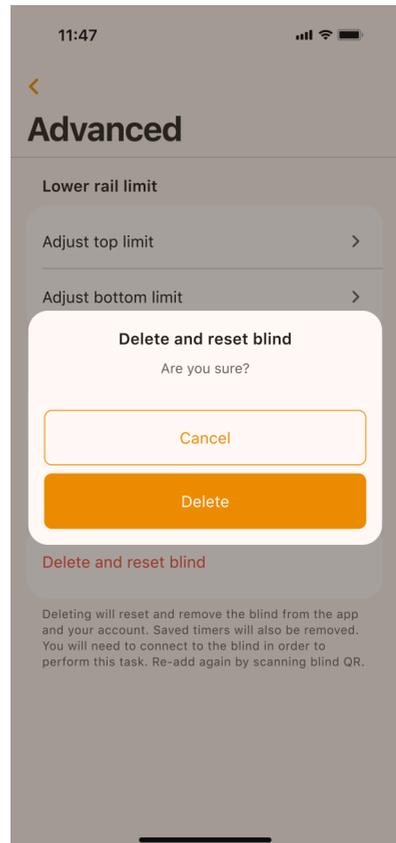
# 16    Deleting and resetting

## 16.3    Deleting and resetting a blind

16.3.5    Tap **'Delete and reset blind'**.

16.3.6    Tap **'Delete'**. Blind will be reset and deleted from the app and account being used. Motor will jog and sound (with green LED flashes for Gen 2).[1]

> [1] Deleting will reset and remove the blind from the app and your account. Saved timers will also be removed. You will need to connect to the blind in order to perform this task. Re-add again by scanning blind QR.
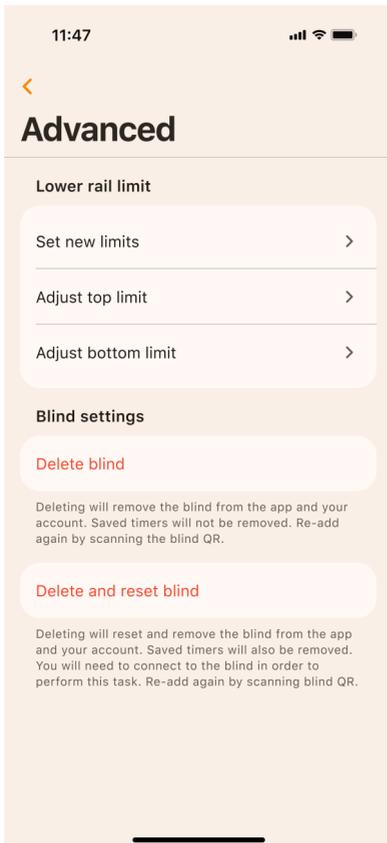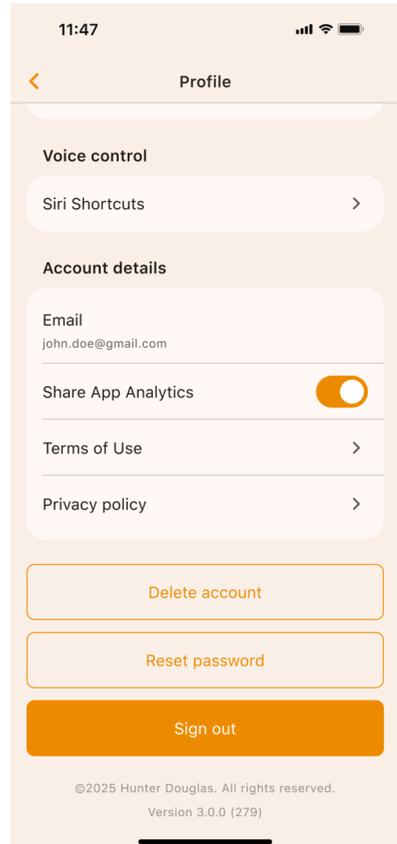
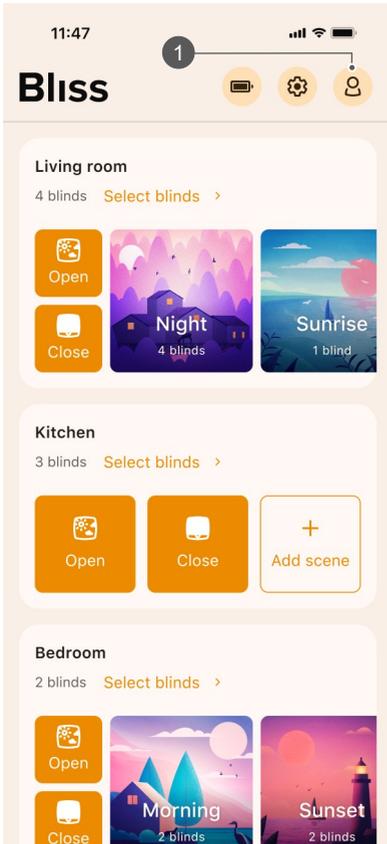# 16 Deleting and resetting

16.4 Reset account password

16.4.1 Tap the profile icon **1** .

16.4.2 Tap **'Reset password'**.
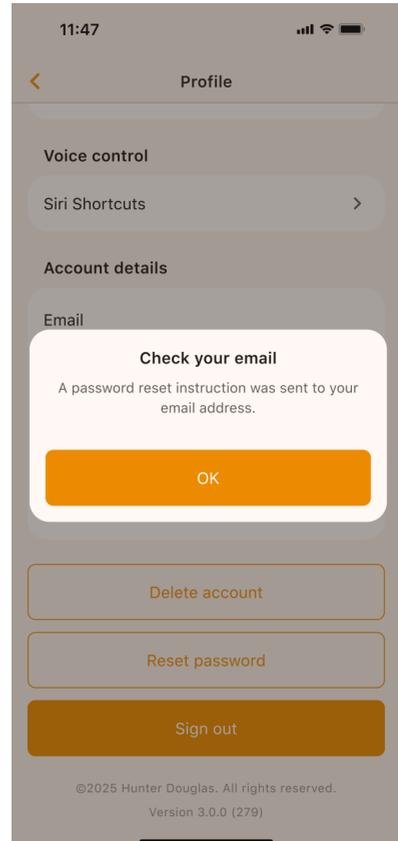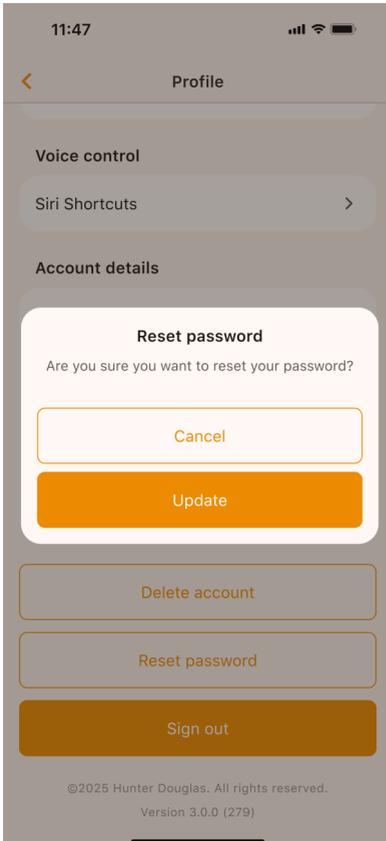
16.4 Reset account password

16.4.3 Tap **'Update'**.

16.4.4 Tap **'OK'**. Follow the email instructions to change account password. App will sign the user out of the account.

# 16 Deleting and resetting

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16.4 Reset account password

16.4.5 Enter and confirm new password. Tap **'Save'**.

16.4.6 Tap **'Sign In'**. Enter account name and newly changed password to sign back in again.

# 16 Deleting and resetting

16.5 Delete account

16.5.1 Tap the profile icon **1**.

16.5.2 Tap **'Delete account'**.
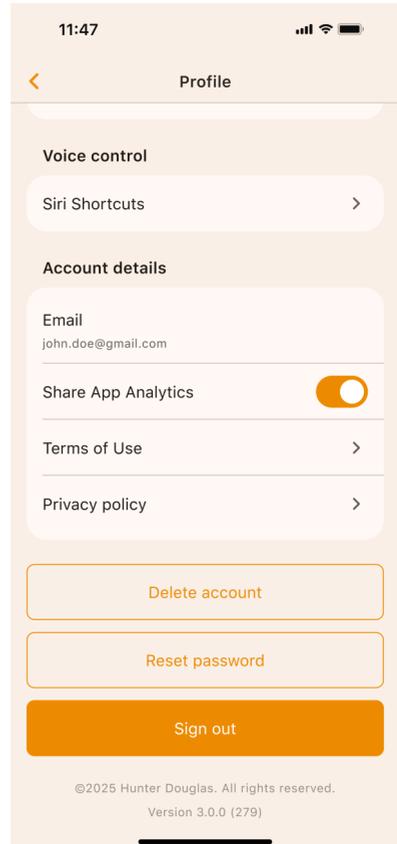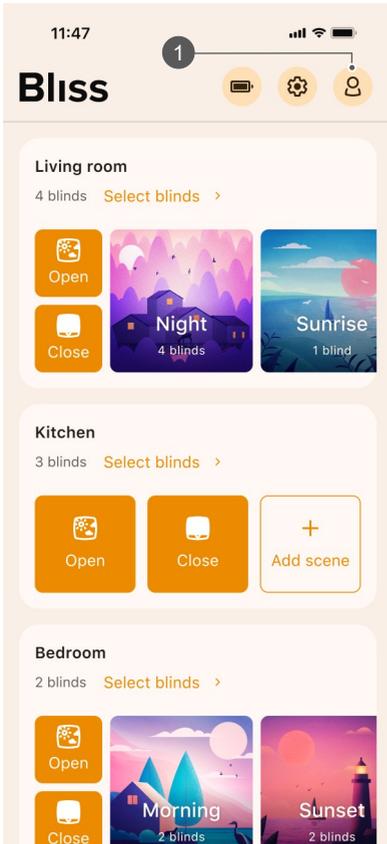
# 16 Deleting and resetting

**16.5** Delete account

**16.5.3** Tap **'Delete'**.

**16.5.4** App will return user to the Sign In screen.[1]

[1] A previously deleted email address can be used again when creating a new account.
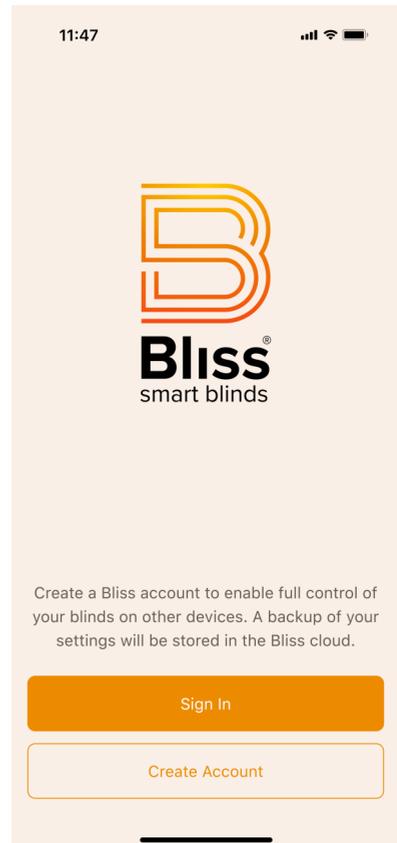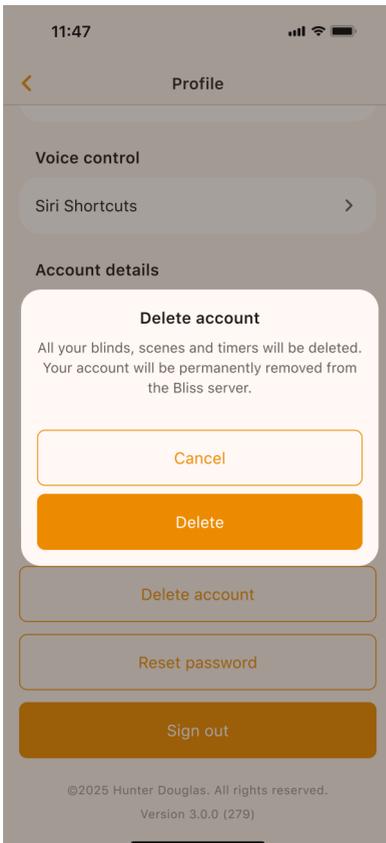
# 17      Support

## 17.1    FAQs

17.1.1    Tap the profile icon **1**.

17.1.2    Tap **'Support'**.

# 17    Support

## 17.1    FAQs

17.1.3    Tap **'FAQs'**.

17.1.4    App will direct to the Bliss FAQ pages including general questions, troubleshooting, accounts, motors, remotes etc.

# 17　Support　📄

17.1　FAQs

17.1.5　**Can I add Gen 1 and Gen 2 into the same Room in the app?**

Yes, there are no restrictions to adding both generations of blinds into a Room within the app.
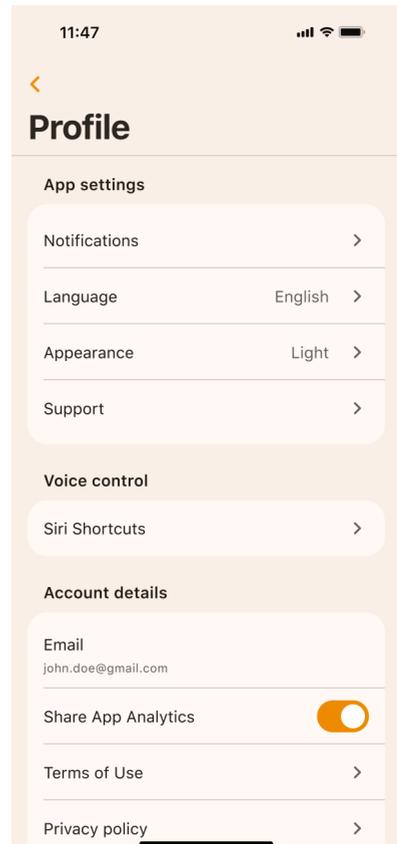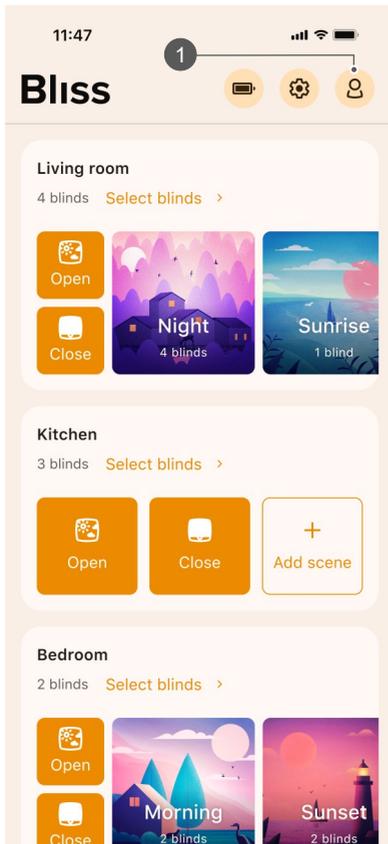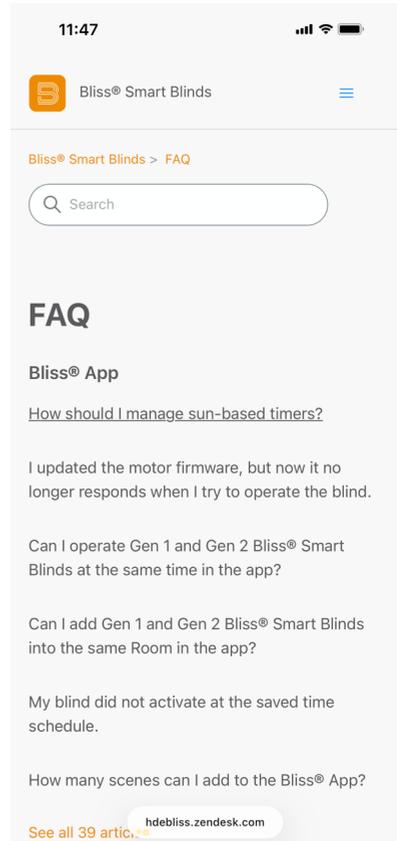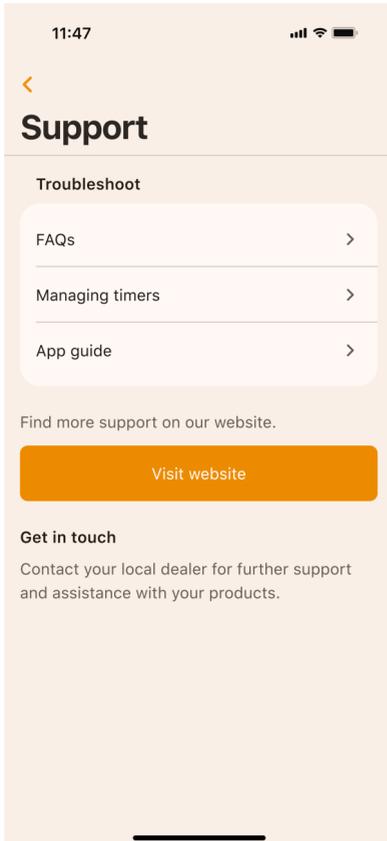
**Can I add the same blind to more than one Room using the app?**

No. A blind can only be added to one Room in the app.

**Can I move a blind from one Room to another using the app?**

No. It is not possible to relocate a blind from one room to another in the app.

**Can I adjust blind settings without being at home?**

No. The app requires the user to be at home and in close proximity to the blind to change settings with an active Bluetooth connection from the smartphone to blind.

**Can two different blinds have the same name in the app?**

No. Each blind will need to have its own unique name.

**How long will it take for the blind to activate / move when using the app?**

It will take approx. 1 second for the blind to move, after receiving the command from the app.

# 17    Support 🗎

17.1    FAQs

17.1.5    **How many timers can each blind have?**

The maximum number of timers that can be added to an individual blind is 16.

**How many timers can each scene have?**

Each scene can have one timer.

**Do I need to install and power on my blinds one at a time, or can I install and power on all blinds at the same time?**

You can power on all blinds at the same time, and use the guided setup process to add blinds to the app as desired. We do recommend installing blinds into the app one room at a time and be within proximity of your blinds to set them up.

**Is an internet connection required for using the app?**

Yes, an internet connection is required for both account setup and operation of the blinds, using the app.

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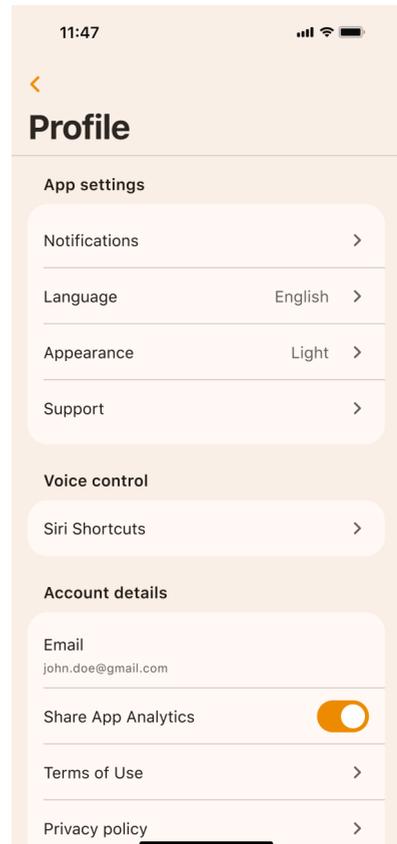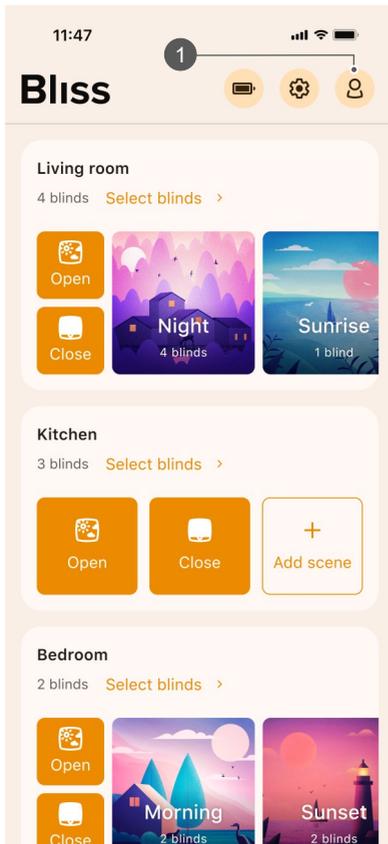For more information and FAQs, visit:

https://hdebliss.zendesk.com

# 17    Support



## 17.2    Managing timers

17.3.1    Tap the profile icon **1** .

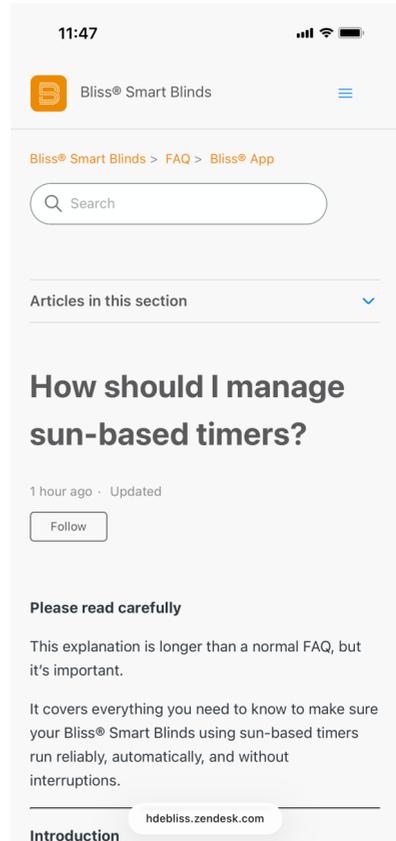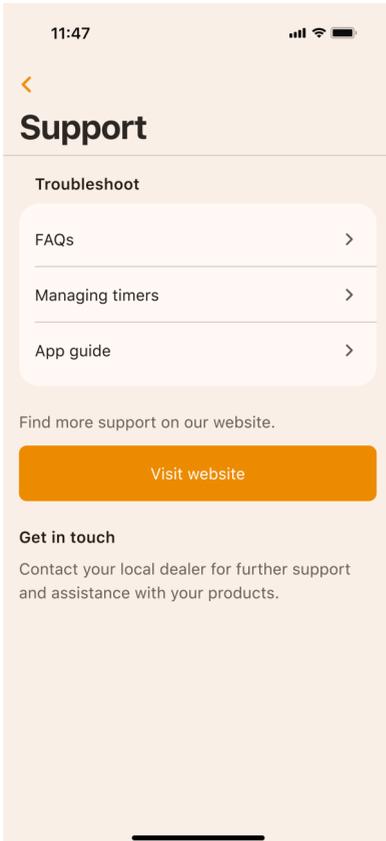17.3.2    Tap **'Support'**.

# 17    Support

## 17.2    Managing timers

17.3.3    Tap **'Managing timers'**.

17.3.4    App will direct to the FAQ **'How should I manage sun -based timers'**. This article provided detailed guidance on keeping sunrise and sunset timers accurate.
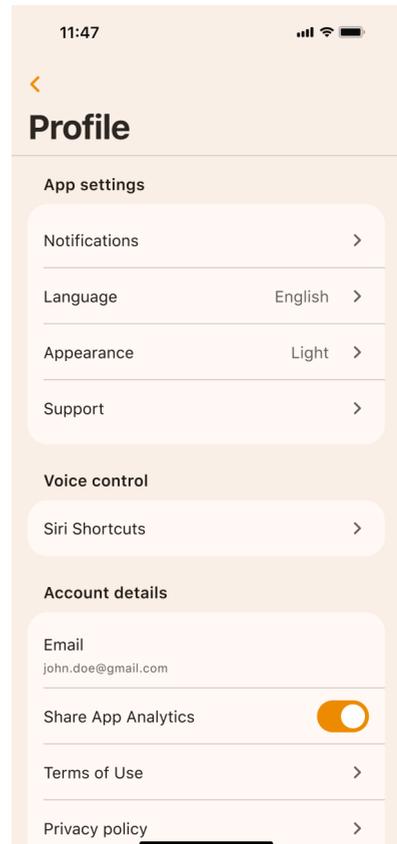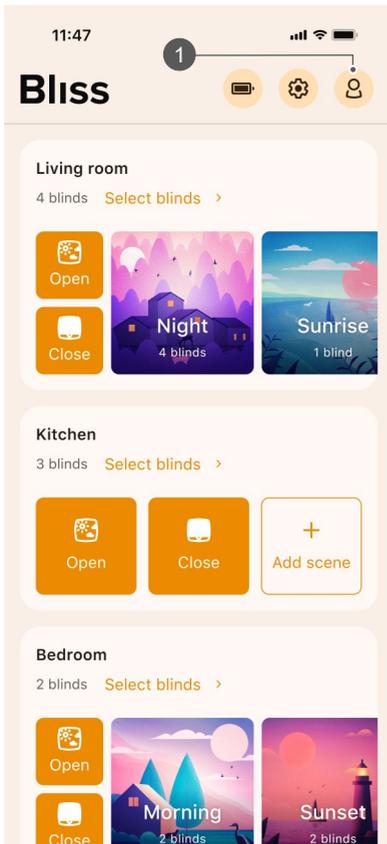
# 17 Support

## 17.3 App guide

17.3.1 Tap the profile icon **1**.
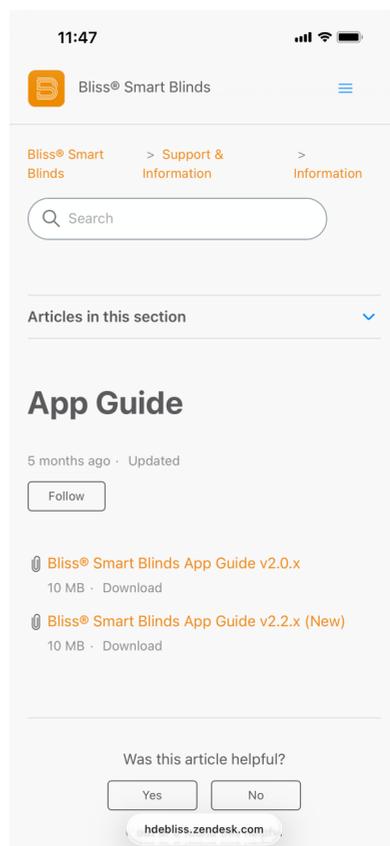
17.3.2 Tap **'Support'**.

# 17    Support

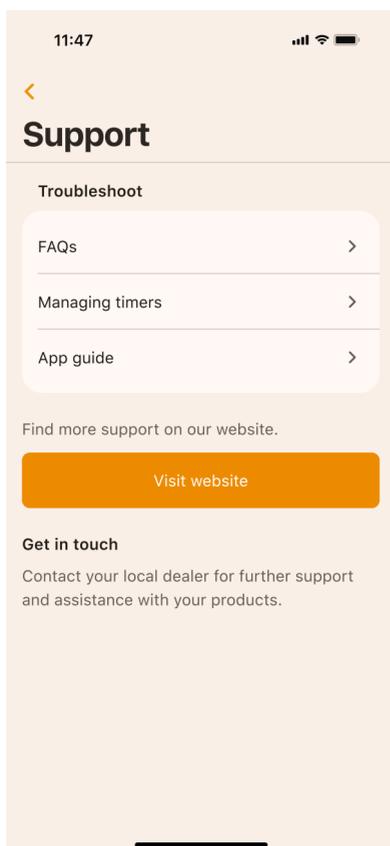## 17.3    App guide

17.3.3    Tap **'App guide'**.

17.3.4    App will direct to the Bliss App guide that can be download-
ed for future reference.

To download the app, visit:
www.bliss-smartblinds.com/app

Or scan the below QR code.

Bliss®
smart blinds